AMANDEEP SINGH

Content Analyst (2 years 5 months)

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Professional Summary

Detail-oriented analyst with over 2 years of experience in Analyst at Teleperformance. Skilled in identifying suspicious patterns, enforcing platform policies, and reviewing large volumes of user-generated content to detect
violations and potential fraud risks. Experienced in working with AI training datasets, quality analysis, and decision-making based on policy guidelines. Strong analytical mindset with knowledge of Python, SQL, Excel, and
Power BI.

Work Experience

Analyst – Teleperformance (Oct 2023 – March 2026)

- Reviewed and moderated large volumes of user-generated content to ensure compliance with platform policies.
- Identified suspicious activities, fraudulent behavior patterns, and policy violations.
- Worked on AI model training by labeling and validating datasets to improve machine learning accuracy..
- Maintained high accuracy and productivity while handling sensitive content.
- Collaborated with quality and policy teams to improve moderation standards.

Education

Master of Computer Application -Kamla Nehru Institute of Technology, Sultanpur(2021-2023)

Bachelor of Science (B.Sc.) – ASU Prayagraj (May 2018 – Aug 2021)

Intermediate - Army Public School Prayagraj (May 2016-May 2017)

HighSchool - Army Public School Prayagraj (May 2014-May2015)

Technical Skills

MS. Excel, Content Moderation Tools, Risk Assessment, Data Annotation.

Soft Skills: Detail Oriented, Quick to learning, Self-motivated.