

# NIHARIKA BARICK

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## **Summary**

Detail-oriented and versatile professional with hands-on experience in Check Fraud in transaction monitoring, chargeback analysis, and fraud investigation. Skilled in identifying suspicious activities, assessing risk, and ensuring compliance with internal policies and regulatory guidelines.

## **Work Experience:**

**Teleperformance Pvt. Ltd.** (July 2024 – Nov. 2024)  
Fraud Representative

**Anaptyss Pvt. Ltd.** (Nov. 2024 – June 2025)  
Fraud Associate/Analyst

**TaskUs India Pvt. Ltd.** (Jan. 2026 – April 2026)  
Fraud and Chargeback  
Associate/Analyst

## **Job Responsibilities:**

- Monitored and analyzed financial transactions to identify potentially fraudulent activities, chargebacks, and high-risk behavior.
- Investigated cheque-not-present (CNP)/ Card and other suspicious transactions using internal tools and transaction history.
- Handled chargeback cases, including validation of claims, evidence review, and timely dispute resolution.
- Reviewed customer profiles, transaction patterns, and behavioral indicators to assess fraud risk.
- Escalated suspicious or high-risk cases to senior analysts or compliance teams when required.
- Maintained accurate documentation of investigations, decisions, and outcomes for audit and compliance purposes.
- Ensured adherence to SOPs, SLAs, and regulatory requirements while meeting productivity and quality benchmarks.
- Collaborated with internal teams to reduce fraud losses and improve prevention controls.

## **Tools & System:**

- TPX
- ETR
- Vector
- CTA
- Chargeback/Dispute CRM
- VROL
- Data Navigator
- Banking case management tools

## **Academic Qualification**

- Matriculation from CBSE board
- Intermediate (Commerce) from CBSE board
- Graduation (B.COM) from Fakir Mohan University

## **Academic Project:**

- Financial Statement Analysis of Larsen & Toubro for last 2 years.

## **Certifications:**

- L1 SAP
- Advance Tally ERP
- Basic Excel

## **Volunteering Experience:**

### Volunteer (**Organized by PETA**)

- Assisted in the rescue and care of animals affected by a cyclone in Odisha.
- Worked with a team to provide immediate relief and shelter to displaced animals.