

Vanshika Verma

KYC/Fraud Analyst

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Professional Summary

Fraud Analyst with experience in Account Takeover (ATO), first-party fraud, third-party fraud, synthetic identity fraud, and identity theft. Strong knowledge of Customer Due Diligence (CDD), fraud risk assessment. Skilled in transaction monitoring, fraud investigation, and identifying suspicious activities to prevent financial loss. Experienced in supporting U.S. banking operations, ensuring regulatory compliance, and delivering accurate, data-driven decisions. Recognized for maintaining high accuracy and meeting SLA targets in high-volume environments.

Professional Experience

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| Genpact
Senior Associate | Gurgaon
Feb 2024 to Dec 2025 |
| <ul style="list-style-type: none">• Investigated 45+ alerts daily involving ATO, first-party fraud, third-party fraud, synthetic ID, and identity theft.• Analysed transaction patterns, login activity, device/IP behaviour, and account history to identify red flags.• Conducted ID verification, KYC review, and document validation to confirm legitimacy.• Prepared concise case notes with clear disposition (fraud / no-fraud / escalate).• Escalated high-risk or complex fraud cases while maintaining quality and compliance. | |
| Quinte Financial Technologies
Associate | Gurgaon
Feb 2021 to Feb 2024 |
| <ul style="list-style-type: none">• Investigated fraud alerts and performed full CDD/due diligence on accounts.• Analysed customer behaviour and transaction patterns to identify red flags.• Conducted KYC checks, document verification, and ID validation.• Documented case findings and recommended final decision (fraud / no-fraud).• Escalated sensitive or high-risk cases while maintaining SLA & quality. | |

Education

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| Delhi University
Delhi, India | B.COM
July 2023 |
| Ssk Khalsa School
New Delhi, India | High school
2020 |

Core Competencies

Fraud Investigation & Analysis | Transaction Monitoring
First-Party & Third-Party Fraud | Synthetic Identity Fraud
Identity Theft Analysis | KYC, DD, CDD
Customer Due Diligence (CDD) | Chargeback & Dispute Handling
Suspicious Activity Identification | Risk Assessment & Mitigation

Tools & Platforms

LexisNexis | Unit21
Penny | Looker
Zendesk | Meridian-KYC
Tableau | Inspector