

Abiro Hussain

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🚩 Indian

Profile

I possess expertise in Recovery of lost funds, risk management methodologies, data analysis, and i am proficient in using various risk analysis tools and software. I am a strategic thinker. I have good work experience in the e-commerce and financial domain: Payments /FinCrime/Anti Money Laundering (AML) and KYC/Chargeback/Account Pattern/Fund transfer/Transaction monitoring and able to analyze complex data sets, develop actionable insights to support decision making processes. I am excited to bring my expertise and experience to a new role and to continue to grow and develop my skills.

Professional Experience

2024/10 – Present
Gurugram, India

Fincrime Analyst(Fiu)

Tek Systems Global Services Pvt Ltd(American Express Project)

- Strong knowledge of risk and fraud in the consumer and banking sectors.
- Identified and reported new fraud trends.
- Assisted Team Leader and Senior Analysts with financial crime-related tasks and projects.
- Made informed decisions on suspicious alerts.
- Contributed to decision-making and process improvements.
- Conducted KYC/CDD analysis on individual customers.
- Performed research, document checks, and financial crime risk assessments.
- Ensured CDD documents aligned with internal policies.
- Assisted regulatory operations and supported teammates with additional fraud reviews.
- Escalated red flags and risks to the escalation team.
- Investigated fraud/money laundering cases and potential links with external accounts.
- Analyzed transactions across payment types to detect financial crime activities.

2023/10 – 2024/03
Srinagar(WFH), India

Financial Crime Analyst

Revolut

- Conducted risk investigations on suspicious transactions, reducing fraudulent activities.
- Strong knowledge of risk and fraud in the consumer and banking sectors.
- Collaborated with teams to streamline investigation processes, improving efficiency.
- Identified and reported new fraud trends.
- Maintained a Decision Quality of over 99% in 5,000+ investigations.
- Performed KYC/CDD analysis on individual customers.
- Conducted research, document checks, and financial crime risk assessments.
- Worked with external partners to recover victim funds.
- Detected and reported suspicious activities linked to money laundering and terrorist financing.
- Ensured CDD documents met internal policies.
- Assisted regulatory operations and supported teammates with additional fraud reviews.
- Analyzed alerts from monitoring systems to detect suspicious activity.
- Escalated red flags and risks to the appropriate teams.
- Handled sensitive or confidential information and recommended fraud control improvements.

2021/12 – 2023/09
Bengaluru, India

Transaction Risk Investigator

Amazon

- Investigate customer background information via the internet using various investigation tools.
- Escalating the fraud related concern to the higher team with proper investigation.
- Investigate source and destination of funds to ascertain the legitimacy of funds and their use, from account level investigations to customer level investigation and linked counterparts.
- Demonstrated ability to work independently and make complex investigation, decisions with little to no guidance.
- Consistently achieve/exceed weekly productivity and quality standards.
- Communicate effectively via email and/or telephone with our customer base sellers, merchants and internal customers.
- Excellent problem solving skills.
- Demonstrated ability to analyze problems logically.
- Effectively prioritizes work time to ensure productivity and fulfill department standards for time spent.
- Excellent ability to determine situational needs and provide appropriate solution.

2020/11 – 2021/07
Srinagar, India

Jio Giga Fibre Engineer

kutumbh care

- Installation of Jio fibre's.
- Target based fulfillment of installation process.
- Maintenance of fiber's and grievance redressal of costumers.
- Round the clock availability in case of any fault and possible quick remedial measures.

Education

2011 – 2012	High School(X)
Srinagar, India	Muwest High School
2014 – 2015	Higher Secondary (XII)
Srinagar, India	Sri Pratap Higher Secondary School
2015 – 2019	B.Tech in Electronics and Communication Engineering
Srinagar, India	University Of Kashmir (Institute Of technology , Zakura Campus)

Skills

Ms Office Suit	● ● ● ● ●	Google sheets	● ● ● ● ●
Transaction Monitoring	● ● ● ● ●	Communication	● ● ● ● ●
Fraud Prevention	● ● ● ● ●	Quick Learner ,Pragmatic and Active Listener	● ● ● ● ●
Microsoft Teams	● ● ● ● ●	Exchange online	● ● ● ● ●
One Drive	● ● ● ● ●	Billing	● ● ● ● ●
SLA	● ● ● ● ●	KPI	● ● ● ● ●
Attention to Detail	● ● ● ● ●	Problem Solving	● ● ● ● ●
Empathy	● ● ● ● ●	Microsoft Azure	● ● ● ● ●
Networking	● ● ● ● ●		

Languages

- English
- Urdu
- Kashmiri
- Hindi

Courses

Jabalpur, India **3G Wireless telecommunication**
BSNL (*Bharat Sanchar Private Limited*)

Interests

- Travelling, Trecking, Camping, Fishing, Playing
Carrom and Horse Riding.

Organizations

Serve Humanity Organization

President

Volunteer Experience and Events

Participated and organized many youth festivals and cultural events.

Participated in social concerns and blood donation camps.

Successfully organized photo exhibition in collaboration with J&K Tourism.

Organized Srinagar's biggest spring fest in 2018 having footfall of more than 2000 guests.

Participated in many social awareness activities also i am the founding member of Madadgar Charitable Trust.

Assist with social and local networking.

Donate and raise money

Declaration

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.