



Bablu Singh

Analyst

Dedicated Analyst specializing in networking and telecommunications, with expertise in Ethernet technology, LAN networking, and data transmission. Contributed to NatWest and British Telecom projects at Tata Consultancy Services, Gurgaon, focusing on customer support, network troubleshooting, and service optimization. Recognized for outstanding performance and teamwork, earning multiple awards for excellence.

Experience

Tata consultancy services, Gurgaon

Project: NatWest (12 months)

Provided customer support for NatWest Group, assisting clients with network-related queries and service issues. Handled customer exits, ensuring a seamless transition while maintaining service integrity and compliance with banking regulations

Project: British Telecom (18 Months)

Worked on network support and service management for British Telecom's enterprise customers, ensuring seamless Ethernet connectivity and resolving technical issues. Provided real-time troubleshooting, monitored network performance, and collaborated on infrastructure upgrades to enhance service reliability. Ensured compliance with telecom regulations while optimizing data transmission protocols for improved efficiency

Interests

- Learning new things
- Traveling
- Listening music

My Certifications

- Generative AI
- Aml Kyc
- "transaction monitoring

Awards

Star of the Month Award – Recognized for outstanding performance

Best Team Award – Awarded for excellence in teamwork and collaboration.

Contact

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Education

Master of Business Administration
(2023 to present)

Bachelor of commerce (2019-2022)
Shekhawati university sikar

Higher SR.Education (2019)
Intermediate from R.B.S.E board

Address

Pilani, District Jhunjhunu, Rajasthan - 333031, India

Expertise

- Customer Support & Service Management
- Communication & Team Collaboration
- Ethernet & LAN Networking
- Network Optimization & Performance Analysis
- Multi-tasking
- Aml and Kyc

Language

- English
- Hindi