



Kanika Bhatia

Due Diligence Specialist

Expertise of over 6 years in the KYC/ AML and NBFC domain. Looking to explore various other modalities in Customer Due Diligence.

Contact

Phone

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Email

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Address

Uttam Nagar, Delhi

Education

- Miles Education (CPA) (Pursuing), Accounting and Finance
- JIMS Bachelor of Business Administration (2012-2015)
- Intermediate CBSE (Commerce) (2012)
- Matriculation CBSE (2009)

Expertise

KYC/ AML

Financial services

Language

English

Hindi

Experience

November 2023- October 2024

EXL Service India

Senior Fraud Investigator

Investigating accounts with returned checks.

Determining check frauds, account abuse and ID Fraud.

UAR filing

Fraud Association Investigation

Debit Card Disputes

Chargeback

July 2022- July 2023

BT GLOBAL BUSINESS SERVICES INDIA PVT. LTD

Senior Associate (Fraud)

Monitoring fraud claims to ensure validity of claims which may include contacting merchants, financial institutions.

Review alerts/reports to detect Suspicious Activity

Conducting investigations on identified and suspicious accounts.

Oct 2020- Jan 2022

Accenture Services Private Limited

KYC / AML Analyst

Financial Crime Remediation

Reviewing new and existing customer accounts

and verifying their identities

Evaluating high-risk accounts

Strengths

- Emotional Intelligence
- Integrity
- Quick Learner

Experience

- **May 2019- Sep 2020**

Concentrix Daksh Services India Private Limited

Transaction Processing Associate

- **Conducting document checks**
- **Monitoring High Value Transactions**
- **Validating authenticity of documents**

Apr 2017- Mar 2019

Manappuram Finance Limited

Assistant Branch Manager

- **Helping customers with secured loans and insurance**
- **Cash and collateral management**
- **Responsible for the growth of the branch**