
DEVANSHU RAJPUT

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PROFESSIONAL SUMMARY

Aspiring Business Analyst with a strong foundation in data analysis, risk assessment, and process optimization. Gained hands-on exposure to **Business Analysis** through a Post Graduate Program, enhancing analytical and problem-solving skills. Seeking a challenging role in **Data Visualization, Business Analysis, Data Analysis & related fields** to apply my expertise, drive data-driven decisions, and contribute to business growth.

CERTIFICATIONS

1. Masters Program - Business Analyst : Simplilearn Certified in collaboration with IBM - 2024

- Certified Business Analysis Professional (CBAP®)
- Agile Scrum Master
- Tableau Training
- Data Analysis and Visualization with Python
- Mathematical Optimization for Business Problems
- Business Analyst Capstone
- Harvard Business Publishing Case Studies for Business Analysis

WORK EXPERIENCE

Associate – Onboarding Risk Analyst, 11/2024 – 03/2025

Paytm Payments Service Limited – India

- Managed risk assessments, KYC verification, and compliance checks for merchant onboarding.
- Conducted fraud monitoring, chargeback escalations, and ensured RBI guideline compliance.
- Improved process efficiency by implementing automation tools like OE CRM and ticketing systems.
- Analyzed merchant data to identify risks, optimize onboarding processes, and enhance decision-making.

Sales and Marketing Trainee, 05/2023 - 08/2023

Asian Granito Ltd – India

- Business Process Evaluation: Assessed and improved processes, anticipating needs, and implementing data-driven solutions.
- Process Optimization: Led reviews and developed strategies to streamline operations.
- Documentation & Analysis: Analyzed requirements and documented findings to support business solutions.

PROJECTS

1.College Inquiry Chatbot

- Developed use cases and analyzed chatbot performance data, optimizing response times by 20% based on insights.
- Enhanced user experience through improved chatbot interactions.

2.WhatsApp Pay Integration Project

- Conducted business analysis for payment integration, ensuring user requirements were met through thorough testing and validation.

3.Sales Comparison Dashboard

- Designed a sales performance dashboard, visualizing metrics and trends to support business.

EDUCATION

Bachelor of Business Administration: Business Analytics, 2024

Galgotias University – Greater Noida, India

TECHNICAL SKILLS

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|-------------------------------------|---------------------------------|
| • Requirements gathering | • Business process evaluation |
| • Data Analysis | • Statistical Methods |
| • Python | • MYSQL |
| • Process optimization | • BRD |
| • Documentation | • Use case development |
| • Excel | • Tableau |
| • Agile methodologies understanding | • User Acceptance Testing (UAT) |
| • Stakeholder collaboration | |

ADDITIONAL INFORMATION

- **Languages:** English & Hindi.
- **Soft Skills:** Communication Skills, Time management Skills, Problem Solving Skills, Leadership Skills, Managerial Skills, Interpersonal Skills.
- **Hobbies:** Gaming, Gyiming and Reading.