

DIGITAL
LIFE

Mrs. Pushpa Devi
B2/98 B2/98,bbcl Colony A31-36
Dhanbad Karmik Nagar Saraidhela Dps School
Dhanbad Dhanbad Jharkhand India 828109

Jio Number	778560287895
Account Number	400456874853
Statement Date	03-Mar-2025
Statement Time	14:46:02
Security Deposit	₹ 0.00

Registered Mobile : +917061386876 | Aadhaar Number : XXXX XXXX 4279 | E-mail : shiksin42.24@gmail.com

Account Usage and Recharge Statement from 24-Feb-2025 to 03-Mar-2025

Refer following pages for details of charges

			Amount (₹)
1	Plan Recharges		0.00
2	Usage Charges	Volume / Duration	Amount(₹)
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00
	SMS	0	0.00
	Data		
	4G Data/WIFI	0.000 GB	0.00
	5G Data	0.000 GB	0.00
	VAS	0	<u>0.00</u>
3	Add On Packs		0.00
	Total Usage Summary	Total Usage	Chargeable Usage
	Voice Local		Chargeable Amount (₹)
	On-Net/Off-Net(LL)	00:00:00	00:00:00
	Off-Net(Mobile)	00:00:00	00:00:00
	Voice STD		
	On-Net/Off-Net(LL)	00:00:00	00:00:00
	Off-Net(Mobile)	00:00:00	00:00:00
	Premium / ISD & IR Calling	00:00:00	00:00:00
	SMS	0	0
	Data	0.000 GB	0.000 GB
	4G Data/WIFI	0.000 GB	0.000 GB
	5G Data	0.000 GB	0.000 GB
	VAS	0	0
4	Other Purchases		0.00
5	Credit & Adjustments		0.00

Recharge Option



Jio Self Care



Credit Card /

Set Auto Recharge through MyJio App.
Download the MyJio App from Play Store or App Store



Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store

Jio Store



Cash / Credit / Debit

Walk into a Jio Store and recharge by cash,
Credit card or debit card.



Register Jio with your bank for an auto recharge presentation and payment mandate via MyJio app.



Visit the nearest Jio store to set ACH mandate on your bank account.

Reach Us

Call 199 (from a Jio number) or 1800-88-99999 (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
B D Complex, Plot No-210 & 233, (Near HP Petrol
Pump-Gola Road), Rupaspur, Bailey Road, Danapur,
Patna 801503, Bihar

PAN: AABCI6363G



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Mrs. Pushpa Devi

Jio Number : 778560287895

Statement Date : 03-Mar-2025

As On Date : 03-Mar-2025

Your Jio Plan Details

Current Plan

1 AirFiberPlus_599_6M - Benefits : 1)unlimited Data(1000gb/month @30 Mbps High Speed Data, Thereafter Unlimited At 64kbps) 2)voice: Unlimited. 3)subscription To Premium 12 Ott Apps 4)validity: Bill Cycle
note :this Plan Is An Advance Rental Plan

Valid Till

11-MAR-25

Important Information

Tariff & Plans FTTH

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to +/- 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

Charges

- Any disagreement on charges levied should be informed within 60 Days failing which all charges will be considered valid.

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

You can also do a self-correction by visiting www.jio.com or through the MyJio app.

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.bih@jio.com, Telephone number: 18008893999

Fax : 18008891211, Address: Reliance Jio Infocomm Ltd., B.D Complex, Plot 210/233, Rupaspur, Bailey Road, Patna - 801503, Bihar, India

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

DND (Do Not Disturb) Service

You can opt for DND if you do not wish to receive any promotional calls.

To activate Full DND call 1909 (from your Jio Fixed line number) or 1800 896 9999 (from other networks), also you can activate DND through MyJio app or www.jio.com.