

Aaliya Akram

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Career Objective

Skilled Fraud Analyst with proven experience in AML, transaction monitoring, and compliance. Expertise in, fraud investigations, and regulatory reporting. Committed to operational integrity and risk mitigation through precise documentation and analysis.

Work Experience

Saxo Bank, India - Transaction Monitoring Analyst (Sep 2024 - May 2025)

- Monitored daily transactions for suspicious patterns.
- Investigated alerts, filed SARs, and documented findings.

Provided Floor Support for New Hires: Acted as the primary point of contact for new hires on the floor, offering real-time guidance and troubleshooting assistance to help them navigate

Daily tasks and resolve issues efficiently.

Mentored Junior Team Members: Provided continuous mentorship and support to new and junior staff, fostering a collaborative environment and ensuring they met performance expectation.

Facilitated Knowledge Sharing: Organized knowledge-sharing sessions and team meetings

To help new hires quickly integrate into the workflow, enhancing team collaboration and productivity.

Reviewed and Investigated Alerts: Actively monitored and reviewed 15+ fraud-related alerts, including ATO (Account Takeover), IDT (Identity Theft), account abuse, and confirmed fraud.

Reduced Potential Losses: Evaluated alerts and analyzed transaction data to identify suspicious

Activity, reducing potential fraud-related losses through effective intervention and risk mitigation strategies.

Revolut - Support Specialist (Apr 2024 - Aug 2024)

- Conducted fraud checks on customer documents.
- Performing transaction monitoring and flagging the alerts as false positive and false negative .
- Act as sme for new hires.
- Perform spot checks for quality internal audits.

Genpact - Senior Associate (Mar 2022 - Mar 2024)

- Reviewed flagged transactions and investigated customer accounts.
- Filed SARs, managed chargebacks, analyzed red flags and ATOs.
- Conducted internal audits, served as SME, and ensured 100% decision accuracy.

TATA 1MG - Team Lead, Customer Service (Aug 2021 - Dec 2021)

Handling customer queries and escalations

ICICI Bank Ltd - Deputy Manager (Oct 2020 - Jul 2021)

- Handled banking operations, FOREX, audit documentation, and KYC.
- Advised clients based on transaction history and portfolio.
- Managed escalations and supported over 400 customer portfolios.

Skills

- Risk Analysis & Due Diligence
- Fraud Investigation
- SAR Filing & Regulatory Compliance
- Transaction Monitoring
- Quality Audits & Reporting
- Advanced MS Excel & MS Office

Education

-PGDM - School of Management Science, Varanasi | AICTE | 2020

-B.Com - RKS College | VKS University 2017

12th - Model School | CBSE | 2014

10th - St. Paul Sr. Sec. School | CBSE | 2012

Declaration

I hereby certify that the above information is true and correct to the best of my knowledge.

Date & Place:

Signature: Aaliya Akram