



## Bill of Supply for Electricity

WEAR FACE MASK WASH HANDS REGULARLY  
MAINTAIN SOCIAL DISTANCING

### E-BILL

Name: MR. AJITH KUMAR PS/O Mr. KUN CHUNI .

Sanctioned Load (KW/KVA) 2.00/  
Contract Demand

Power Factor

District

Zone

MRU No.

Walking Sequence

Pole/Pillar No.

MODEL TOWN

Gujanwanan

MT11B001

000017/0001/005

402-17/16/1/1

CA No. 60028771347

Energisation Date 01/12/2021

Security Deposit 1200.00

SLD Charges 0.00

Connection Type PERMANENT

Tariff Category Domestic Lighting DL

Bill Basis Actual(KWH)

Bill Remark Bill On Reading

Bill Date 24/11/2024

Bill No. 10211862045

**Billing Address:** HOUSE NO Q-3/1 2ND FLOOR TYPE-  
2 POLICE COLONY MODEL TOWN PH 1 LANDMARK  
DELHI 110009

**Supply Address:**HOUSE NO Q-3/1 2ND FLOOR TYP-  
2 POLICE COLONY MODEL TOWN PH- 1 CITY DELHI  
110009 LANDMARK OPP MODEL TOWN METRO STATION

**Mobile/Tel No.** 9868566766

**E-mail** ajithviji3@gmail.com

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)	
	No.98117615,MF= 1.00				
	Status(Visual Inspection):OK,Single Phase				
	23/11/2024	24/10/2024			
KWH MDI KW	10503 1.69	10317			186



Due Date

**NOT TO PAY**  
(Immediate for Arrears)

Total Amount Payable

**Rs.**



### Important Message

For any help related to Online registration of New Connection request, please contact @ 24\*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

Interest accrued for FY 2023-2024 ,already adjusted in bill no. 13006736149 (Generated for the period 20.03.2024 TO 19.04.2024 ) for Rs. 92.52 ,TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 060028771347. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 27.58%, for detail, please refer reverse side of bill

Nearest Payment Centres (1) TPDDL Payment Centre, Hudson Lanes, Civil Lines , Delhi 110009

### Current Demand Details / वर्तमान शुल्क का विवरण

Amount (₹)

Bill Period 25/10/2024 to 23/11/2024

Days: 30 Month: 0.9925

#### Fixed Charges

2.00 \*20.00 \*0.9925=39.70.

#### # Energy Charges

Units Rate(Rs.) Amount(Rs.) Type

186 X 3.00 558.00

**Total 558.00**

#### Power Purchase Cost Adj. Charge (PPAC)

PPAC On Fixed Charges 3.47

# PPAC On Energy Charges 48.83

Differential PPAC On Fixed Charges 6.10

# Differential PPAC On Energy Charges 86.07

#### Surcharge

On Fixed Charge @8% 3.18

# On Energy Charges @8% 44.64

#### Pension Trust Surcharge

On Fixed Charge 2.78

On Energy charge 39.06

Electricity Tax @5% (on #) 36.88

**Net Current Demand**

**868.71**

### Consumption History

Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
24/09/24 to 24/10/24	31	275	Actual	1542.62	-806.00	0.00	740.00
25/08/24 to 23/09/24	30	294	Actual	1684.40	-794.00	0.00	890.00
24/07/24 to 24/08/24	32	448	Actual	2884.88	0.00	0.00	2890.00
22/06/24 to 23/07/24	32	560	Actual	4058.46	0.00	0.00	4050.00
21/05/24 to 21/06/24	32	732	Actual	5826.77	0.00	0.00	5830.00
20/04/24 to 20/05/24	31	326	Actual	1926.31	-809.52	0.00	1120.00

### Payment/Coupon History

NOV-24	OCT-24	SEP-24	AUG-24	JUN-24	APR-24
740.00	890.00	2890.00	4050.00	6950.00	200.00

### Other Arrears not incl. in "Total Amount Payable"

On a/c of Theft of Electricity	NTA/Disputed



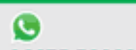
### Your Electricity Bill Summary /बिल सारांश

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)		Provisional Refund	Adjustments	LPSC	Total Amount Payable
868.71	-868.71	Energy	Non-Energy				-4.11
		-4.11	0				

**Congratulations!!! We acknowledge you as a GREEN Consumer for opting digital mode of payment/ Solar Net Metering**

**Pay your Tata Power-DDL Bills through your Payment App or Bank Website With**

Wasn't at home when the meter reader visited ?  
Send us your reading along with photograph using Self-reading app



**"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW"**  
बेहतर कल के लिए हम बिजली के वाहन में बदलाव करें

(The Connection shall be liable to be disconnected on non-payment of all payable dues including arrears, after notice as per section 56(1) of the Electricity Act, 2003 read with chapter VI of DERC (Supply Code and Performance Standards) Regulations 2017).

**Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)**

Category		Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS		₹ 150/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA	₹ 250/kVA		₹ 6.00/kVAh
	above 3kVA	₹ 250/kVA		₹ 8.50/kVAh
Industrial		₹ 250/kVA		₹ 7.75/kVAh
Agriculture		₹ 125/kW		₹ 1.50/kWh
Public Utilities		₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings		₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery			LT	4.50/kWh
			HT	4.00/kVAh

**Detail of Power Purchase Cost Adjustment Charge Rates**

for detail please visit <https://www.tatapower-dcl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges>

Period	Rate	Period	Rate
23.01.24 to 22.04.24	8.75% (Prov)	23.01.24 to 31.07.24	29.13% (Diff.)
23.04.24 to 22.07.24	8.75% (Prov)	01.08.24 to 31.10.24	27.58% (Diff.)
23.07.24 to 22.10.24	8.75% (Prov)		

**Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन**

**Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति**

You may contact us through any of the following touch points/आप किसी भी निम्नलिखित/संपर्क बिंदु/संख्या के लिए संपर्क कर सकते हैं -

- Sampark Kendra/संपर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website [www.tatapower-dcl.com](http://www.tatapower-dcl.com) or e-mail at [customercare@tatapower-dcl.com](mailto:customercare@tatapower-dcl.com)
- To report Harassment, unethical Practice or Theft/अपमान/अनैतिक व्यवहार, चिजों की चोरी की सूचना या शिकायत के लिए 19124 पर संपर्क कर सकते हैं or write to us at [vigilance@tatapower-dcl.com](mailto:vigilance@tatapower-dcl.com)

**Complaint Management: Three Tier Grievance Redressal Structure**

**Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)**

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निवेदन/शिकायत के संबंध में पूर्ण कार्रवाई से संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं

- Level 1 - Customer Relations Executive(CRE)/उपभोक्ता संबंध अधिकारी
- Level 2 - Customer Service Manager(CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/(on any working day/किसी भी कार्य दिवस पर)
- Level 3 - Circle Head (with prior appointment through Customer Service Manager)/एरिया प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)

- Level 4 - Head-(Customer Services)/समग्र प्रमुख (उपभोक्ता सेवा)

Customer Complaint Analysis Group(CCAG), उपभोक्ता शिकायत विश्लेषण समूह  
TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: [ccag@tatapower-dcl.com](mailto:ccag@tatapower-dcl.com)

**TIER-II (Independent Forum-CGRF)**

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: [cgrf@tatapower-dcl.com](mailto:cgrf@tatapower-dcl.com)

**Note:** Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003.

**TIER-III (Independent Forum-Electricity Ombudsman)**

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the electricity Ombudsman, B-53, Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.  
Email: [elect\\_ombudsman@yahoo.com](mailto:elect_ombudsman@yahoo.com)

**TOD tariff shall be applicable on all consumers (other than Domestic)**

whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above

Months	TOD hours	Surcharge	Rebate
May to Sept	Peak Hours 14:00 to 17:00 hrs 22:00 to 01:00 hrs	20%	
	Off Peak Hours 04:00 to 10:00 hrs		20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2021.
- Pension Trust Surcharge @ 7% on Fixed & Energy Charges is applicable.
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case of non-availability of actual Power Factor, the Power Factor shall be considered as utility for sanctioned load/contract demand upto 10kW/11kVA.

**As per GoNCTD order no. F.6/54/Power/Subsidy/2023/725 dated 14-Apr-23 for FY 2023-2024**

- Subsidy to domestic consumer will be applicable as below:
  - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
  - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kWh/month on fixed charges.
- Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises"/इस बिजली बिल उपभोक्ता द्वारा उनके अधीन परिसर क्षेत्र के लिए केवल बिजली सप्लाई से संबंधित है एवं यह उस परिसर क्षेत्र के ऊपर स्वामित्व अथवा अधिकार के लिए प्रमाण नहीं माना जाएगा।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (नॉन्-ड्यूस सर्टिफिकेट बिजली बिल में अनुमति से प्राप्त हेतु, संपत्ति खरीद/बिक्री से पूर्व, टाटा पावर-डीएल से "नो ड्यूस सर्टिफिकेट" अवश्य प्राप्त करें।)
- Notice: In event of all dues (incl. previous bill/s) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per Sec 56(1) of EA, 2003. (नोटिस: बिजली आपूर्ति न मिलने के कारण, यदि पिछले बिल/बिलों का समय पर भुगतान नहीं किया गया है, तो 15 दिनों के नोटिस अवधि के बाद बिजली आपूर्ति बंद कर दी जाएगी।)

**General Information / सामान्य सूचना**

- बिल राशि **Rs. 4000/-** से अधिक होने पर भुगतान **Cheque/Demand Draft/Online modes** द्वारा करें।
- Debit/Credit card** द्वारा **Rs. 5000/-** से अधिक बिल राशि के भुगतान पर **Processing charges** उपभोक्ता द्वारा देय होंगी।
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumers except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets, etc w.e.f. 1st April 2022.
- Cheque Bounce** होने पर **Negotiable Instruments Act, 1881** की धारा **138** के तहत कानूनी कार्रवाई की जा सकती है। बिजली कनेक्शन काटा जा सकता है एवं **Cheque** वापस मुद्रा **200/-** वसूल जायेगा।
- यदि बिजली बिल से अधिक बिजली प्रयोग नहीं करने की स्थिति में समर्थक केंद्र या संबंधित जिला उपभोक्ता सेवा केंद्र से संपर्क करें।
- एक वर्ष के भीतर दो चेक बॉन्स होने पर उपभोक्ता अधीन चेक बॉन्स से अगले 6 महीने तक के लिए नकद और चेक से बिल का भुगतान नहीं कर सकता है।
- किसी भी प्रकार के भुगतान या करने पर **LPSC** की संपत्ति प्रतियोगिता के आधार पर **18%** प्रतियोगिता की दर से होगी।
- किसी भी कार्यवाही आदि के बाद अपने बिल पर **डिजिटल** टाटा पावर-डीएल कनेक्शन के माध्यम से बिल का भुगतान करें। इसके लिए आप संपर्क केंद्र या मेम्बरशिप एप पर चेक कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Channels	Mode of Payment	Timings
Online Payment at <a href="http://www.tatapower-dcl.com">www.tatapower-dcl.com</a>	Net Banking / Credit / Debit Card	24 Hours
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill	
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS*	
Designated Yes Bank Branches*	Cash up to Rs.50000/-	As per Bank Timings
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM* Lunch Time 01:30 PM to 02:00 PM

\*For More Details visit our website - [www.tatapower-dcl.com](http://www.tatapower-dcl.com)

**Avail WhatsApp Services Through Registered Mobile Number (RMN)**

No Power Supply (NPS) complaints can now be registered through the following modes:	Electricity Bill on Whatsapp
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	For Whatsapp Opt in give missed call at 7303482071 from RMN
WhatsApp @ 7303482071	Duplicate Bill on WhatsApp @ 7303482071
	BILL <space> <CA No>

**GO GREEN SAVE PAPER SAVE ENVIRONMENT**

**BE A PROUD DIGITAL CUSTOMER**

To Stop Paper Bills and opt for E-bills, Just give a missed call on **7303482071** or scan above QR code and get your bill on WhatsApp

FOR MORE DETAILS VISIT OUR WEBSITE [www.tatapower-dcl.com](http://www.tatapower-dcl.com)

\*Paper bill will be stopped after 3 months

**Get flat ₹50 cashback**

Use Code **TPDDL**

\*T&C Apply. Offer valid on paper bill Tata Power Delhi electricity bill payment via MobiKwik. Valid till 31st October 2024

**Join the Solar Revolution**

**Reduce Electricity Bills by installing SOLAR PLANT**

call us at: **99713 95233**

Tata Power-DDL will provide all assistance regarding setting up Rooftop Solar Plant

**TPDDL CONNECT is now upgraded to MY TATA POWER APP!**

Get Instant Solutions with 24/7 Assistance

Pay your Electricity Bill Safely & Securely

Stay Updated About Power Outages

Scan & Download My Tata Power App

**GET SMART POWER TIPS BY ROSHNI**

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB

For Reporting Corruption Related Issues, kindly contact Corporate Vigilance at any of the below option:

- WhatsApp: 9319342345 (Text or Voice/ Video Recording/Images)
- Mail to: [vigilance@tatapower-dcl.com](mailto:vigilance@tatapower-dcl.com)
- Helpline No.: 19124 (Press 7 for Corruption Related Issues)

**Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.**

**Towards a Greener Tomorrow**

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi- 110009.  
CIN: U40109DL2001PLC111526; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R; HSN Code: 27160000 (Electrical Energy), HSN Code: 996912 (Open Access)