

**E-BILL**
**Name: MR. AJITH KUMAR PS/O Mr. KUN CHUNI .**
**Billing Address:** HOUSE NO Q-3/1 2ND FLOOR TYPE-2 POLICE COLONY MODEL TOWN PH 1 LANDMARK DELHI 110009

**Supply Address:** HOUSE NO Q-3/1 2ND FLOOR TYP-2 POLICE COLONY MODEL TOWN PH- 1 CITY DELHI 110009 LANDMARK OPP MODEL TOWN METRO STATION

**Mobile/Tel No.** 9868566766

**E-mail** ajithviji3@gmail.com

**Bill of Supply for Electricity**
**Sanctioned Load (KW/KVA)** 2.00/

**Contract Demand**
**Power Factor**
**District**
**Zone**
**MRU No.**
**Walking Sequence**
**Pole/Pillar No.**
**MODEL TOWN**
**Gujranwala**
**MT11B001**
**000017/0001/005**
**402-17/16/1/1**
**WEAR FACE MASK WASH HANDS REGULARLY**
**MAINTAIN SOCIAL DISTANCING**
**60028771347**
**Energisation Date** 01/12/2021

**Security Deposit** 1200.00

**SLD Charges** 0.00

**Connection Type** PERMANENT

**Tariff Category** Domestic Lighting DL

**Actual(KWH)**
**Bill Basis** Bill On Reading

**Bill Remark** Bill On Reading

**Bill Date** 24/11/2024

**Bill No.** 10211862045

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]	Due Date NOT TO PAY (Immediate for Arrears)
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)		
	No.98117615, MF= 1.00					
	Status(Visual Inspection):OK,Single Phase					
	23/11/2024	24/10/2024			186	
KWH MDI KW	10503 1.69	10317				


**Due Date**  
**NOT TO PAY**  
(Immediate for Arrears)  
**Total Amount Payable**  
**Rs.**

**Important Message**

For any help related to Online registration of New Connection request, please contact @ 24\*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

Interest accrued for FY 2023-2024 ,already adjusted in bill no. 13006736149 (Generated for the period 20.03.2024 TO 19.04.2024 ) for Rs. 92.52 ,TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 060028771347. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional PPAC @ 8.75% and Differential PPAC @ 27.58%, for detail, please refer reverse side of bill

Nearest Payment Centres (1) TPDDL Payment Centre, Hudson Lanes, Civil Lines , Delhi 110009

**Current Demand Details / वर्तमान शुल्क का विवरण**
**Amount (₹)**
**Bill Period 25/10/2024 to 23/11/2024**
**Days: 30 Month: 0.9925**
**Fixed Charges**

2.00 \*20.00 \*0.9925=39.70.

**# Energy Charges**

Units	Rate(Rs.)	Amount(Rs.)	Type
186	X 3.00	558.00	

**39.70**
**558.00**
**Total** **558.00**
**Power Purchase Cost Adj. Charge (PPAC)**

PPAC On Fixed Charges

**3.47**

# PPAC On Energy Charges

**48.83**

Differential PPAC On Fixed Charges

**6.10**

# Differential PPAC On Energy Charges

**86.07**
**Surcharge**

On Fixed Charge @8%

**3.18**

# On Energy Charges @8%

**44.64**
**Pension Trust Surcharge**

On Fixed Charge

**2.78**

On Energy charge

**39.06**
**Electricity Tax @5% (on #)**
**36.88**
**Net Current Demand**
**868.71**

Consumption History							
Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
24/09/24 to 24/10/24	31	275	Actual	1542.62	-806.00	0.00	740.00
25/08/24 to 23/09/24	30	294	Actual	1684.40	-794.00	0.00	890.00
24/07/24 to 24/08/24	32	448	Actual	2884.88	0.00	0.00	2890.00
22/06/24 to 23/07/24	32	560	Actual	4058.46	0.00	0.00	4050.00
21/05/24 to 21/06/24	32	732	Actual	5826.77	0.00	0.00	5830.00
20/04/24 to 20/05/24	31	326	Actual	1926.31	-809.52	0.00	1120.00

**Payment/Coupon History**

NOV-24	OCT-24	SEP-24	AUG-24	JUN-24	APR-24
740.00	890.00	2890.00	4050.00	6950.00	200.00

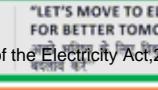
**Other Arrears not incl. in "Total Amount Payable"**

On a/c of Theft of Electricity	NTA/Disputed


**Your Electricity Bill Summary/ बिल सारांश**

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)	Provisional Refund	Adjustments	LPSC	Total Amount Payable
868.71	-868.71	Energy -4.11 Non-Energy 0				-4.11

**Congratulations!!! We acknowledge you as a GREEN Consumer for opting digital mode of payment/ Solar Net Metering**

<b>B</b>	Pay your Tata Power-DDL Bills through your Payment App or Bank Website With 	Wasn't at home when the meter reader visited ? Send us your reading along with photograph using Self-reading on 	"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW" 
(The Connection shall be liable to be disconnected on non-payment of all payable dues including arrears, after notice as per section 56(1) of the Electricity Act,2003 read with chapter VI of DERC (Supply Code and Performance Standards) Regulations 2017).			

Category		Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
	Single Points Delivery Supply at 11kV for GHS	₹ 150/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA	₹ 250/kVA		₹ 6.00/kVAh
	above 3kVA	₹ 250/kVA		₹ 8.50/kVAh
Industrial		₹ 250/kVA		₹ 7.75/kVAh
Agriculture		₹ 125/kW		₹ 1.50/kWh
Public Utilities		₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings		₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery			LT	4.50/kWh
			HT	4.00/kVAh

TOD tariff shall be applicable on all consumers (other than Domestic) whose sanctioned load/MDL (whichever is higher) is 10kW/11kVA and above

Months	TOD hours	Surcharge	Rebate
May to Sept	Peak Hours	14:00 to 17:00 hrs 22:00 to 01:00 hrs	20%
	Off Peak Hours	04:00 to 10:00 hrs	20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @ 7% on Fixed & Energy Charges is applicable.
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and Performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as utility for sanctioned load/contract demand upto 10kW/11kVA.

#### Detail of Power Purchase Cost Adjustment Charge Rates

for detail please visit <https://www.tatapower-ddl.com/regulations-and-compliances/tariff-related/power-purchase-adjustment-charges>

Period	Rate	Period	Rate
23.01.24 to 22.04.24	8.75% (Prov)	23.01.24 to 31.07.24	29.13% (Diff.)
23.04.24 to 22.07.24	8.75% (Prov)	01.08.24 to 31.10.24	27.58% (Diff.)
23.07.24 to 22.10.24	8.75% (Prov)		

#### Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

##### Complaint Registration and Status Update/ शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप शिकायती भी नियोग/प्रत्याप/शिकायत के लिए नीचे दिए गए विवरों में लिखी का चयन करके इनसे संपर्क कर सकते हैं –

- Sampark Kendra/संपर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोमवार-गुरुवार 9:30 AM to 1:00 PM-Sat-शनिवार)
- Online through Complaint section on Tata power-DDL Website [www.tatapower-ddl.com](http://www.tatapower-ddl.com) or e-mail at [customercare@tatapower-ddl.com](mailto:customercare@tatapower-ddl.com)
- To report Harassment, unethical Practice or Theft/उत्पीड़न अवैतिक व्यवहार, शिकायती की ओरी वाली सुविधा व शिकायत के लिए 19124 वर संपर्क कर सकते हैं और write to us at [vigilance@tatapower-ddl.com](mailto:vigilance@tatapower-ddl.com)

##### Complaint Management: Three Tier Grievance Redressal Structure

###### Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किए गए नियोग/शिकायत के लिए नीचे दिए गए विवरों में लिखी का चयन कर सकते हैं –

Level 1 - Customer Relations Executive(CRE)/शिकायती लेवल अधिकारी

Level 2 - Customer Service Manager(CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/जिला भी कार्य विभाग

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/एविल प्रमुख (उपभोक्ता सेवा प्रबंधक के लियाम से पूर्व अनुमति प्राप्त करें)

Level 4 - Head-(Customer Services)/लाइन न्यूज़ (प्राप्तीका सेवा)

Customer Complaint Analysis Group(CCAG), अपर्याप्त शिकायत विवेचन वर्ग

TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: [ccag@tatapower-ddl.com](mailto:ccag@tatapower-ddl.com)

###### TIER-II (Independent Forum-CGRF)

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDLL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: [cgrf@tatapower-ddl.com](mailto:cgrf@tatapower-ddl.com)

Note: Forum shall not entertain a complaint if it pertain to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall under S.126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003.

###### TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the electricity Ombudsman, B-53, Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: [elect\\_ombudsman@yahoo.com](mailto:elect_ombudsman@yahoo.com)

#### Avail WhatsApp Services Through Registered Mobile Number (RMN)

No Power Supply (NPS) complaints can now be registered through the following modes:

Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) NPSPH<space><RMN> or NPSPH XXXXXXXXXX

WhatsApp @ 7303482071 NPSCA<space><CA no> or NPSCA XXXXXXXXXX

#### Electricity Bill on WhatsApp

For WhatsApp Opt in give missed call at 7303482071 from RMN

Duplicate Bill on WhatsApp @ 7303482071 BILL<space><CA No.>

#### \*For More Details visit our website - [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

**TATA POWER-DDL**

Towards a *Greener* Tomorrow

**Go GREEN  
SAVE PAPER  
SAVE ENVIRONMENT**

**BE A PROUD DIGITAL CUSTOMER**

To Stop Paper Bills and opt for E-bills, Just give a missed call on **7303482071** or scan above QR code and get your bill on WhatsApp 

**FOR MORE DETAILS VISIT OUR WEBSITE**  
[www.tatapower-ddl.com](http://www.tatapower-ddl.com)

\*Paper bill will be stopped after 3 months

**SAMAJHDARI  
KI CHOICE**

**Get flat ₹50 cashback**

Use Code **TPDDL**

\*T&C Apply. Offer valid on your first Tata Power-DDL electricity bill payment via MobiKwik. Valid till 31st October 2024.

**TATA POWER-DDL**  
TATA POWER-DDL DISTRIBUTION LIMITED  
A Tata Power Company

**Join the Solar Revolution**

**Reduce Electricity Bills  
by installing  
SOLAR PLANT**

call us at: **99713 95233**

Tata Power-DDL will provide all assistance regarding setting up Rooftop Solar Plant

[www.tatapower-ddl.com](http://www.tatapower-ddl.com)

**TPDDL CONNECT is now upgraded to  
MY TATA POWER APP!**

**Get Instant Solutions with  
24/7 Assistance**

**Pay your Electricity Bill Safely &  
Securely**

**Stay Updated About Power Outages**

Scan & Download  
My Tata Power App



For Reporting Corruption Related Issues, kindly contact Corporate Vigilance at any of the below option:

- WhatsApp : 931342345 (Text or Voice/ Video Recording/Images)
- Mail to: [vigilance@tatapower-ddl.com](mailto:vigilance@tatapower-ddl.com)
- Helpline No.: 19124 (Press 7 for Corruption Related Issues)

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi- 110009.  
CIN: U40109DL2001PLC111526; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R; HSN Code: 27160000 (Electrical Energy), HSN Code: 996912 (Open Access)

Towards a *Greener* Tomorrow

SEP-2024