

# Background Verification Form

Company name: AML RIGHTSOURCE INDIA PVT LTD NOIDA UP Purpose of Application: NORMAL BGV(EMPLOYMENT)

## Applicant's CV

Suchi Sharmata Sharma

Customer Service Associate

I'm a Sr. Associate with over 4 Years of experience.  
Excels in fast-paced, changing work environments.  
Self motivated, hard working and flexible  
schedule. Endeavors to conform to and exceed  
the standards set by management.

WORK EXPERIENCE

Customer service associate  
Amazon development center

10/2020 - 02/2024

Amazon development center, Noida, UP, India

Achievements/Tasks

- Providing support to Amazon's vast customer base through provided mediums (Chat, Calls, Emails, Internal tickets)
- Handling the customer contacts, resolving their queries/concerns and taking feedback in a courteous and business like fashion.
- Achieving and outperforming given tasks, and I even won the performance based awards on multiple occasions.
- My work is to resolve NA Amazon customers regarding Pre and Post Order related queries and customer gives us NPS as Yes or No on our service ( FMD which says did we resolve your issue)- and through that we have to meet our CSAT goal (90%)

EDUCATION

Bachelor of Science

Delhi University

08/2015 - 06/2016

Diploma in Elementary Education

Chaudhary Charan Singh University

07/2017 - 08/2019

CTET Clear

CTET

2021

M. A. (English)

IGNOU

2024 - Present

Delhi

Hapur, UP, India

Delhi

Delhi

Skills

CommunicationActive listeningAttention to detailsPositive attitudeTime managementMS OfficeTyping 50 WPM

Languages

HindiNative or Bilingual ProficiencyEnglishFull Professional Proficiency

Interests

TravellingReadingMusicMoviesBinge watchingCooking

**Govt ID #1**

आयकर विभाग  
INCOME TAX DEPARTMENT

भारत सरकार  
GOVT. OF INDIA

स्थायी लेखा संख्या कार्ड  
Permanent Account Number Card

JICPS4991H

नाम / Name

SUCHISMITA SHARMA

पिता का नाम / Father's Name

ANIL KUMAR SHARMA

जन्म की तारीख / Date of Birth

15/04/1994

*Suchismita*  
हस्ताक्षर / Signature

30112017

## Personal Information

|                           |                   |
|---------------------------|-------------------|
| Full Name                 | Suchismita Sharma |
| Former Name / Maiden Name | N/A               |
| Mobile Number             | 8383955997        |
| Father's Name             | Anil Kumar Sharma |
| Spouse's Name             | N/A               |
| Date of Birth             | 15-04-1994        |
| Age                       | 31 years 7 months |
| Gender                    | female            |
| Alternative Mobile Number | 9891255201        |
| Aadhar Card Number        | 842963221409      |
| Aadhar Card Number        | 8383955997        |
| Pan Card Number           | JICPS4991H        |
| Nationality               | Indian            |
| Marital Status            | Single            |

## Permanent Address

|          |                   |
|----------|-------------------|
| House no | 183/39-A          |
| Street   | Krishna Street-06 |
| District | Maujpur           |
| City     | Delhi             |
| State    | DL                |
| Pincode  | 110053            |

## Current Address

|          |                   |
|----------|-------------------|
| House no | 183/39-A          |
| Street   | Krishna Street-06 |
| District | Maujpur           |
| City     | Delhi             |
| State    | DL                |
| Pincode  | 110053            |

## LATEST EMPLOYMENT 1

|  |                            |
|--|----------------------------|
| I am a Fresher and do not have any prior employment experience |                            |
| Name of the Employer:  | Suchismita Sharma          |
| Job Location:  | Noida                      |
| Employee ID:   | 108417975                  |
| Designation:   | Customer Service Associate |
| UAN Number:  | 101624456802               |
| From Date:   | 19-10-2020                 |
| To Date:   | 16-02-2024                 |
| Name of the Reporting Manager:                                 | Simal khandpur             |
| Manager's Contact No:  | 9821116884                 |
| Manager's Contact Email:                                       |                            |
| Reasons for leaving:   | Family Issues              |
| HR Name:   |                            |
| HR Contact No:   |                            |
| HR Email ID:   | hr@amazon.com              |
| Last Salary Drawn:   | 30980                      |
| Position Type:   | permanent                  |
| Current Status:  | relieved_completed_fnf     |
| Agency Name (if third party):                                  |                            |
| Agency Details:  |                            |
| Resignation Acceptance   |                            |
| Relieving Letter   | 1                          |
| Latest 3 months pay slip                                       |                            |
| I am a Fresher and do not have any prior employment experience |                            |
| Name of the Employer:  | Suchismita Sharma          |
| Job Location:  | Noida                      |
| Employee ID:   | 108417975                  |
| Designation:   | Customer Service Associate |
| UAN Number:  | 101624456802               |
| From Date:   | 19-10-2020                 |
| To Date:   | 16-02-2024                 |
| Name of the Reporting Manager:                                 | Simal khandpur             |

## LATEST EMPLOYMENT 1

|                               |                        |
|-------------------------------|------------------------|
| Manager's Contact No:         | 9821116884             |
| Manager's Contact Email:      |                        |
| Reasons for leaving:          | Family Issues          |
| HR Name:                      |                        |
| HR Contact No:                |                        |
| HR Email ID:                  | hr@amazon.com          |
| Last Salary Drawn:            | 30980                  |
| Position Type:                | permanent              |
| Current Status:               | relieved_completed_fnf |
| Agency Name (if third party): |                        |
| Agency Details:               |                        |
| Resignation Acceptance        |                        |
| Relieving Letter              | 1                      |
| Latest 3 months pay slip      |                        |

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## GRADUATION

|  |                          |
|--|--------------------------|
| I haven't done my Graduation                           |                          |
| College Name:  | ShyamLal College         |
| College Location:                                      | Shahdara                 |
| University Name:                                       | University of Delhi      |
| Major / Specialisation                                 | Chemistry                |
| Course / Qualification:                                | B. Sc. (Applied Science) |
| Part Time/ Full Time:                                  | full_time                |
| Roll Number / Register Number:                         | 11073282823              |
| From:  | 01-07-2011               |
| To:  | 30-11-2016               |
| Marksheet  | 1                        |
| Provisional Certificate / Diploma / Other Certificates |                          |
| Degree Certificate                                     |                          |
| I haven't done my Graduation                           |                          |
| College Name:  | ShyamLal College         |
| College Location:                                      | Shahdara                 |
| University Name:                                       | University of Delhi      |
| Major / Specialisation                                 | Chemistry                |
| Course / Qualification:                                | B. Sc. (Applied Science) |
| Part Time/ Full Time:                                  | full_time                |
| Roll Number / Register Number:                         | 11073282823              |
| From:  | 01-07-2011               |
| To:  | 30-11-2016               |
| Marksheet  | 1                        |
| Provisional Certificate / Diploma / Other Certificates |                          |
| Degree Certificate                                     |                          |

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## 12TH STANDARD

|                                 |                                    |
|---------------------------------|------------------------------------|
| I haven't done my 12th Standard |                                    |
| School Name/College Name:       | B. M. Sarvodya Sr. Sec. School     |
| School Location:                | Shahdara                           |
| Board Name/University Name:     | CBSE                               |
| Major Subjects                  | Physics, Chemistry, Maths, Biology |
| Course / Qualification:         | Science                            |
| Part Time/ Full Time:           | full_time                          |
| Roll Number / Register Number:  | 9631781                            |
| From:                           | 01-04-2010                         |
| To:                             | 23-05-2011                         |
| Marksheet                       | 1                                  |
| I haven't done my 12th Standard |                                    |
| School Name/College Name:       | B. M. Sarvodya Sr. Sec. School     |
| School Location:                | Shahdara                           |
| Board Name/University Name:     | CBSE                               |
| Major Subjects                  | Physics, Chemistry, Maths, Biology |
| Course / Qualification:         | Science                            |
| Part Time/ Full Time:           | full_time                          |
| Roll Number / Register Number:  | 9631781                            |
| From:                           | 01-04-2010                         |
| To:                             | 23-05-2011                         |
| Marksheet                       | 1                                  |

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## 10TH STANDARD

|                                 |                      |
|---------------------------------|----------------------|
| I haven't done my 10TH Standard |                      |
| School Name/College Name:       | Victor Public School |
| School Location:                | Maujpur              |
| Board Name/University Name:     | CBSE                 |
| Major Subjects                  | Science              |
| Course / Qualification:         | Science              |
| Part Time/ Full Time:           | full_time            |
| Roll Number / Register Number:  | 6123351              |
| From:                           | 01-04-2008           |
| To:                             | 23-05-2009           |
| Marksheet                       | 1                    |
| I haven't done my 10TH Standard |                      |
| School Name/College Name:       | Victor Public School |
| School Location:                | Maujpur              |
| Board Name/University Name:     | CBSE                 |
| Major Subjects                  | Science              |
| Course / Qualification:         | Science              |
| Part Time/ Full Time:           | full_time            |
| Roll Number / Register Number:  | 6123351              |
| From:                           | 01-04-2008           |
| To:                             | 23-05-2009           |
| Marksheet                       | 1                    |



क्रमांक  
S.No.SSE/2009/

केन्द्रीय माध्यमिक शिक्षा बोर्ड

65303/00102

CENTRAL BOARD OF SECONDARY EDUCATION

0829864

अंक विवरणिका MARKS STATEMENT

ALL INDIA

सेकण्डरी स्कूल परीक्षा, 2009

SECONDARY SCHOOL EXAMINATION, 2009

नाम Name SUCHISMITA SHARMA

अनुक्रमांक Roll No. 6123351

माता का नाम Mother's Name PEMKRIN SHARMA

पिता का नाम Father's Name ANIL KUMAR SHARMA

जन्म तिथि Date of Birth 15TH APRIL NINETEEN HUNDRED NINETY FOUR

विद्यालय School 65303 VICTOR PUB SCH D205 MAIN CHOWK MAUJPUR DELHI

| विषय कोड<br>SUB.<br>CODE | विषय SUBJECT         | प्राप्तांक MARKS OBTAINED |                   |              |                                  | स्थितीय ग्रेड<br>POSITIONAL<br>GRADE |
|--------------------------|----------------------|---------------------------|-------------------|--------------|----------------------------------|--------------------------------------|
|                          |                      | लि.<br>TH                 | पै/आं.मू<br>PR/IA | योग<br>TOTAL | योग शब्दों में<br>TOTAL IN WORDS |                                      |
| 101                      | ENGLISH COMM.        | 068                       | XXX               | 068          | SIXTY EIGHT                      | C1                                   |
| 085                      | HINDI COURSE-B       | 082                       | XXX               | 082          | EIGHTY TWO                       | B1                                   |
| 041                      | MATHEMATICS          | 059                       | 020               | 079          | SEVENTY NINE                     | B1                                   |
| 086                      | SCIENCE              | 036                       | 029               | 065          | SIXTY FIVE                       | B2                                   |
|                          | PRAC.-INTERNAL 019   |                           |                   |              |                                  |                                      |
|                          | PRAC.-SKILLS EXT 010 |                           |                   |              |                                  |                                      |
| 087                      | SOCIAL SCIENCE       | 050                       | 018               | 068          | SIXTY EIGHT                      | C1                                   |

संक्षिप्तियों का अर्थ : Abbreviations

AB : विषय में अनुपस्थित Absent in the Subject

PR : प्रयोगात्मक Practical

IA : आंतरिक मूल्यांकन Internal Assessment

दिल्ली Delhi

दिनांक Dated 29-05-2009

परिणाम Result PASS

(MCLavme)

परीक्षा नियंत्रक

Controller of Examinations

## DIPLOMA

|  |                        |
|--|------------------------|
| I haven't done my DIPLOMA                |                        |
| College Name:                            | H. L. M. Girls College |
| College Location:                        | Hapur                  |
| University Name:                         | CCS University         |
| Major / Specialisation                   | Education              |
| Course / Qualification:                  | D. El. Ed.             |
| Part Time/ Full Time:                    | full_time              |
| Roll Number / Register Number:           | 19417400276            |
| From:                                    | 01-07-2017             |
| To:                                      | 30-11-2019             |
| Marksheet                                | 1                      |
| Diploma Certificate / Other Certificates |                        |
| I haven't done my DIPLOMA                |                        |
| College Name:                            | H. L. M. Girls College |
| College Location:                        | Hapur                  |
| University Name:                         | CCS University         |
| Major / Specialisation                   | Education              |
| Course / Qualification:                  | D. El. Ed.             |
| Part Time/ Full Time:                    | full_time              |
| Roll Number / Register Number:           | 19417400276            |
| From:                                    | 01-07-2017             |
| To:                                      | 30-11-2019             |
| Marksheet                                | 1                      |
| Diploma Certificate / Other Certificates |                        |





# EXAM REGULATORY AUTHORITY, U.P.

(परीक्षा नियामक प्राधिकारी, उ०प्र०)

PRAYAGRAJ

(प्रयागराज)

UP D.ELED 2017 4th SEMESTER MARKSHEET (EXAMINATION - NOVEMBER 2019)

REG. NUMBER : 17740004043

ROLL NUMBER : 19417400276

NAME (MR./MRS./MS.) : SUCHISMITA SHARMA

FATHER'S NAME : ANIL KUMAR SHARMA

COLLEGE : H.L. M. GIRLS COLLEGE NH-24, 14TH KM  
STONE, DELHI-HAPUR ROAD JINDAL  
NAGAR, HAPUR

DISTRICT : 74-HAPUR

DIET : DIET HAPUR



| S.No. | Subject Name  | Marks | Passing Marks | Internal   |               | External       |       | Internal       |       |
|-------|---|-------|---------------|------------|---------------|----------------|-------|----------------|-------|
|       |   |       |               | Max. Marks | Passing Marks | Marks Obtained | Grade | Marks Obtained | Grade |
| 1     | आरम्भिक स्तर पर भाषा एवं गणित के पठन लेखन क्षमता का विकास | 50    | 25            | 50         | 30            | 38             | B     | 46             | A     |
| 2     | शैक्षिक प्रबन्धन एवं प्रशासन                              | 50    | 25            | 50         | 30            | 38             | B     | 46             | A     |
| 3     | विज्ञान   | 25    | 12            | 25         | 15            | 20             | A     | 22             | A     |
| 4     | गणित  | 25    | 12            | 25         | 15            | 14             | C     | 21             | A     |
| 5     | सामाजिक अध्ययन  | 50    | 25            | 50         | 30            | 25             | C     | 45             | A     |
| 6     | हिन्दी  | 25    | 12            | 25         | 15            | 15             | C     | 23             | A     |
| 7     | अंग्रेजी  | 25    | 12            | 25         | 15            | 15             | C     | 22             | A     |
| 8     | शान्ति शिक्षा एवं सतत विकास                               | 25    | 12            | 25         | 15            | 17             | B     | 23             | A     |
| 9     | शा0शिक्षा, स्वास्थ्य, कला एवं संगीत                       | 50    | 25            | 50         | 30            | -              | -     | 46             | A     |
| 10    | इंटरनशिप भाग - क (वाह्य अंक)                              | 100   | 50            | 100        | 60            | 99             | A     | 93             | A     |
|       | भाग - ख (आंतरिक अंक)                                      |       |               |            |               |                |       |                |       |
|       | 4th Semester Exam Total                                   | 375   | -             | 425        | -             | 281            | -     | 386            | -     |
|       | 1st Semester Exam (May-18) Total                          | 375   | -             | 425        | -             | 296            | -     | 393            | -     |
|       | 2nd Semester Exam (Jan-19) Total                          | 350   | -             | 450        | -             | 276            | -     | 416            | -     |
|       | 3rd Semester Exam (June-19) Total                         | 375   | -             | 425        | -             | 301            | -     | 384            | -     |
|       | Grand Total   | 1475  | -             | 1725       | -             | 1154           | B     | 1579           | A     |

Overall Result: PASS

Signature - सुनील कुमार

47882605

Signature -

Name - को सो

Marksheet Sr. No

Name -

Designation -

Principal

Checked by

DIET HAPUR GHAZIABAD

Date

प्रधान

Note: This is Online Generated Marksheet, Valid After Principal DIET Signature and Seal

मिला शिक्षा एवं प्रशिक्षण संस्थान  
हापुर

| GRADUATION                  |                        |
|-----------------------------|------------------------|
| University / Institute Name | Delhi University       |
| Course                      | B. Sc(Applied Science) |
| Specialization Major        | Chemistry              |

| SECONDARY   |                      |
|-------------|----------------------|
| School Name | Victor Public School |
| Start Date  | 2008-04-01           |
| End Date    | 2009-05-29           |
|             |                      |

| Employment Deails   |                                |
|---------------------|--------------------------------|
| Years of Experience | 3                              |
| No of Employment    | 1                              |
| School Name         | B. M. Sarvodya Sr. Sec. School |

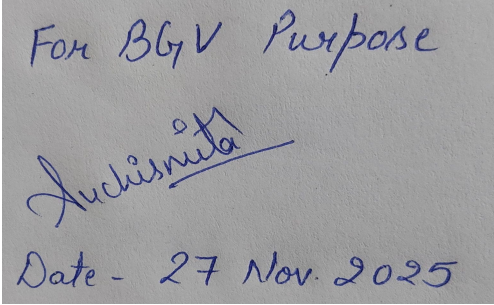
| Employment (1)  |            |
|-----------------|------------|
| Employment Type | employed   |
| Start Date      | 2020-10-19 |
| End Date        | 2024-02-16 |



Declaration & Authorization

I hereby authorize GoldQuest Global HR Services Pvt Ltd and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure.

I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

|                            |  |                     |
|----------------------------|--|---------------------|
| Suchismita Sharma          |  | 27-11-2025          |
| Full name of the candidate | Signature  | Date of form filled |

## Documents (Mandatory)

| Education   | Employment  | Government ID / Address Proof  |
|---|---|--|
| Photocopy of degree certificate and final mark sheet of all examinations. | Photocopy of relieving / experience letter for each employer mentioned in the form. | Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID. |

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to [onboarding@goldquestglobal.in](mailto:onboarding@goldquestglobal.in). Additionally, you can reach out to us at [onboarding@goldquestglobal.in](mailto:onboarding@goldquestglobal.in).