

AMARJEET PRAKASH

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PROFESSIONAL SUMMARY

Software Engineer with 1.5+ years of experience at Wipro Technologies and IYCWorld SoftInfraStructure Pvt. Ltd. as a full-stack Java developer, specializing in full-stack development and database management. Adept at designing, developing, and deploying scalable applications using Core Java, JDBC, Hibernate with JPA, Spring, and Spring Boot, along with front-end technologies like HTML, CSS, and JavaScript.

SKILLS

Programming Languages: Core Java, JavaScript

Web Development: HTML5, CSS3

Databases: Microsoft SQL Server, MySQL

Frameworks & Technologies: JDBC, Hibernate with JPA, Spring, Spring Boot

RELEVANT EXPERIENCE

Support Engineer-Scholar Trainee

WIPRO TECHNOLOGY Pvt. Ltd., Bengaluru, Karnataka

May 2022- Oct 2023

- **Role Overview:** As a Support Engineer, played a pivotal role in managing the electronic order processing system for Hewlett-Packard (HP) products, supporting channel partners including wholesalers, retailers, and final-tier partners across the North America Region.
- **Database Management:** Handled the database of HP clients using SQL, optimizing queries and proactively resolving issues, which helped reduce support tickets by nearly 50–60%.
- **Electronic Order Processing:** Oversaw the electronic order processing system for HP products such as laptops, keyboards, and HP Education merchandise, supporting both online and B2B order placement modes.
- **Data Flow Management:** Supervised the flow of data between upstream and downstream applications, ensuring seamless order-related data exchange.
- **Deal Management:** Managed deal-related data, ensuring accurate pricing and handling B2B orders in XML format, with deal information integrated from Eclipse.
- **Application Monitoring:** Monitored performance of critical applications like EOP, Everest, Blackbox, and Smart-EDI, ensuring stable server and job execution.
- **Incident Resolution:** Resolved incidents in EOP, Everest, and Smart-EDI systems (e.g., “Order stuck in Submitted State”) by leveraging SQL and database troubleshooting.
- **Incident Reduction:** Implemented proactive measures that significantly minimized daily incidents, reducing them by 50–60%, thereby improving system reliability and performance.

Intern– SQL Development

IYCWorld SoftInfraStructure Pvt.Ltd. Noida, UP

June 2024- Aug 2024

- **Role Overview:** Worked as an SQL Developer Intern, contributing to enterprise-level school management systems for Delhi Public School (DPS) Dubai and Sharjah branches. Handled database operations and developed user-friendly interfaces to streamline administrative workflows.
- **Database Management:** Designed and managed SQL Server databases for DPS, ensuring data accuracy, security, and efficient query execution. Successfully reduced manual data handling by automating processes through Java-based solutions.
- **UI Development:** Created intuitive and responsive UIs using HTML, CSS, and JavaScript, integrated seamlessly with backend logic for better usability.
- **Application Development:** Developed applications using Core Java, JDBC, Hibernate with JPA, Spring, and Spring Boot frameworks, ensuring scalability and maintainability.
- **CRUD Operations:** Built form-based modules with Spring MVC to perform full CRUD (Create, Read, Update, Delete) operations, dynamically displaying submitted records in tabular format.
- **Collaboration & Code Quality:** Worked in an agile environment, collaborating with team members on multiple modules, participating in code reviews, and contributing to continuous improvement.

EDUCATION

Bachelor in Computer Application, BCA

Aryabhata Knowledge University, Patna

June 2019- July 2022

Related Coursework: Data Structures and Algorithms, Database RDBMS (SQL), Programming Languages (C, Java), Operating Systems, Mathematics, Software Development Models

GPA: 8.00/10.00

CERTIFICATIONS

- **BOOTCAMP 1:** MERN STACK Development by Apna College
- **BOOTCAMP 2:** JAVA Full-Stack Development by QSpiders, Noida
- Career Essentials in Generative AI by Microsoft and LinkedIn
- Project Management Foundations by LinkedIn