

# GYAN SINGH

## ANALYST

### PROFESSIONAL SUMMARY

*I am a data-driven Business Analyst with a solid background in project management and engineering. Currently pursuing my MBA with a strong focus on Business Analysis, I have successfully implemented advanced networking solutions and predictive modeling in my internships. I possess proficiency in various tools, including Power BI and Streamlit, and am passionate about leveraging data to drive strategic decisions.*

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### EXPERIENCE

**Alliance Business Solutions Pvt. Ltd.****Commissioning Engineer | Nov 2020 – Jun 2022**

*A business solutions company focusing on advanced networking solutions.*

- Analyzed current and past commissioning efforts to identify areas for improvement.
- Implemented networking solutions for 365 Army sites, enhancing operational efficiency.
- Played a significant role in the Indian Army's GOFNMS project.
- Developed reports on project progress and outcomes for higher authorities.

**Miles Education****Business Analyst Intern | Jun 2024 – Jul 2024**

*Organization focused on professional certifications like CPA, CMA, CFA & FRM.*

- Performed key analysis of the dataset provided by the client using various data analysis tools.
- Achieved accuracy for price and status prediction and created tools for data-driven decision-making.
- Analyzed and visualized client's data using Microsoft Excel, including Pivot Tables.
- Created interactive dashboards and insightful reports using Tableau and Power BI.
- Developed an interactive web app using Streamlit for live predictions.
- Built predictive models for price and status with machine learning techniques.

**Springrole India Pvt. Ltd.****IC Case Analyst Intern | Apr 2025 – Present**

- Assisted in evaluating internal case operations, identifying inefficiencies, and recommending solutions for operational improvement.
- Collaborated with cross-functional teams remotely to streamline communication and coordination across departments.
- Developed standardized reporting formats and maintained documentation for operational audits.

### TECHNICAL AND ANALYTICAL SKILLS

- Data Analysis:** Proficient in analyzing structured/unstructured data to derive actionable insights.
- Visualization Tools:** Experienced in Power BI, Tableau, and Excel to present data in an insightful and intuitive manner.
- Programming:** Skilled in Python with experience using Pandas, NumPy, and Streamlit for automation and reporting.
- Project Management:** Familiar with Agile methodologies, JIRA, and project planning tools like MS Project.

- Business Intelligence: Adept at identifying trends, forecasting, and providing strategic recommendations.
- Communication: Strong verbal and written skills for presenting complex data in a simplified manner to stakeholders.

## EDUCATION

### **Lovely Professional University, Punjab**

*MBA in Business Analysis | Aug 2023 – Jun 2025 | CGPA: 8.2/10*

- Description: Coursework: Financial Modeling, Business Statistics, Predictive Analytics, Data Interpretation

### **D.A.V. Institute of Engineering & Technology, Punjab**

*B.Tech in Electronics and Communication Engineering | Jul 2016 – Apr 2020 | 65.4%*

- Description: Relevant Skills: Circuit Design, Communication Systems, Analytical Thinking

### **Seth Hukam Chand SD Public School**

*Senior Secondary - Science (CBSE) | Jul 2015 – Apr 2016 | 60%*

- Description: Subjects: Physics, Chemistry, Mathematics

## PROJECTS

### **Delivery Optimization in Mahipalpur, Delhi**

- Analyzed delivery time logs and rider patterns using Power BI and Excel.
- Reduced average delivery time during peak hours by 40%, boosting customer satisfaction scores by 20%.
- Implemented GIS mapping and developed training programs to improve rider retention.

### **Employee Turnover Analysis Using Power BI**

- Investigated employee attrition trends across departments and job levels.
- Used regression and correlation analysis to determine turnover causes, helping HR develop retention strategies.
- Presented findings using dynamic dashboards with filters for management review.

## CERTIFICATIONS

- Google Advanced Data Analytics – Coursera (Jan 2025)
- Excel Essential Training – LinkedIn Learning (Nov 2024)
- Decision-Making Strategies – LinkedIn Learning (Oct 2024)
- Getting Started as a Business Analyst – LinkedIn Learning (Sep 2023)

## NOTABLE AWARDS

- Campus Brand Ambassador – LinkedIn (Dec 2023 – Present)
  - Actively promoted LinkedIn Learning services within the university campus.
  - Conducted workshops, webinars, and one-on-one sessions to help peers leverage professional development tools.
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