

RITIK MALIK

MASTER'S IN ECONOMICS

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Address - West Jyoti Nagar , Shahdara



Work Experience

GLOBAL SYSTEM LLC

Senior Customer Care Executive

Process - Zalando SE specializing in E-commerce store and brand management for various industries.

September 2023 to September 2025

(2 years)

- Handle customer's queries over chat and E-mails.
- It was a blended process.
- Collaborated with Fashion tycoons and handle their logistics and supply chain management to enhance brand visibility on there platforms.

Education

Bachelor of Arts

University : IGNOU (Indira Gandhi National Open University)

Year of Graduation: 2021

Masters of Arts in Economics

University : IGNOU (Indira Gandhi National Open University)

Year of Graduation: 2024

- Post Graduated with knowledge of Economics
- Got 1st division.

Key Skills

- Good communications
- Active listening
- Relationship building
- Quick Learner
- Good Adaptability
- MS -World
- Leadership
- Conflict Resolution