

# SAM SAJU

## QC ANALYST

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New Delhi, India

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### PROFESSIONAL SUMMARY

Experienced Senior Associate QC Analyst with a demonstrated history of working in the financial services industry. Responsible for the Quality of the whole process and client CQA Error trends. Skilled in Research, PEP KYC, AML, EDD, OSINT, client onboarding, sanctions screening, transaction monitoring, risk management, Customer Service, Leadership, and Microsoft Office. Extensive knowledge about Cryptocurrency KYC AML, EDD, transaction monitoring and SAR FILING.

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### WORK EXPERIENCE

#### GENPACT | 2024-Present

##### Business Analyst (QC Analyst)

- Responsible for the entire TMS process Quality. Client QC remediations, as well as client quality checks.
- Conducted thorough reviews of client data and documentation to ensure compliance with regulatory requirements and internal policies.
- Developed and implemented quality control processes to ensure accuracy and completeness of client data, reducing the risk of errors and non-compliance.
- Perform AML related investigations related to cryptocurrency which includes initial alert review, case management and SAR preparation and filing.
- Extensive work on high profile and confidential cases and liaise with internal teams including Compliance surveillance analytics groups, global investigations, escalations and SAR reporting team in the development, review and testing of new/existing automated surveillance models and output
- Have an eye for identifying patterns/trends, detecting unusual and suspicious activity and for suggesting appropriate adjustments to internal tools & systems to cut down on false positives alerts, making suspicious activity identification tools more dynamic, helping mitigate risk and minimize loss.
- Performing financial crime investigations from the initial discovery to all the way through SAR filing process.
- Contributing to safe and compliant use of cryptocurrencies for the client.
- Adherence client specific turn-around time and assist in the delivery of output in utmost quality, according to defined scope within the defined and given timelines.
- Knowledge of range of digital asset products like Cryptocurrency, Stable coins, NFT's, Tokenization, Smart Contracts.
- Conduct false positive analysis on matches identified for counterparties alerted during watch list, sanctions, and adverse media screening.
- Mitigate or call out true hits for AML adverse concerns and collaborate closely for further action.
- Prepare and circulate daily/weekly/monthly progress reports and QC reports with relevant stakeholders.
- Perform various AML related investigations related to cryptocurrency which includes initial alert review, case management and effective OFAC review request procedures.
- Provide active support to internal audit teams by providing relevant KYC & EDD documents for testing.

GLOBE DETECTIVE AGENCY | 2023-2024

Due Diligence Analyst

- Conducted comprehensive asset tracing investigations to identify and locate hidden assets and funds.
- Utilized advanced research techniques, including Open-Source Intelligence (OSINT) and due diligence methods to gather information
- Developed and implemented a new template for Research Reports, enhancing the efficiency and effectiveness of reporting.
- Authored in-depth reports on asset tracing, risk assessment, and compliance, providing actionable insights to stakeholders.
- Conducted thorough Know-Your-Customer (KYC) and Customer Due Diligence (CDD) verification, ensuring compliance with regulatory requirements
- Performed Enhanced Due Diligence (EDD) on high-risk clients and transactions, identifying potential risks and mitigating factors. Further, PEP and sanctioned companies analysis were included.
- Conducted risk assessments to identify potential threats and vulnerabilities, recommending strategies for mitigation.
- Conducted interviews with key stakeholders, including clients, witnesses, and experts, to gather critical information and evidence.
- Utilized advanced interviewing techniques to extract relevant information and build rapport with subjects.
- Verified the authenticity of documents, including identification documents, contracts, and financial records.
- Analyzed documents to identify potential forgeries, counterfeiting, or tampering.
- Utilized expert knowledge and techniques to identify forged or counterfeited documents, ensuring the integrity of investigations and reports.

INTERSHIP

Turtle Cyber Security Industry and Development Pvt. Ltd. (3/2023)

**Cyber Security | Networking | OSINT | Ethical Hacking | Bug Hunting**

Sherlock Institute of Forensic Science (6/2022)

**Signature & Handwriting Verification | Fingerprint Examination | CSI, Audio & Video Analysis | Face Recognition | Report Writing**

Homeflic Wegrow (8/2021)

**Ethical Hacking | Cyber Security | Digital Forensics**

ACADEMIC HISTORY

Amity University | 2021-2023

MSc - Forensic Science

- Recognition for Extended Research Paper
- Research on Victim Identification from Skeletal Remains.
- Research on Forensic Aspects of Hanging and Strangulation

Amity University| 2018-2021

BSc - Forensic Science

- Recognition for Extended Research Paper
- Research on Fundamentals on Crime Scene

AWARDS AND CERTIFICATION

**Digital Forensics Essentials (DFE) (04/2023 - 04/2026)**

**Ethical Hacking Essentials (EHE) (03/2023 - 03/2026)**