

WIPRO LIMITED

MONTH/YEAR : OCTOBER 2025 LWP : 0
DESIGNATION : Customer Service Representative LWP REV: 0
EMPCODE : 20539935 PF NO. : DLCPM15597860000042253
NAME : DHRITI .
LOCATION : NOIDA UAN NO.: 102114721979
A/c No.: SBI - xxxxxxxx6138
NETPAY : 21240.00

EARNINGS	REGULAR	ARREARS	DEDUCTIONS	
Basic	10267.00	0.00	Provident Fund	1800.00
HRA	5134.00	0.00	MEDPREM	335.00
WBP	5920.00	0.00		
Bonus	2054.00	0.00		

TOTAL:	23375.00	0.00	TOTAL	2135.00

HAPPY BIRTHDAY, DHRITI .!

Note:

- * MEDPREM - Monthly premium for Group Mediclaim Insurance that covers you and your family
- * Your Income Tax amount is computed based on NEWTAX Regime. For details on Tax deduction or Variable Pay, visit thedot > Apps > MyFinancials > Financial Reports > and select the relevant options. For details on insurance premium recovery, visit The Dot > Apps > Total Rewards > MyBenefits > Medical Insurance (under Healthcare).

WIPRO LIMITED

MONTH/YEAR : SEPTEMBER 2025 LWP : 0
DESIGNATION : Customer Service Representative LWP REV: 0
EMPCODE : 20539935 PF NO. : DLCPM15597860000042253
NAME : DHRITI . UAN NO.: 102114721979
LOCATION : NOIDA A/c No.: SBI - xxxxxxxx6138
NETPAY : 21240.00

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Dhriti Dhiman

✉ dhimandhriti24@gmail.com 📞 7404860724 📍 Noida, Uttar Pradesh

🌐 [linkedin.com/in/dhriti-dhiman-510566273](https://www.linkedin.com/in/dhriti-dhiman-510566273)

PROFILE

Detail-oriented professional with hands-on experience in case management, data verification, escalation handling, and compliance-driven processes for a U.S.-based client at Wipro (Cigna). Skilled in analyzing customer information, validating documents, identifying discrepancies, and resolving sensitive service requests with accuracy and adherence to SOPs. Strong communication, analytical thinking, and high-quality ticket management in a fast-paced environment.

RELEVANT SKILLS

KYC/AML Exposure

Document verification, identity checks, risk-based assessment, information validation, compliance handling

Technical

SQL, Python, Data Structures, DBMS, C++

Core Strengths

Analytical ability, detail orientation, process adherence, communication skills, fast-learner

Tools

Ticketing systems, CRM tools, MS Excel, Figma, Git, verification portal

PROFESSIONAL EXPERIENCE

Customer Service Representative

Wipro Ltd.

07/2024 – Present

Noida, UP

- Managed sensitive employee service requests for a U.S. healthcare client, ensuring accurate verification, documentation checks, and compliance with process guidelines.
- Handled cases related to payroll, benefits, timekeeping, and leave management with strict adherence to SOPs and regulatory requirements.
- Conducted multi-step verification before resolving tickets to prevent fraud, misreporting, or incorrect payouts.
- Identified unusual patterns or discrepancies in employee records and escalated cases requiring higher-level investigation.
- Ensured 100% accuracy in voice and non-voice channels while maintaining data privacy and confidentiality.
- Identified common patterns in repeated requests and assisted in raising process improvement suggestions.

CERTIFICATES

- Google Cloud – Intro to Generative AI (2024)
- Digital Productivity – NIIT Foundation (2023)
- Foundations of Cyber Security – Google (2023)

EDUCATION

Bachelor of Computer Applications (BCA)

Tilak Raj Chadha Institute of Management & Technology

2021 – 2024

Yamunanagar
, Haryana

XII (Science)

Spring Dales Public School

2019 – 2020

Jagadhri, Haryana

X

Spring Dales Public School

2017 – 2018

Jagadhri, Haryana



क्रम संख्या/
S.No.SSCE/2020/

1237583

रजि. नं.
Regn.No. C220/20013/0029

केन्द्रीय माध्यमिक शिक्षा बोर्ड
CENTRAL BOARD OF SECONDARY EDUCATION
अंक विवरणिका
MARKS STATEMENT
सीनियर स्कूल सर्टिफिकेट परीक्षा, 2020
SENIOR SCHOOL CERTIFICATE EXAMINATION, 2020

परीक्षार्थी का नाम
Name of Candidate DHRITIअनुक्रमांक
Roll No. 17700273माता का नाम
Mother's Name MADHUपिता/संरक्षक का नाम
Father's/Guardian's Name SHRUTIKANTविद्यालय
School 40389 SPRINGDALE PUB SCH JAGADHARI YAMUNA NAGAR HRY

विषय कोड SUB. CODE	विषय SUBJECT	प्राप्त अंक MARKS OBTAINED				स्थितीय ग्रेड POSITIONAL GRADE
		लिखित THEORY	आं. मू. I A/ प्रा. PR.	योग TOTAL	योग (शब्दों में) TOTAL (IN WORDS)	
301	ENGLISH CORE	075	019	094	NINETY FOUR	A1
042	PHYSICS	040	030	070	SEVENTY	C1
043	CHEMISTRY		028	075	SEVENTY FIVE	B2
041	MATHEMATICS		020	065	SIXTY FIVE	C1
048	PHYSICAL EDUCATION		028	083	EIGHTY THREE	B2
034	HIND MUSIC.VOCAL		067	096	NINETY SIX	B1
500	WORK EXPERIENCE					A1
502	HEALTH & PHYSICAL EDUCATION					A1
503	GENERAL STUDIES					A1

संक्षिप्तियों का अर्थ : Abbreviations

AB : अनुपस्थित Absent

RP : प्रयोगात्मक में पुनरावृत्ति Repeat in Practical

RT : लिखित में पुनरावृत्ति Repeat in Theory

ER : अनिवार्य पुनरावृत्ति सभी विषयों में

Essential Repeat in all subjects

परिणाम Result PASS

दिल्ली Delhi

दिनांक Dated : 13-07-2020

परीक्षा नियंत्रक
Controller of Examinations

Kurukshetra University, Kurukshetra

(Established by the State Legislature Act XII of 1956)

('A++' Grade, NAAC Accredited)

Sr. No. **3163548**



DMC No.002163
Roll No. **210012104**
Regn.No21-TRY-172

RESULT-cum-DETAILED MARKS CARD BACHELOR OF COMP.APPL SEMESTER-05 EXAM DEC, 2023

Name : **DHRITI**
Father's Name : **Shri SHRUTI KANT**
Mother's Name: **Smt. MADHU**

DETAIL OF MARKS

Sr. No.	Subjects	Marks Obtained	Minimum Pass Marks	Maximum Marks
1.	BC51 WEB DESIGNING FUNDAMENTALS	44 18	28TH 35AG IA	100
2.	BC52 OPERATING SYSTEMS-I	46 18	28TH 35AG IA	100
3.	BC53 ARTIFICIAL INTELLIGENCE	58 18	28TH 35AG IA	100
4.	BC54 COMPUTER NETWORKS	64 18	28TH 35AG IA	100
5.	BC55 PROGRAMMING USING VISUAL BASIC	61 18	28TH 35AG IA	100
6.	BC56 MULTIMEDIA TOOLS	59 18	28TH 35AG IA	100
7.				
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.	Grand Total	0440	0240	0600

RESULT: PASSED & HAS OBTAINED FOUR HUNDRED FORTY MARKS

DATED : **MAR 15, 2024**

KURUKSHETRA

Checked by 1. _____ 2. _____
(Full Signature) (Clerk) (Assistant)

Baner

Date of issue

30 MAR 2024

CONTROLLER OF EXAMINATIONS

Kurukshetra University, Kurukshetra

(Established by the State Legislature Act XII of 1956)

('A+' Grade, NAAC Accredited)

S.No.

3009654



DMC No. 002493

Roll No. 210012104

Regn.No. 21-TRY-172

RESULT-cum-DETAILED MARKS CARD

BACHELOR OF COMP.APPL SEMESTER-04 EXAM MAY, 2023

Name : **DHRITI**

Father's Name : **Shri SHRUTI KANT**

Mother's Name: **Smt. MADHU**

DETAIL OF MARKS

Sr. No.	Subject	Marks Obtained	Minimum Pass Marks	Maximum Marks
1.	BC41 ADVANCED DATA STRUCTURES	65 17	28TH 35 IA	AG 100
2.	BC42 ADVANCED PROGRAMMING USING C++	56 20	28TH 35 IA	AG 100
3.	BC43 E-COMMERCE	62 17	28TH 35 IA	AG 100
4.	BC44 RELATIONAL DATA BASE MGT.SYSTEM	53 19	28TH 35 IA	AG 100
5.	BC45 COMPUTER ORIENTED STATISTICAL METHODS	68 18	28TH 35 IA	AG 100
6.	BC46 MANAGEMENT INFORMATION SYSTEM	53 18	28TH 35 IA	AG 100
7.	BC47 LAB-I BASED ON (B031 & B042)	82	035	100
8.	BC48 LAB-II BASED ON (B032 & B041)	86	035	100
9.				
10.				
11.				
12.				
13.				
14.				
15.	Grand Total	0634	0320	0800

RESULT : PASSED & HAS OBTAINED SIX HUNDRED THIRTY FOUR MARKS

DATED : **AUG 31, 2023**
KURUKSHETRA

Checked by 1. _____ (Full Signature) (Clerk) 2. _____ (Assistant)

Date of issue - **9 OCT 2023**

(Signature)
Baran

CONTROLLER OF EXAMINATIONS

Kurukshetra University, Kurukshetra

(Established by the State Legislature Act XII of 1956)

(A+ Grade, NAAC Accredited)

S. No. **2707935**



DMC No. 002108

Roll No. 210012104

Regn.No. 21-TRY-172

RESULT-cum-DETAILED MARKS CARD BACHELOR OF COMP.APPL SEMESTER-02 EXAM MAY, 2022

Name : **DHRITI**

Father's Name : **Shri SHRUTI KANT**

Mother's Name: **Smt. MADHU**

DETAIL OF MARKS

Sr. No.	Subject	Marks Obtained	Minimum Pass Marks	Maximum Marks
1.	BC21 ADVANCED PROGRAMMING IN C	41 19	28TH 35AG IA	100
2.	BC22 LOGICAL ORGANIZATION OF COMPUTER-II	39 19	28TH 35AG IA	100
3.	BC23 MATHEMATICAL FOUNDATIONS-II	62 18	28TH 35AG IA	100
4.	BC24 OFFICE AUTOMATION TOOLS	43 18	28TH 35AG IA	100
5.	BC25 STRUCTURED SYSTEM ANALYSIS & DESIGN	48 18	28TH 35AG IA	100
6.	BC26 PERSONALITY DEVELOPMENT	58 16	28TH 35AG IA	100
7.	BC27 LAB-I (BASED ON B012 B024)	75	035	100
8.	BC28 LAB-II (BASED ON B016 & B021)	75	035	100
9.	EVS ENVIRONMENT STUDIES (QUAL)	62 22	026 TH 009 PR	100
10.				
11.				
12.				
13.				
14.				
15.	Grand Total	0549	0320	0800

RESULT : **PASSED & HAS OBTAINED FIVE HUNDRED FORTY NINE MARKS**

DATED : **NOV 17, 2022**

KURUKSHETRA

Checked by 1. (Full Signature) (Clerk)

2. (Assistant)

Date of issue **20 DEC 2022**

CONTROLLER OF EXAMINATIONS

Kurukshetra University, Kurukshetra

(Established by the State Legislature Act XII of 1956)

(A+ Grade, NAAC Accredited)

S.No.

2582166



DMC No. 002011

Roll No. 210012104

Regn.No. 21-TRY-172

RESULT-cum-DETAILED MARKS CARD

BACHELOR OF COMP.APPL SEMESTER-01 EXAM DEC, 2021

Name : DHRITI

Father's Name : Shri SHRUTI KANT

Mother's Name: Smt. MADHU

DETAIL OF MARKS

Sr. No.	Subject	Marks Obtained	Minimum Pass Marks	Maximum Marks
1.	BC11 COMPUTER & PROGRAMMING FUNDAMENTALS	56 17	28TH 35AG IA	100
2.	BC12 WINDOWS & PC SOFTWARE	71 18	28TH 35AG IA	100
3.	BC13 MATHEMATICAL FOUNDATIONS-I	75 20	28TH 35AG IA	100
4.	BC14 LOGICAL ORGANIZATION OF COMPUTER-I	76 18	28TH 35AG IA	100
5.	BC15 COMMUNICATIVE ENGLISH	55 18	28TH 35AG IA	100
6.	BC16 PROGRAMMING IN C	66 19	28TH 35AG IA	100
7.				
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.	Grand Total	0509	0240	0600

RESULT : PASSED & HAS OBTAINED FIVE HUNDRED NINE MARKS

DATED : JULY 05, 2022
KURUKSHETRA

Checked by 1. [Signature]
(Full Signature) (Clerk)

2. [Signature]
(Assistant)

[Signature]

Date of issue 09 DEC 2022

CONTROLLER OF EXAMINATIONS

Kurukshetra University, Kurukshetra

(Established by the State Legislature Act XII of 1956)

(A+ Grade, NAAC Accredited)

S. No.

2845965



DMC No. 003965

Roll No. 210012104

Regn.No. 21-TRY-172

RESULT-cum-DETAILED MARKS CARD

BACHELOR OF COMP. APPL SEMESTER-03 EXAM DEC, 2022

Name : DHRITI

Father's Name : Shri SHRUTI KANT

Mother's Name: Smt. MADHU

DETAIL OF MARKS

Sr. No.	Subject	Marks Obtained	Minimum Pass Marks	Maximum Marks
1.	BC31 OBJECT ORIENTED PROGRAMMING USING C++	43 16	28TH 35AG IA	100
2.	BC32 DATA STRUCTURES	62 13	28TH 35AG IA	100
3.	BC33 COMPUTER ARCHITECTURE	35 16	28TH 35AG IA	100
4.	BC34 SOFTWARE ENGINEERING	46 15	28TH 35AG IA	100
5.	BC35 FUNDAMENTALS OF DATA BASE SYSTEM	49 18	28TH 35AG IA	100
6.	BC36 COMPUTER ORIENTED NUMERICAL METHODS	50 17	28TH 35AG IA	100
7.				
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.	Grand Total	0380	0240	0600

RESULT : PASSED & HAS OBTAINED THREE HUNDRED EIGHTY MARKS

DATED : APR 27, 2023

KURUKSHETRA

Checked by 1. _____
(Full Signature)

(Clerk)

(Assistant)

17 MAY 2023

Date of issue _____

CONTROLLER OF EXAMINATIONS



भारत सरकार

Government of India



Aadhaar no. issued: 27/05/2013



धृति

Dhriti

जन्म तिथि/DOB: 24/10/2002

महिला/ FEMALE

आधार पहचान का प्रमाण है, नागरिकता या जन्मतिथि का नहीं ।
इसका उपयोग सत्यापन (ऑनलाइन प्रमाणीकरण, या क्यूआर कोड/
ऑफलाइन एक्सएमएल की स्कैनिंग) के साथ किया जाना चाहिए ।

**Aadhaar is proof of identity, not of citizenship
or date of birth. It should be used with verification (online
authentication, or scanning of QR code / offline XML).**

9257 4267 6362

मेरा आधार, मेरी पहचान



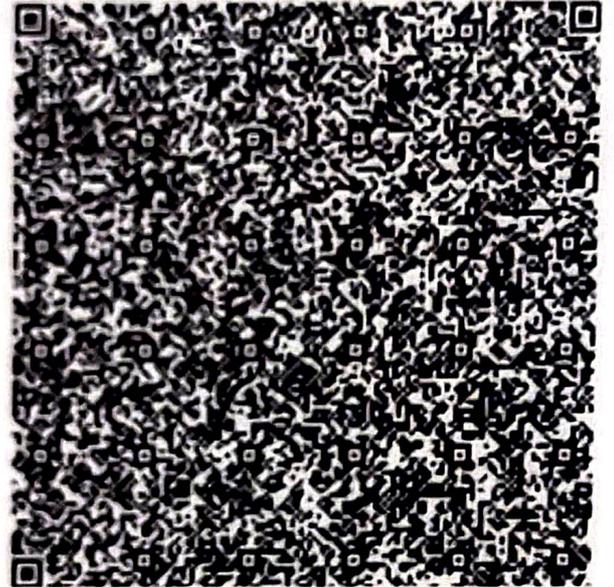
भारतीय विशिष्ट पहचान प्राधिकरण

Unique Identification Authority of India



पता:
सुपत्री श्रुतिकान्त, हाउस नं. ५०३, रूप नगर कॉलोनी,
जगाधरी, जगाधरी, यमुना नगर,
हरियाणा - 135003

Address:
D/O SHRUTIKANT, H.NO. 503, ROOP
NAGAR COLONY, Jagadhri, PO: Jagadhri,
DIST: Yamuna Nagar,
Haryana - 135003



9257 4267 6362

VID : 9135 6370 5894 9970



1947



help@uidai.gov.in



www.uidai.gov.in

Details as on: 19/06/2024

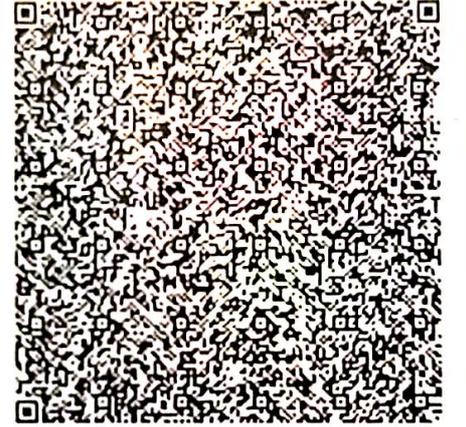
आयकर विभाग
INCOME TAX DEPARTMENT



भारत सरकार
GOVT. OF INDIA



स्थायी लेखा संख्या कार्ड
Permanent Account Number Card
IDEPD6584F



नाम / Name
DHRITI

पिता का नाम / Father's Name
SHRUTIKANT

जन्म की तारीख / Date of Birth
24/10/2002


हस्ताक्षर / Signature

GENERALLY USED ABBREVIATIONS

acc = Account/acc	Cash = Cash/rd	Pos = Point of Sale/rd/acc
adj = Adjustment/rd/acc	dep = Deposit/rd	Pr = Principal/rd/acc
Amt = Amount/rd	Dft = Draft/rd	proc = Processing Charge/rd/acc
Ar = Arrear/rd/acc	dis/dsh = Dishonor/rd/acc	rd = Recurring Deposit/rd/acc
bal = Balance/rd	DR = Debit/rd	ret/rtn = Return/rd
Capn = Capitalisation/rd/acc	DOB = Date of Birth/rd/acc	Rnd = Round off/rd/acc
Chg/ch = Charge/rd	eft = Electronic Fund Transfer/rd/acc	sb = Savings Bank/rd/acc
Chq = Cheque/rd	Inop = Inoperative/rd/acc	SC = Short Credit/rd/acc
CIF = Customer Information File/rd/acc	Ins = Insurance/rd	SI/So/SORD = Standing Instruction/rd/acc
Clos = Closure/rd	Int / In = Interest/rd	S/D/W/H/o = Son/Daughter/Wife/Husband/Other
Coll = Collection/rd/acc	lon/loan/rd	trn/rd/acc = Transfer/rd/acc
Comm. = Commission/rd/acc	min = Minimum/rd/acc	txn = Transaction/rd/acc
COR/COB = Correction/rd/acc	os = Outstanding/rd/acc	Wd = Withdrawal/rd/acc
CR = Credit/rd	P&T = Postal Charges/rd/acc	*MCD bal = Total balance (SB-linked MCD acc/rd/acc) + rd/acc



ब्रान्च: ADB JAGADHRI
STATE BANK OF INDIA
Jagadhari

Code: 50172

Email: sbi.50172@sbi.co.in

Phone No.: 3745015

IFSC: SBIN0050172

Bus. Hrs: 09:45:00-16:45:00

MICR: 135002025

Name: Ms. Dhriti
S/D/W/o : SHARUTI KANT
CIF Number : 91047808915
Account No.: 41323356138
A/c Type : REGULAR SAVINGS BANK ACCOUNT
Address : D/O: Sharuti Kant, 503, ward no 29, roop nagar colony jagadhari Hurdewala
Phone No. :
Email : dhimandhriti24@gmail.com
D.O.B. (If Minor):
PPD Number :

MOP: SINGLE
A/c Opening Dt: 05/10/2022
Nom Reg No: 0000080384906547
Customer's PAN:
Date of Issue: 03/10/2022
FIRST
Post Code: 135003
Sr. Citiz Flag:

