

ISHA SHUKLA



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PROFILE

AML and Transaction Monitoring professional with 1.5+ years of experience in financial crime compliance, specializing in high-risk and complex case investigations. Provides additional support in training initiatives and weekly client reporting. Recognized for strong analytical skills, attention to detail, and a proactive approach to risk mitigation.

SKILLS

- Transaction Monitoring (TM)
- AML Investigations
- Sanctions Identification (OFAC)
- High-Risk Case Handling
- Fraud Detection & Escalation
- Adverse Media
- Internal Audit Readiness & Documentation
- Regulatory Compliance (FATF, FinCEN)
- Risk-Based Approach (RBA) Implementation

Award

2 Bronze Award : Genpact

for excellence in transaction monitoring, and AML Investigations with zero compliance failures and 100% accuracy. Additional support in training initiatives and weekly client reporting.

WORK EXPERIENCE

Genpact | Senior Associate

2024 - Present

- Investigated and closed over 1950+ alerts per month on transaction monitoring alerts related to money laundering, terrorist financing, and fraud.
- Handled complex and high-risk cases flagged by internal TM systems and government sanctions screening (OFAC).
- Conducted KYC investigations as part of transaction monitoring reviews, validating customer profiles, source of funds, and account activity to assess potential AML risks.
- PEP and Adverse Media Identification – Skilled in identifying Politically Exposed Persons (PEPs) and for adverse media.
- Worked on 5+ client-provided applications across two key products, ensuring thorough analysis and compliance in line with project requirements and service level agreements (SLAs).
- Mentored junior analysts and conducted QA reviews, improving team accuracy and efficiency.
- Worked independently and delivered against commitments in a fast paced, evolving digital environment.

Freelance Designer

2021 - 2024

- Collaborated on the design of promotional materials such as posters, Brochures, and other stationery for print and web.
- Designed and created E- Invitations and other social media posts for clients.
- Meet with clients online to discuss the scope of different projects.
- Review all projects to ensure the end product is error - free.

Marketing Analysis and Digital Marketing Analysis Intern

BlitzJobs | July - September 2020

- Responsible with attracting the customers on daily basis.
- SEO and SEMs.
- Managing the platforms of social media pages and working on keywords for the HR services industry.
- Analysis in market research.
- Identified issues, analyzed information and provided solutions to problems.
- Maintained energy and enthusiasm in fast-paced environment.

OTHER CERTIFICATION

Digital marketing

Lets Upgrade - Issued Oct 2020

WordPress course

Just Web Infotech - Issued Jan 2022

UI/UX Design

Great Learning Academy - Issued Feb 2022

HOBBIES

- Travel
- Dance
- Hand Craft
- Sports (Kho - Kho)

EDUCATION

SAGE University | 2019 - 2021

Master of Business Administration

Concentration in Finance and Marketing

Rukmadevi Pannalal Ladhha Maheshwari College (Affiliated to DAVV) | 2016 - 2019

Degree in B.COM

Concentration in Honours

ACADEMIC PROJECTS

- Research paper on spending habits of students
- COVID-19 and its adverse effects on the automobile sector of Indian economy

EXTRA - CURRICULAR ACTIVITIES :

- Actively participated in all the events organized by Sage University SAC (Student Activity Cell).
- Had lead the Digital Marketing Team of Sage University SAC (Student Activity Cell) by Creating and Marketing all the digital content (Such as Videos, Photos, Posters etc.,) related to the events hosted by the Student Activity Cell.
- Volunteered the "Indian Idol" staff in conducting smooth and organized auditions in Indore, Madhya Pradesh which took place on 14th August, 2019.
- Volunteered the Staff of "Voice of Central India" in conducting smooth and organized auditions and shows in Indore, Madhya Pradesh which took place in 2019.