

Ridhima Kapoor

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Profile

Financial Crime Compliance Analyst with expertise in AML/KYC operations, CDD, EDD, sanctions & PEP screening, onboarding, and regulatory compliance. Skilled at operational risk management, process improvement, stakeholder collaboration, issue resolution, and reporting, with experience across multinational and domestic banking environments. Strong ability to support business-critical operations, strengthen controls, and ensure zero compliance breaches.

Experience

INTERNSHIP | ARP CONSULTANCY | MAY 2024 – JULY 2024

- Worked with cross-functional teams to ensure seamless Communication and project execution.
- Contributed to the development and improvement of internal Processes to enhance efficiency
- Assisted with data entry, document preparation and scheduling.

INTERVIEWER | MARKET RESEARCH | AUGUST 2021 – JULY 2023

- Conducted market research and data analysis remotely to support strategic decisions.
- Collected and analyzed consumer data to identify market trends and consumer needs.
- Prepared detailed research reports and presented findings to stakeholders.

INTERNSHIP | IFORTIS WORLDWIDE | MAY 2021 – JULY 2021

- Conducted online research to support business and marketing strategies.
- Learned practical applications for market research and data interpretation.

Education

BACHELORS IN COMMERCE | JUNE 2023 | DELHI UNIVERSITY, DELHI.

MBA IN BUSINESS ANALYTICS IN ASSOCIATION WITH IBM | JUNE 2025 | CHANDIGARH UNIVERSITY, GHARUAN, PUNJAB.

Projects

- Social media sentiment analysis for brand promotion. (published on amazon kindle)
- Market basket analysis for e-commerce.

Skills & Abilities

- Knowledge of AML/KYC regulations, CDD, and EDD processes
- Skilled in document verification, risk profiling, and UBO identification
- Excellent communication, problem-solving, and teamwork skills
- Proficiency in Python
- Familiar with sanctions screening, PEP checks, and STR/SAR filing
- Strong analytical, detail-oriented, and investigative abilities
- Proficient in MS Excel (Pivot, Lookups) and compliance reporting
- Skilled in DBMS & SQL

Certifications

- Completed 7 Pro AML certification covering AML/CFT frameworks CDD/EDD, SAR/STR reporting UAE KYC, and FATF grey list updates.

Languages Known

- English
- Hindi
- Punjabi

Activities and Interests

Reading Books, Travel, Art, Singing, Cooking, Event Management.