



# TUSHALI GUPTA

Enrolment Number: 24BSP2157 | Area of Specialization: Finance & Analytics  
9540241575 | tushali631@gmail.com | DOB-10 April 2001

## EDUCATION

- Pursuing PGPM+MBA, IBS Gurgaon, Finance, 2025, 7.3/10 CGPA
- BBA, Amity University, Noida, 2022, 7.93/10 CGPA
- XII, Hemnani Public School, CBSE, 2019, 69.8%
- X, Hemnani Public School, CBSE, 2017, 9.6/10 CGPA

## WORK EXPERIENCE

### 1. Junior Officer – Dhanlaxmi Bank

Nov 2022 – Aug 2023

Assisted customers with everyday banking needs, ensured smooth processing of transactions, maintained accurate records, and supported senior staff in delivering efficient branch operations and promoting financial products.

## CERTIFICATIONS

- Data Analyst, **Udemy** May 2025
- Financial Market Concepts, **Bloomberg** June 2025

## SUMMER INTERNSHIP – EduMENTOR

Feb 2025 - May 2025

### Project Synopsis & Deliverables

The project focused on the strategic execution of daily operational activities at **EduMENTOR Educational Services Pvt. Ltd.** to ensure optimal resource utilization, seamless service delivery, and enhanced customer experience. The internship involved full-spectrum operational management at a centre level, including CRM, academic logistics, grievance handling, MIS maintenance, and cross-functional coordination.

- **Centre Operations Management**
- **Customer Relationship Management (CRM)**
- **MIS & Data Handling**
- **Form-Filling Campaign Execution**
- **Feedback & Process Improvement**
- **Cross-Departmental Coordination**

## PROJECTS UNDERTAKEN

- Visited a Non- Government Organisation (Earth Saviour Foundation) to understand the lives of people living there. September 2024
- Comparison of Hofstede's cultural dimensions of Australia and Norway July 2024
- E-Banking in India: Emerging Issues and Future Prospects May 2022
- Study on Microfinance in India July 2021

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## **PROFESSIONAL SKILLS**

- Database Languages: SQL, Access
- Analytical tools: Power BI, SPSS
- Good communication
- Microsoft PowerPoint
- Decision Making
- Problem Solving

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## **AWARDS/ACHIEVEMENTS**

- Received certificate for LI Big Day

**Feb 2023**

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## **EXTRA-CURRICULAR ACTIVITIES & HOBBIES**

- Travelling to explore different cultures

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## **PRESENCE ON DIGITAL PLATFORMS**

- <https://www.linkedin.com/in/tushali-gupta-55a355211>