

Faizan Ahmad

✉ faizanahmad247@gmail.com 📞 9927301742 📍 Gurgaon

🌐 [https://www.linkedin.com/in/faizan-ahmad-7bb28726b?
utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=ios_app](https://www.linkedin.com/in/faizan-ahmad-7bb28726b?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=ios_app)

📅 25/09/1995

Profile

Analytical and detail-oriented Fraud Analyst with hands-on experience in AML, Transaction Monitoring, KYC/CDD/EDD and Global Financial Crime Investigations. Skilled at validating business legitimacy, analyzing high-risk transactions, and ensuring regulatory compliance. Holds an MBA in Business Analytics and currently employed at WNS Global Services as an Operations Analyst in the Fraud & Risk Department.

Education

MBA , Department of Management Studies	05/2017 – 08/2019 Nainital
B.com , Kumaun University	07/2014 – 08/2017 Nainital

Professional Experience

Senior Associate , WNS Global services	04/2024 – Present Gurugram
<ul style="list-style-type: none">• Conducted in-depth investigations of disputed card-based and local payment transactions.• Managed fraud appeals and user-facing queues, analyzing customer information for fraud claims.• Reviewed underwriting fraud queues to detect suspicious accounts and transaction patterns.• Applied risk-based analysis to identify ATO, identity theft, and laundering cases.• Implemented monitoring methods to enhance early fraud detection mechanisms.• Ensured compliance with KYC/AML guidelines and company policies.• Analysis of bank statement or Merchant.• Investigating the payment transaction of vendor.• Investigate & resolved chargeback cases by analyzing transactions.• Monitoring red flag transactions.• Evaluate accounts for offboarding.	

Skills

Fraud Investigation	Transaction Monitoring
Risk Analysis	Chargeback
Dispute	Identity theft

Languages

- English
- Hindi

Interests

Cricket

Snooker

Declaration

I hereby declare that the information provided in this resume is true and accurate to the best of my knowledge. I understand that any false information or misrepresentation may disqualify me from consideration for employment.

Faizan Ahmad