

Akanksha Ranjan

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Professional Summary

Motivated MBA Finance graduate with practical experience in financial analysis, debt management, and HR operations. Gained hands-on exposure through internships at AAI, L&T Technology Services, and a service desk role at TCS. Proficient in SAP (Finance Modules), Excel, and credit analysis, with a strong understanding of corporate finance, HR analytics, and IT support systems. Seeking a role in a dynamic organization where I can contribute with my analytical, technical, and problem-solving skills.

Education

MBA in Finance & Human Resources

Bharati Vidyapeeth, Pune | 2023 - 2025

Bachelor of Business Administration (BBA)

I.N. Mishra College, Bihar | 2019 - 2022

Internships & Work Experience

Service Desk Associate | Tata Consultancy Services (TCS)

Oct 2024 - Present

- Provided Level 1 technical support for the SVN Viewer Destination project.
- Resolved service desk tickets involving user access, software issues, and basic troubleshooting.
- Collaborated with internal teams to escalate and resolve complex issues.
- Maintained logs and reports to track recurring issues and reduce response time.

Finance Intern | Airport Authority of India, Pune

June - August 2024

- Conducted financial analysis and managed debtor records.
- Verified documents and reconciled transactions using SAP (Finance Modules).

- Evaluated credit policy to support financial decision-making.

HR Intern | L&T Technology Services, Vadodara

March - April 2024

- Assisted in payroll processing and compensation structure analysis.
- Worked on performance-based incentive plans and HR data compliance.

Projects & Research

- Case Study on Non-Traffic Debtors at AAI Pune: Assessed financial stability and strategies to mitigate delayed payments.
- Comparative Study of Gold Investment Schemes: Analyzed ROI, costs, and risk factors across popular market offerings.

Key Skills

- Financial Analysis & Credit Management
- SAP (Finance Modules), Tally
- Technical Support & Service Desk Operations
- Excel (Pivot Tables, VLOOKUP, Macros)
- Risk Assessment & Forecasting
- Power BI & Data Visualization
- Financial Modeling & Valuation
- Corporate Finance, Taxation Basics
- MS Office Suite

Certifications

- Financial Modeling & Valuation - Coursera
- Excel for Finance Professionals - Udemy
- SAP Finance Basics - Institute-Based