

Abhedhya Sharma

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PROFESSIONAL SUMMARY

Analytical and detail-oriented professional with 5 years of experience in Financial Crime Analysis and Training Coordination. Skilled in risk assessment, transaction monitoring, and client management, with hands-on experience with tools such as Salesforce, LMS, and analytical platforms. Adept at working in dynamic environments across global teams.

WORK EXPERIENCE

FinCrime Analyst | Revolut Remote | 06 Nov 2023 – 09 Mar 2026

- Conducted **due diligence** and **risk assessment** for customer and business accounts to prevent financial crimes. • **Investigated** suspicious transactions in line with **AML** and **regulatory frameworks** and sanctions. • Collaborated with **compliance** teams to **identify** and **report potential fraud or money laundering activity**. • Maintained high accuracy in **case documentation** and adhered to internal SLAs and quality standards. • Supported process improvements to enhance fraud detection efficiency.

Customer Service Representative | iEnergizer Noida | 07 Jul 2022 – 10 Sep 2023

- Conducted due diligence and risk assessment for customers' accounts and investigated suspicious transactions in line with AML and regulatory frameworks.
- Acted as Subject Matter Expert (SME) for key product areas.
- Used tools like safer payments to create alerts and rule-based systems.

Training Coordinator | NIIT Delhi | Nov 2020 – Jun 2022

- Managed global client accounts, including Cisco, Boeing, Biogen, and Examyty.
- Coordinated training logistics, enrollments, and LMS administration across time zones. • Generated analytical training reports and client insights using Excel and Salesforce.
- Led a team of 15+ and ensured smooth virtual training execution on MS Teams and Zoom.

EDUCATION

Bachelor's in Computer Application (BCA)

Bharati Vidyapeeth University | 2021

CERTIFICATIONS:

- Salesforce (NIIT, 2021)
- Learning Management System (LMS) (NIIT, 2021)
- Amazon Workspace (NIIT, 2021)

TECHNICAL SKILLS

Tools: Salesforce, Cisco Workspace, Amazon Workspace, Atlas, LMS, CMS

Software: MS Excel, Word, PowerPoint, Access

Platforms: Zoom, MS Teams

CORE COMPETENCIES

Financial Crime Analysis & AML Compliance | Client Relationship Management | Risk Mitigation and Escalation Handling | Team Leadership & Cross-functional Coordination | Data Interpretation and Reporting

LANGUAGES

English | Hindi