

Experienced manager with over 12 years in the BFSI sector, having contributed to leading global banks such as Standard Chartered, Deutsche Bank, Bank of America, and UBS. Specializes in Anti Financial Crime (AFC), AML/KYC, Customer Due Diligence(CDD),Enhance Due Diligence(EDD) Onboarding, FATCA, CRS, Periodic Reviews, Cryptocurrency and Remediation. Adept at navigating compliance across ASIA, MENA, EMEA, and NAM regions, consistently acknowledged for outstanding performance in risk management. Core competencies include Project Management, Institutional KYC, Outreach, Adverse Media Analysis, Sanctions, SAR Filing, PEP Screening, and strong team leadership abilities.

Experience

Genpact India Pvt Limited, Manager (Oct-2024-Jul 2025)

- Managing the Transaction Monitoring team (50 FTE), delivering strategic guidance, mentorship, and development to foster a high-performing unit capable of tackling complex risk and compliance issues.
- Prepared comprehensive reports on suspicious activities, delivering actionable insights to senior management to support informed decision-making and timely actions.
- Working closely with stakeholders to both standardize and clarify requirements and proactively identify future issues with procedures/process. Driving forward and influencing change is therefore essential in this role.
- Responsible for overseeing the work of the project management plan, accomplishing the project objectives as defined in the project scope statement.

Persistent Systems Limited, Senior Engineering Lead (Jun-2023-Feb 2024)

- Managed the entire process & participation in direction and decision making of the process
- Conduct Due Diligence checks and information searches per standards of the client take on categorization rules, and undertake additional reputation checks and diligences when required.
- Identified and thoroughly investigated suspicious transactions, promptly escalating findings to senior management to mitigate any potential risks to the bank's operations and reputation.
- Performed a risk-based assessment of our Institutional and Corporate customers requiring KYC enhancement to determine the appropriate schedule for KYC update and the level of risk review needed.
- Accuracy and Efficiency: Increased process quality through innovation by implementing robot-based processing by reducing human involvement to exception processing. leading to accuracy and efficiency improvements in KYC case processing.

eClerx Services Pvt Ltd, Senior Process Manager (Feb-2022 to May-2023)

- Managed KYC Operations for 3 engagements across 150 FTE's.
- Leadership: Managed the entire process & participation in direction and decision making of the process
- Transaction Monitoring: Managed the entire production team and active participation in production
- Conceptualized and deployed an in-house KYC tool for a UK-based client to provide an end-to-end KYC process that includes client outreach, sales outreach, and onboarding. leading to cost savings by implementing ML/AI ideas to save the cost of 5 FTEs of work.

KYC Tools

- Treasury Manager
- Summit AI
- Compliance Manager
- Dun & Bradstreet (DnB)
- BvD Orbis
- Bankers Almanac
- Mint
- Accuity
- World Check
- LN World Compliance
- Lexis Nexis Bridger
- SAS AML
- Clear

Awards and Achievements

- HSBC: Part of the best team of the Quarter.
- JPMC: Awarded as the Star of the month
- Consistently rated as Start Outstanding performer.

Skills

- Risk Mitigation
- Solution Focused
- AML Compliance
- Reporting
- Strong Decision Maker
- Data Analysis
- Initiative Driven
- SAR Filings

Certification

- Globally Certified KYC Specialist

Education

- MBA (Finance)-2014
ISME, Bangalore
- BCom (Hons)-2011 Calcutta University

Experience

Accenture Services, Team Manager (Oct-2019 to Feb-2022)

- Managed Operations for 4 Processes across 50 FTE's
- Responsible for overseeing the day-to-day operations of the team, distributing the workload & resolving complex queries.
- Single point of contact for regional leads to priorities cases based on risk rating and review date and ensuring timely delivery of cases.
- Performed QC on low performers to identify the improvement areas
- Managed Regular reviews, KYC Remediation & On-boarding teams comprising 20+ FTEs
- Preparing weekly Governance Pack, MBR along with providing monthly billing to senior stockholders & tracking MIS reporting for senior Client Stakeholders.

JP Morgan and Chase, Team leader (Apr-2018 to Oct -2019)

- Worked in the capacity of an Individual Contributor and was acting as a backup of the Manager.
- Performed quality assurance reviews of the cases and provided feedback on the findings to KYC analyst.
- Conducted training & assessments on a regular basis to team members to ensure that team is aware & updated on process updates
- Analyzed and detected duplication of work in the initial phase of Fenergo implementation which helped team to reduce AHT.
- Training the New Joiners in the team and helping them to complete their assigned records with 100% Quality and within the SLA.
- Perform verifications and controls pertaining to the identity and reputation of the clients to ensure compliance of the bank with regulatory obligations.

Tata Consultancy Services, Senior Analyst (Mar-2016 to Apr-2018)

- Worked in the capacity of an Individual Contributor.
- Performed end-to-end KYC including public research, business outreach, screening to identify adverse media, Sanctions and PEP.
- Performed KYC on all the entity types including Private companies. Public listed companies, Private Individuals, Partnerships, Trusts, and UK based Charities.
- Perform the required Know your client screening on existing clients by Documenting and corroborating the information obtained on the client utilizing a variety of independent sources.

HSBC HDPI, Analyst (Jun -2014 to Mar-2016)

- Performed end-to-end KYC including public research, business outreach, screening to identify adverse media, Sanctions and PEP.
- Performed KYC on all the entity types including Private companies. Public listed companies, Private Individuals, Partnerships, Trusts, and UK based Charities.
- Strong knowledge of public Database, including Registries, Regulations, Exchanges third party data provider.
- Maintained the updates received for process from On-shore Team and provided them to the team members.

Power Flow Commercial Pvt Ltd, Manager (Apr-2011 to Dec-2012)

- Preparing and maintaining regular MIS Reports for strategic review.
 - Onboarding vendors and checking various onboarding activities.
 - Operations Covering the Cash operations, clearing operations, and managing vendors.
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