



# Barkha Chhetri

Assistant Vice President

## PROFILE SUMMARY

A competent and self motivated professional offering 7.5 years of experience in Client Data Operations, Stakeholder Management, End to End Know your customer operations, Anti-Money Laundering Operations, Strategic Planning/Execution, Team Management & Coaching in a global financial services firm. Worked as a People manager for 2+ years, handling a team size of 15 individuals.

Been involved in automation projects within the Wholesale KYC operations domain such as automation of TpA SpDD forms and AML Call reports for Fintech Client types, Enhancement on COLT from LDDs in checklist form to Strategic form, etc.

Certified in Alteryx Core Designer and Lean Six Sigma Black Belt.

## EDUCATION

2017

MBA/PGDM

**Institute for Financial Management and Research - KREA University**

2014

B.Sc

**Jesus & Mary College, DU**

## WORK EXPERIENCE

Apr 2023 - Oct 2024

Assistant Vice President

**JPMorgan Chase & Co.**

- KYC Manager managing a team of 15 individuals working on end to end KYC renewals and remediations, having expertise in Fintech clients.
- Global Stakeholder management on a daily basis.
- Actively worked with technology partners in the testing of automation tools to enhance production processes like COLT enhancements, Strategic LDD automation, Translation tool OCR capability, RFI Generate tool and Third party activity templates being the most recent one.
- Use of emerging technologies like Power BI and Alteryx for data analysis, visualization and business reporting.

Jan 2020 - Apr 2023

Associate

**JPMorgan Chase & Co.**

Subject Matter Expert in KYC production. Backup for manager and leading BoW update calls with Middle Office counterparts.

## PERSONAL INFORMATION

✉ **Email**  
barkhachhetri@yahoo.com

☎ **Mobile**  
(+91) 9701620182

📅 **Total work experience**  
7 Years 5 Months

🌐 **Social Link**  
<http://linkedin.com/in/barkha-chhetri-82900a107>

## KEY SKILLS

Team Management

Stakeholder Management

Data Analysis

KYC

Strategic Planning

Governance

Data Manager

Reporting

Alteryx

Business Presentations

Process Improvement

Lean Six Sigma

Fintech

Regulatory Compliance

Financial Crime Compliance

Project Management

Training

Team Coaching

OTHER PERSONAL DETAILS

City Gurugram

Country INDIA

LANGUAGES

- English
- Hindi

EXTRA CURRICULAR

May 2017 - Jan 2020

Team Lead

JPMorgan Chase & Co.

KYC Maker working on end to end KYC periodic Renewals and Remediations.  
Worked on all Client types across Corporates, Banks, NBFIs, NoaHs.

COURSES & CERTIFICATIONS

- Alteryx Designer Core Certified (Valid upto October 2026)
- Lean Six Sigma Green Belt
- Lean Six Sigma Black Belt
- Lean Six Sigma Yellow Belt