RAJNI SINGH
SENIOR ANALYST

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EXPERIENCE SUMMARY

Dedicated and results-driven Network Engineer with 4 years of experience in an environment gaining invaluable experience in supporting and troubleshooting an Enterprise Network. Committed to staying current with industry trends and continuously expanding skills to drive technological excellence.

SKILLS & ABILITIES

- Hands on experience with FortiGate Firewall, Cisco Meraki, etc.

- Hands on experience with configuring firewalls and managing issues.

- Closely working with the clients regarding there issue related to the network which they face on daily basic.

- Provided support for network-related issues, resolving incidents in a timely manner and minimizing impact on business operations.

- Experience with vulnerability remediation processes, including prioritization, change management, analysis.

- Management, investigating and troubleshooting traffic and user access, log management, tune devices to get utmost performance eliminating vulnerabilities and install new security patches.

- Developed and maintained documentation for network configurations, changes, and upgrades, ensuring accurate records for future reference.

EXPERIENCE SUMMARY

Experience in IT Infra.

- Hands on Exp. of Products like Cisco Meraki, Nagios, SolarWinds, etc.

- Worked on multiple ticketing tools like Service now, SolarWinds etc.

- Worked in IT Projected to create and built IT Infrastructure for the company.

Type of Industry: CAPGEMINI (Senior Analyst)

Project Description: Currently working in Capgemini limited as an Senior Analyst for an US Based Project Loreal company.

Role/Title: Senior Analyst (Network Support)

Project Duration: March 21 to till date**.**

Responsibilities:	• Working for the US based Project as Network Admin and Monitoring Support.
	• Provided assistance to the service organization to ensure that all defined service management activities are completed.
	• Working on the Meraki device to manage the network device across the store and USA & Canada.
	• Managing there Networking devices like Switches and Routers Across the store.
	• Handling and monitoring the Meraki Console for the Network devices.
	• Deploy Configuration and Cellular MG21E routers for branches for redundancy of connectivity.
	• Assist with technical design of security architecture / management of compliance issues for managing, coordinating, and monitoring the information collection activities.
Special Tools:	• Nagios Monitoring Tools & Service now ticketing system.

HIGHER EDUCATION

September 2020	**Bachelors of Technology (Information Technology)**
	Rajkiya Engineering College, Ambedkarnagar
	Secured 78%
	Project: built a Bluetooth car using Arduino Uno.

COMMUNICATION

Strong written and verbal communication skills, including the ability to provide constructive feedback and collaborate effectively with writers, editors, and other stakeholders.

SKILLS

- Cisco Routing and Switching
- Cisco ASA Firewalls
- Cisco Wireless Solutions.
- Wireless Networking: WLAN design, implementation, and troubleshooting
- Network Security and Firewall Configuration
- Network Monitoring and Troubleshooting
- Excellent Problem-Solving and Analytical Skills
- Ticket solving on Service now.

CERTIFICATE:

- AWS Certified Cloud Practitioner (CLF-C01)
- System Engineer- Network Grade A
- Cisco Meraki Certified (Udemy)