

# RANJEET DEVKAR

## ANTI-FINCRIME EXPERT

### CONTACT

- +91 9646 74 1998
- devkarrj1998@gmail.com
- Gurugram city, India

### SKILLS

- Process Engineering
- Stakeholder Management
- FinCrime & FinTech Expertise
- Lean & Six Sigma
- Data-Driven Decision Making
- Team Leadership & Mentorship
- Operations & Quality Management
- Technology & Tools
- G-Suite (Sheets, Slides, DOC)
- Good Presentation Skills

### LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Punjabi (Basic)

### PROFILE

Anti-FinCrime professional with 5+ years of experience in **Training, Operations, and Quality**. A Lean Six Sigma Green Belt. Skilled in **KYC, AML, Sanctions, PEP, Fraud Risk**, and process optimisation. Proven track record in driving compliance and efficiency within leading international FinTech environments. Passionate about mentoring teams, streamlining processes, and building a culture of growth and operational excellence.

### WORK EXPERIENCE

#### WNS, PVT LTD

Assistant Manager - Risk Operations

JAN-2025 TO PRESENT

- Handling a team of 20 leads
- Managed weekly business reviews (WBRs) and maintained regular client interactions to align on project goals, deliverables, and performance metrics
- Lead strategic projects in fraud detection, AML/KYC compliance, and process optimization within Risk Operations
- Manage end-to-end project cycles — planning, execution, monitoring, and reporting — aligned with compliance goals
- Collaborate with cross-functional teams to enhance operational efficiency, data accuracy, and governance
- Develop and maintain KPI dashboards and business reviews to drive data-led decisions

#### TaskUs, PVT LTD

Sr. Learning Experience FinTech/FinCrime

JUNE-2022 to JAN-2025

- Lead multiple new projects with a team of 15 trainers
- Led multiple cross-functional projects across Training, Operations, and Quality, supporting 250+ teammates across two locations
- Managed project planning, execution, and monitoring for key FinCrime processes, including KYC (CDD, EDD, PEP), AML Investigations, and Sanctions
- Delivered new FinTech and Customer Service initiatives from inception to go-live, ensuring seamless operational handovers
- Implemented process improvements, performance tracking, and dashboards to optimize team efficiency and compliance outcomes
- Partnered with cross-functional teams to drive knowledge transfer, workflow enhancements, and data-driven insights for leadership decision-making

#### TaskUs, PVT LTD

Learning Experience FinTech/FinCrime

DEC 2019 to JUNE 2022

- Started as a Teammate and promoted as Learning Experience Leader and started handling Anti-Fin-Crime projects from a training point of view.
- Spearheaded end-to-end projects covering KYC, AML, Sanctions, and process optimization, ensuring smooth implementation and operational excellence.
- Led projects on KYC, AML, and Sanctions, helping teams follow processes accurately and efficiently.
- Created dashboards and reports to track progress, monitor performance, and support underperforming team members.
- Contributed to project success by improving team performance using TNI (Training Needs Identification) and TNA (Training Needs Analysis) strategies.

### EDUCATION

Bachelors Of Business Administration in Hotel Management, Indore

Diploma in Aviation, Hospitality and Travel Management, Jalandhar