

**Name : Apeksha Chintaman Madhe**

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### **PROFESSIONAL PROFILE / CARRIER OBJECTIVE**

Extensive more than **2 years'** experience in development and deployment with Linux /Unix, SQL, PLSQL UAT support bug fixing, Go live production support.

Regarded as a self-motivated and well-organized team player. Good experience in production support.

To develop myself as a better professional by continuous learning and to utilize the knowledge & experience gained, towards the achievement of organizational goals.

### **Key Skills: -**

**Linux, UNIX,SQL Server, PLSQL, ITIL, SQL Development, Production Release Deployment,**

**Monitoring, Troubleshooting ,Incident Management.**

### **EXPERIENCE**

**June 2023 – Present**

**Current Employer** : IT Source Global Services pvt.ltd, Mumbai.

**Client** : MCX (Multicommodity Exchange of India Ltd)

**Experience** : 1 year - till date

**Designation** : Data Centre Operator

### **Project: CDP (Commodity Derivative Platform)**

#### **Responsible for:**

Expertise in Client-Server application development using **Oracle 12c, SQL, PL/SQL**.

Effectively made use of Table **Functions, Indexes, Stored Procedure's, Materialized Views** and Query Re-write using SQL, PL/SQL.

Create the view to extract the data from the **Oracle DB**. Based on the requirement validate those data.

Very good experience in **Database dumps import & export**.

Working in commodity exchange company in handles the T7 & Bancs Applications.

Execute and monitor the **End of Day (EOD)** and **Beginning of Day (BOD)** processes to ensure the smooth operation of application.

Verify the successful completion of **EOD/BOD** tasks and troubleshoot any issues that arise during this process.

Maintaining productions SOP's & Deploying production releases.

Expertise in Production Troubleshooting issue's (Trading Platform).

Monitor and escalate server or process CPU, memory, and disk utilization issues to related team and ensure to effective resolution. Monitor server reachability and authentication issue and escalate to appropriate department to ensure effective resolution.

Managing, tracking, and resolving production Incident's through SMAX and Jira ticketing tool.

**April 2022 – June 2023**

**Employer** : Lean Quality Solutions Pvt Ltd, Pune.

**Total Experience** : 1 year 2 months

**Designation** : Application & Production Support Engineer.

### **Project: CIBC (Canadian Imperial Bank Of Commerce)**

#### **Responsible for:**

Stop / Start applications & processes, File system Management Tasks, Systems and Services Health Checks, Monitoring the application and performing server Health Checks.

Managing and tracking issues using Service Now ticketing tool.

Raising Incident and Change Requests involving Production environment on frequent basis and ensuring approvals and Testing Sign Off from QA Team.

Good experience in Application and Production support of oracle and UNIX technology.

Manage incidents and provide resolution meeting established SLA/OLA.

Co-ordinate with appropriate team like DBA, Windows, Linux, System Admin, Developer and QA.

Working on build of project or environment driving the incident management within the SLA.

Ability to learn new technologies, good written/verbal communication, leadership, and team work skills.

### **EDUCATION DETAILS**

<b>Year</b>	<b>Degree</b>	<b>Institute</b>	<b>Percentage</b>
2022	BBA(CA)	Savitri bai Phule Pune University	8.89 CGPA
2017	HSC	Maharashtra State Board	74.00%
2015	SSC	Maharashtra State Board	79.40%

### **PERSONAL DETAILS**

**Name** : Apeksha Madhe

**Date of Birth** : 20th -july-1999

**Martial Status** : Unmarried

**Current Address** : Chaitnya Nagar, Giri Darshan building ,Powai, Mumbai.

### **DECLARATION**

I hereby declare that all the information given above is true to my knowledge & belief.

Date :

Place: Mumbai

Sign: Apeksha Chintaman Madhe