Shrikant Jaywantrao Jadhav

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Badlapur East, Mumbai ⌂

CAREER OBJECTIVE:

My career objective is to work in an organization where I get opportunities to make use of my skills and knowledge to achieve the goals and objectives of the organization.

WORK EXPERIENCE:

System Engineer – 5 Years

Lauren Information Technologies Pvt. Ltd. 📅 13th Nov 2019 – till Present
Client – The Clearing Corporation of India (CCIL)

Responsibilities:

- Provided technical support to business user remotely as well as over the telephonic communication.
- Experience of call login at AMC's like (Dell, Lenovo and HP) for hardware issues of desktops.
- Monitoring VRS (Voice Recording System) Data to Keeping track of it on daily basis.
- Experience in configuring HCL Notes Client application and troubleshooting.
- Worked on Endpoint-Central to Maintain and keep Update of inventory for assets like computers.
- Troubleshooting and Solving problem to user over Service Desk portal, which is a ticket base real time incidence highlighter.
- Provided support for Symantec/TrendMicro antivirus application, for configuring and troubleshooting the application.
- Experience of Airlock endpoint application and troubleshooting its basic issues.
- Experience in handling escalated call's involving HOD's and VP's.
- Have experience in software deployment and creating bat file and silent switch command for the easy deployment across multiple devices within the domain.
- Give support during BCP and Production activity for the business application.

Trainee Engineer – 6 Months
Unicorn Infosolutions Pvt. Ltd.   📅 2nd May 2019 −10th Nov 2019
             Responsibilities:

- Worked with iOS (iPhone Operating System) and MacOS (Macintosh Operating System) base environment.
- Tackled and Resolved hardware and software base Problems of MacBook, MacBook Air, MacBook Pro, iMac etc.
- Experience in iCloud storage platform.
- Provided technical support to VIP and foreign users.
- Have experience in configuring printer or any network devices.
- Use to discuss with oversea team every 3 Months to find and discuss about any new implementation or service program which helps smoothen customer experience.
- Have experience in JAMf-MDM (Apple Management Framework) for centralize deployment across apple devices.

ACADEMIC QUALIFICATION:

- **B.SC in Information & Technologies:** From Mat. K. M. Patel Senior College of Commerce & Science affiliate to University of Mumbai
  - ***December 2020 to 2024 (Awaiting Result Hard Copy).***

- **H.S.C   :** From Guardian Jr. College, Dombivli East, under Maharashtra State Board
  - ***August 2016 to February 2020***

- **S.S.C   :** From New Sunrise High School, Dombivli East, under Maharashtra State Board
  - ***July 2016***

PROFESSIONAL QUALIFICATION:

- Completed Hardware and Networking Course from Jetking in July 2019.
  (1 Year Course).

ACHIEVEMENTS:

- Employee of the 3rd Quarter 2022-2023 at Lauren Information Technologies.
- Had 4th Rank in 50-meter Free Style Swimming organized by khasdar krida sangram competition held in 2024.

STRENGTHS:

- Hard Working and Honest
- Always curious and anxious to learn and discover more about new technologies.

Personal Details:

- **DOB** : Age 25, 29th April, 1999.
- **Language Known** : English, Hindi, Marathi.
- **Nationality** : Indian.

DECLARATION

I hereby certify that the information provided above is correct and to the best of my knowledge and belief.

Place :

Date :

Signature

(Mr Shrikant Jadhav)