

Muthukumar Shermapandi Nadar

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Kandivali west, Mumbai



CAREER OBJECTIVE:

My career objective is to work in an organization where I get opportunities to make use of my skills and knowledge to achieve the goals and objectives of the organization.

WORK EXPERIENCE:

System Engineer – 2 Years 6month

Lauren Information Technologies Pvt. Ltd.

02nd Jan 2023 – till Present

Client – The Clearing Corporation of India (CCIL)

Responsibilities:

- Provided technical support to business user remotely as well as over the telephonic communication.
- Experience of call login at AMC's like (Dell, Lenovo and HP) for hardware issues of desktops.
- Monitoring VRS (Voice Recording System) Data to Keeping track of it on daily basis.
- Experience in configuring HCL Notes Client application and troubleshooting.
- Worked on Endpoint-Central to Maintain and keep Update of inventory for assets like computers.
- Troubleshooting and Solving problem to user over Service Desk portal, which is a ticket base real time incidence highlighter.
- Provided support for Symantec/TrendMicro antivirus application, for configuring and troubleshooting the application.
- Experience of Airlock endpoint application and troubleshooting its basic issues.
- Experience in handling escalated call's involving HOD's and VP's.
- Give support during BCP and Production activity for the business application.
- Have experience in configuring printer or any network devices.

ACADEMIC QUALIFICATION:

- **B.SC in Information & Technologies:** From Niranjana Majithia College of Commerce & Science affiliate to University of Mumbai
 - **Form 2019 to 2021**
- **H.S.C** From Ravindra Bharati jr. College, Goregaon west, under Maharashtra State Board
Form 2011 to 2013
- **S.S.C** From Holy Infant High School, Kandivali west, under Maharashtra State Board
Form 2010 to 2011

PROFESSIONAL QUALIFICATION:

- Completed Diploma in computer Engineering in kala Vidyalaya College form 2013 to 2019. *(3 Year Course).*

STRENGTHS:

- Hard Working and Honest
- Always curious and anxious to learn and discover more about new technologies.

Personal Details:

- **DOB** : Age 30, 09th October, 1994.
- **Language Known** : English, Hindi, Marathi.
- **Nationality** : Indian.

DECLARATION

I hereby certify that the information provided above is correct and to the best of my knowledge and belief.

Place : Mumbai

Date :

Signature
(Mr Muthukumar Nadar)