

Piyush Panchal

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C-702, Omnium Square, Shree Balaji
Road, near Vitthal plaza, New
Naroda,Ahmedabad (382330).

Career Objectives :

To be a master in my Field by consistently working hard and practicing same work. To secure a challenging position where I can effectively contribute my skills as Professional, possessing competent Technical Skills.

Skills :

Routing & switching,Firewalls
Cisco SDWAN, Fortinet SDWAN, Cisco ACI, Cisco ISE
Citrix NetScaler LB, F5 LB

Work Experience :

Total Work Experience: 10 Years

NTT Data India.

(From 6-Aug-2018 to till date)

Client: Union Bank of India
Designation: Technical Specialist
Duration: (May-2022 to Continue...)
Department: Data Centre NOC Operations

Role and Responsibility:

- Handling 9K Branches NOC Operations across PAN India.
- Handling UBI Data Centre Operations.
- Good working experience in Cisco ACI technology
- Efficient working experience to migrate Data Centre from Legacy Network to SDN (ACI) Network
- Understanding to create EPG, BD, Contracts in Cisco ACI.
- Working experience on F5 Load balancers.
- Good working experience on SD WAN Technology, Cisco Viptela.
- Good working experience on Cisco Vmanage to make changes in Centralized Policy, Local Policy, device templates, feature templates, etc.
- Working experience on NPM – Application performance monitoring packet capture Tool.
- Working experience on Mota data Monitoring tool.

- Policy base routing in Cisco Nexus 9K Switches to achieve symmetric routing.
- Handling L2 and L1 Team for daily operations calls and managing the team to meet client expectations.
- Working as per Change Management process for Network related activities.
- Make SOP for all the processes and prepare DR Drill Documents.

Client: Yes Bank
 Designation: Technical Specialist
 Duration: (Aug-2018 to May-2022)
 Department: Data Centre NOC/SOC Operations

Role and Responsibility:

- Working experience in NOC/SOC environment
- Managing Network and Security Operations for All Data Centers in Yes Bank
 - Managing Weekly/Monthly Review meeting for Network and Security Operations with Client
- Worked on Visio to make Infrastructure HLD and LLD Diagram
- Managing Network Team to meet Client requirements and expectations
- Efficient working experience to Make Tier 1 Application Live from UAT, Preprod and Production on Citrix Netscaler Load Balancer.
- Live Troubleshooting & Configuration experience on more than 1100 Branches of Yes bank
- Configuration & troubleshooting experience of Crypto, snmp, routing protocols, spanning tree protocol.
- Configuration experience on Cisco routers of ACL, object group, prefix list, BGP, EIGRP, IPSEC, BGP-Community, route-map, HSRP, GLBP on live network environment
- Working experience of Juniper 4200, 4300, 5100 series switches.
- Basic Knowledge of Cisco ACI and Fabric, Tenants, EPG Groups and their contracts.
- Efficient Knowledge of Nexus 5K, 7K & 9K range switches.
- Working experience in configuring and deploying NGFW including Palo alto and Cisco ASA Firewalls.
- Working experience of Juniper SRX650 Perimeter Firewall with NAT Policy and Port opening rules.
- Working experience in configuring Checkpoint firewall and troubleshooting.
- Knowledge of Riverbed to make Rule to optimize traffic
- Efficient Knowledge of Citrix Netscaler Load balancer with Context path/GSLB configuration.
- Configuration & troubleshooting experience on GRE/IPsec Tunnel
- Efficient knowledge of Citrix ADM for Web Insight integration of Tier 1 Application and their latency reports
- Efficient knowledge of Citrix ADM, how to migrate configuration with the help of ADM automation.
- Working experience in Incident Management, Change Management environment
- I worked on HPSM ticketing tool, NNMI monitoring tool & NET automation tool
- Knowledge of ISE to add devices for TACACS and RADIUS authentication, Make policies and rules as per requirement for AAA.

Reliance Jio Infocom Ltd (Off-role – Qness Corp Ltd).
(From 6-June-2017 to till 1-Aug-2018)

Designation: IP Engineer
Duration: (June-2017 to July-2018)
Department: IP Planning

Role and Responsibility:

- Maintain report of High-utilization and decide BW upgrade or logical splitting based on field scenario.

- Planning of Core Links for Backup path.
- Planning of BW up gradation using AG1 proposal.
- Troubleshoot the issues and provide technical support to Field engineers.
- Efficient use of HP Service Manager for Incident Management, Change Management, Problem Management
- Configuration and troubleshooting of ISIS, BGP, MPLS, LDP, VRF issues for Access, Aggregation & CORE Devices.

Dimension Data India LTD. (Off Role : SequelOne solutions)
(From 1-Apr-2015 to 2-June-2017)

Client: Vodafone India service pvt Ltd
 Designation: Network support Engineer
 Duration: (May-2016 to June-2017)
 Department: Internal IT operations

Role and Responsibility:

- Efficient use of CUCM Cisco call manager
- Configure Cisco 7811, 6921 series IP Phone using CUCM call manager.
- Manage Wireless LAN Controller with Cisco Access Points.
- Basic Knowledge of Fortigate Firewall.
- Manage Sapphire Monitoring tool for Links Down issue.
- Efficient work in Remedy Incident management tool.
- Implementation of ACL, Prefix-list, Route-map and Community-list on networks.
- Experience to create vlan on L2 and L3 devices.
- Experience of Manage Internal IT operations

Client: Reliance Jio Infocomm Ltd (RJIL)
 Designation: Network Support Engineer
 Duration: (April-2015 to April-2016)
 Department: IP Operations

Role and Responsibility:

- Hands-on Experience of Cisco 2960, 3750, 3560 series switches.
- Hands-on Experience of Cisco 1900, 2600, 1800 series Routers.
- Find the exact RCA for down sites.
- Experience of Installation of CISCO ASR-900 series router.
- Configuration and Troubleshooting Experience of Cisco ASR-901,903,920

Series Routers.

KEY SKILLS :

Certifications

- CCNA (Cisco Certified Network Associate – Cisco ID CSC012721929).
- SD WAN Certifications – 300-415 (Cisco Certified Specialist- Cisco ID CSC012721929)
- Executive Leadership from Insead (Paris, France)
- Splunk Certification (Enterprise security certified admin)
- Gen AI (White belt , yellow belt)
- Six sigma White Belt

Training

- CCNA (R&S) (Cisco Certified Network Associate)
- CCNP (R&S) (Cisco Certified Network Professionals)
- SDWAN (Cisco)
- SDN (Cisco ACI)
- Fortigate NSE1,2,3
- Executive leadership Training in INSEAD - Paris, France (2023).
- F5 LTM Load Balancers
- CCSA – Checkpoint
- CCSE - Checkpoint

Network Protocols / Technologies/Firewalls

- TCP/IP, DHCP, DNS, SNMP
- OSPF, ISIS, BGP, EIGRP
- VRF, PBR, Redistribution
- MPLS, VPN, GRE, IPSec
- VLAN, STP, RSTP, VTP, Ether channel
- HSRP, VRRP

Education:

2014	B.E. E&C	GTU	CGPA (7.41)
2011	Diploma EC	GTU	CPI (7.39)
2008	SSC	G.S.E.B.	Distinction (75.03%)

Personal Profile:

Date of Birth : 03rd May, 1993
PAN No. : BVUPP8780L
Marital Status : Married
Nationality : Indian
Hobbies : Playing Cricket, Travelling, Music

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Piyush Panchal