



Vishal Dhangare

Middleware/ DevOps

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Experienced DevOps Lead with 12 years of expertise in Linux, Middleware, and DevOps, specializing in infrastructure application operations and DevOps tools. Passionate about mentoring teams, optimizing processes, and driving high-quality solutions aligned with business goals.



PROFILE SUMMARY

- **Experienced IT Leader** with expertise in team leadership, mentorship, performance management, and vendor management.
- Experienced in **certificate implementation over applications and proxies**, and maintaining web servers like Apache, Tomcat, and IIS.
- Proficient in **DevOps automation**, including Ansible playbooks, CI/CD pipelines, Docker images, Kubernetes services, and maintaining tools like Git, Ansible, Docker, JFrog, Jenkins, SonarQube, and Maven.
- Strong background in **monitoring and incident management** using Zabbix, ServiceNow, and efficiently troubleshooting infra application issues.
- Experienced in maintaining **critical application infrastructure** such as Darwin, WebSSO, GD (OpenDJ), Liferay Portal, and Livelink.
- Skilled in managing **Linux-based and Windows-based applications** and resolving infrastructure issues, deployment problems, and application vulnerabilities.
- Created and maintained **technical documentation and SOPs** for deployments, configuration changes, troubleshooting, and other technical procedures.
- Passionate about **process improvement, automation, and optimizing infrastructure** for security, performance, and scalability while delivering high-quality IT solutions.



PROFESSIONAL EXPERIENCE

Jul 2017- Till Date | **Middleware/Devops Lead**, Saint Gobain

Mar 2016- Jul 2017 | **Site Reliability Engineer**, Reachlocal India service Ltd.

Dec 2014-Mar 2016 | **Engineer Global Operations**, NTT (Netmagic IT services Pvt Ltd.

May 2013-Dec 2014 | **Engineer Operations**, Thomson Reuters [Omnesys]



CORE COMPETENCIES

Middleware

DevOps

Project / Delivery Management

Database

CI-CD Pipeline

Infra App Operation

LINUX

Team Management

Azure

Docker

Kubernetes

Jenkins

Ansible

Git/Github



CERTIFICATIONS



redhat
CERTIFIED
ENGINEER

Redhat Certified Engineer



CERTIFIED
ASSOCIATE 6
DATA CENTER
VIRTUALIZATION

Vmware Certified Associate- Data center



IT Service Management



Microsoft
AZURE
ADMINISTRATOR
ASSOCIATE
★★

AZURE Administrator



PRINCE2

PRINCE2® Project Management



EDUCATION

BscIT : 2010-12 (Bachelor of Science in Information Technology) | Mumbai University

Diploma Engg. IT | 2006-09 | MSBTE | Mumbai

HSC : 2005-06 | Maharashtra State Board | Mumbai

SSC : 2003-04 | Maharashtra State Board | Mumbai



TECHNICAL PROFICIENCIES

Languages	Ansible, Shell Scripting
OS	Linux, Windows, Ubuntu
Middleware	Apache, Tomcat, IIS, Springboot, Angular
Database	MySQL, Oracle
Monitoring Tools	Zabbix, Grafana, Prometheus, Nginx
DevOps	Git, Github, Docker, Kubernetes, Jenkins, Jfrog, SonarQube, Maven
Secrets & Kerberos Application	Kinit, Keytab, LDAP, SSO, Vault, HashiCorp Vault, Darwin, Websso, GD(OpenDJ), Liferay Portal, Livelink

PERSONAL DETAILS

Languages Known: English, Marathi, Hindi, Gujarati
DOB: 16th February, 1989
Address: B2/2108, Janu Bhoje Nagar, Omkar SRA Building, Opp Western Express Highway, Malad (E) – 400097, Mumbai



ACHIEVEMENTS

- **Consistently Exceeded SLAs:** Recognized for maintaining a high level of performance and consistently meeting or exceeding SLA targets for issue resolution and uptime, resulting in improved client satisfaction and service reliability.
- **Successful System Migrations & Upgrades:** Led and successfully executed multiple system migrations and software upgrades, ensuring smooth transitions and minimal downtime for critical infrastructure.
- **Process Improvement Initiatives:** Instrumental in streamlining internal processes for ticket management, reporting, and issue resolution, which improved team efficiency.
- **Led Business Engagement for DevOps Implementation :** Successfully completed two business trips to Paris, driving DevOps transformation by optimizing workflows and enhancing collaboration between cross-functional teams.



WORK EXPERIENCE DETAILS

Work Experience:

Working with Saint Gobain (Jul 2017 to till date)

Location: Mumbai, Maharashtra.

Designation: Middleware/DevOps Lead

Responsibilities:

- **Leadership & Vendor Management:** Led teams with a focus on mentorship, performance management, and efficient operations while managing vendor relationships for seamless service delivery.
- **Application & Server Management:** Configured and maintained web servers (Apache, Tomcat, IIS), implemented certificates over applications and proxies, and managed critical application infrastructure.
- **Infrastructure & Application Support:** Maintained Linux and Windows-based applications, resolving infrastructure issues, deployment challenges, and application vulnerabilities.
- **DevOps, Automation & Scripting:** Developed and maintained Ansible playbooks, CI/CD pipelines, Docker images, Kubernetes services, and tools like Jenkins, SonarQube, Maven, Git, Github and JFrog. Automated tasks using Shell scripting to enhance efficiency.
- **Process Improvement & Documentation:** Optimized infrastructure for security, performance, and scalability, and created technical documentation and SOPs for deployments, configurations, and troubleshooting.

Worked with ReachLocal India Service Pvt. Ltd. (Mar 2016 to Jul 2017)

Location: Mumbai, Maharashtra.

Designation: Site Reliability Engineer(Middleware/DevOps)

Responsibilities:

- **Incident Response & Troubleshooting:** Quickly respond to production-critical incidents, troubleshooting Linux-based environments and resolving system failures.
- **Server Administration & Maintenance:** Manage web servers (Nginx) and maintain Linux servers, including installation, patching, and security hardening.
- **Monitoring & Performance Optimization:** Deploy and configure monitoring tools such as Nagios, ensuring system performance and uptime.
- **Automation & Cloud Management:** Automate administrative tasks using Bash scripts and manage cloud infrastructure on AWS (EC2, S3, CloudWatch).

Worked with Netmagic IT Services Pvt Ltd (Dec 2014 to Mar 2016)

Location: Mumbai, Maharashtra.

Designation: *Engineer Global Operations*

Responsibilities:

- **Client Support & Troubleshooting:** Provide technical support to clients via email, phone, and portal, troubleshooting RHEL systems, including DNS, SMTP, NTP, and Proxy services to ensure minimal downtime and efficient issue resolution.
- **System & Service Monitoring:** Monitor critical systems and services using Zabbix, ensuring continuous uptime and quick identification of issues in the Unix environment, with a focus on meeting SLAs.
- **Ticket Management & Escalation:** Manage and update tickets for all technical issues in the ticketing system, ensuring timely resolution within SLA. Escalate unresolved issues as per the defined escalation matrix.
- **Infrastructure Management:** Oversee the maintenance and configuration of servers, ensuring that systems are hardened, patched, and compliant with security standards. Generate shift and performance reports, and collaborate with vendors and service partners to resolve issues efficiently.

Worked with Thomson Reuters [Omnesys] (May 2013 – Dec 2014)

Location :Mumbai, Maharashtra

Designation : *Engineer Operations*

Responsibilities:

- **Linux Installation & Package Management:** Performed Red Hat Linux installations (normal and kickstart), installed packages using tarball and RPM, and configured yum servers via FTP & HTTP.
- **Server & Database Management:** Configured and managed MySQL servers in a Linux environment, including database truncation, troubleshooting, and performing backups/restorations.
- **Network & Connectivity Configuration:** Set up TCP/IP Client-Server models, including IP assignment and network configuration, along with configuring network and Exchange connectivity (TAP, TBT, Broadcast) for clients.
- **Automation & Server Assembly:** Automated tasks using Cron, configured and managed FTP on JBoss Server, and assembled high-end and low-end servers in data centers, including NSE (colo) environments.