



Vishal Dhangare

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Skilled DevOps Lead with strong expertise in Linux, DevOps, and Azure Kubernetes Service, specializing in infrastructure operations and DevOps tools. Passionate about mentoring teams, optimizing processes, and delivering high-quality solutions aligned with business goals.



PROFILE SUMMARY

- Proficient in certificate management across applications and proxies, with hands-on experience managing web servers such as Apache, Tomcat, and IIS.
- Skilled in DevOps automation using Ansible playbooks, Docker images, CI/CD pipelines, and configuration of tools like Git, Jenkins, SonarQube, Maven, JFrog, and Ansible.
- Experienced in deploying and managing Kubernetes services, including Azure Kubernetes Service (AKS), with a focus on scalability and high availability.
- Strong background in monitoring, incident response, and root cause analysis using Zabbix, Prometheus, Grafana, and ServiceNow to ensure quick resolution of infrastructure and application issues.
- Managed and maintained critical application infrastructure for systems like Darwin, WebSSO, GD (OpenDJ), Liferay Portal, and Livelink, ensuring reliability and performance.
- Hands-on experience in both Linux and Windows environments, resolving deployment challenges, remediating security vulnerabilities, and supporting infrastructure-level operations.
- Created and maintained technical documentation and SOPs for deployments, configuration changes, and troubleshooting procedures. Also experienced in Azure DevOps, including managing pipelines and repositories, and automating infrastructure provisioning using Terraform.



PROFESSIONAL EXPERIENCE

June 2025 – Till Date | **Sr. Manager**, Capgemini

Jan 2020- May 2025 | **Manager IT**, Grindwell Norton Ltd (Saint Gobain Group)

July 2017-Jan 2020|**Sr. System Engg**, Onward Eservices Ltd (Deputed to Grindwell Norton [Saint-Gobain])

Mar 2016- Jul 2017 | **Site Reliability Engineer**, Reachlocal India service Ltd.

Dec 2014-Mar 2016| **Engineer Global Operations**, Netmagic IT services Pvt Ltd.

May 2013-Dec 2014 |**Engineer Operations**, Thomson Reuters [Omnesys Division]



CORE COMPETENCIES

Middleware	DevOps
Project / Delivery Management	Database
CI-CD Pipeline	Infra App Operation
LINUX	Team Management
Azure	Docker
Kubernetes	Jenkins
Ansible	Git/Github



CERTIFICATIONS



redhat
CERTIFIED
ENGINEER

Redhat Certified Engineer



CERTIFIED
ASSOCIATE 6
DATA CENTER
VIRTUALIZATION

Vmware Certified Associate- Data center



IT Service Management



Microsoft
AZURE
ADMINISTRATOR
ASSOCIATE

AZURE Administrator



PRINCE2

PRINCE2® Project Management



EDUCATION

BscIT : 2010-12 (Bachelor of Science in Information Technology) | Mumbai University

Diploma Engg. IT | 2006-09 | MSBTE | Mumbai

HSC : 2005-06 | Maharashtra State Board | Mumbai

SSC : 2003-04 | Maharashtra State Board | Mumbai



TECHNICAL PROFICIENCIES

Languages	Ansible, Shell Scripting, Terraform, python
OS	Linux, Windows, Ubuntu
Middleware	Apache, Tomcat, IIS, Springboot, Angular
Database	MySQL, Postgress, Oracle
Monitoring Tools	Zabbix, Grafana, Prometheus, ELK, Dynatrace, Nagios
DevOps	Git, GitHub, Docker, Kubernetes, Jenkin, jfrog, SonarQube, Marven
Secrets & Kerberos	Kinit, Keytab, LDAP, SSO, Vault, HashiCorp Vault
Application	Darwin, Websso, GD(opendj), Liferay portal, Livelink
Cloud	Azure Pipeline, AKS

PERSONAL DETAILS

Languages Known: English, Marathi, Hindi, Gujarati
DOB: 16th February, 1989
Address: B2/2108, Janu Bhoje Nagar, Omkar SRA Building, Opp western Express Highway, Malad (E) – 400097, Mumbai



ACHIEVEMENTS

- **Consistently Exceeded SLAs:** Recognized for maintaining a high level of performance and consistently meeting or exceeding SLA targets for issue resolution and uptime, resulting in improved client satisfaction and service reliability.
- **Successful System Migrations & Upgrades:** Led and successfully executed multiple system migrations and software upgrades, ensuring smooth transitions and minimal downtime for critical infrastructure.
- **Process Improvement Initiatives:** Instrumental in streamlining internal processes for ticket management, reporting, and issue resolution, which improved team efficiency.
- **Led Business Engagement for DevOps Implementation :** Successfully completed two business trips to Paris, driving DevOps transformation by optimizing workflows and enhancing collaboration between cross-functional teams.



WORK EXPERIENCE DETAILS

Work Experience:

Working with Capgemini (Jun 2025 to till date)

Designation/Role: Sr. Manager

Responsibilities:

- Led enterprise-wide monitoring strategy by designing and implementing end-to-end observability using Dynatrace, Zabbix, ELK, and Grafana for CXO-level visibility.
- Developed and optimized monitoring dashboards & reporting for CXOs and leadership teams, enabling actionable insights into system health, performance, SLAs, and production stability.
- Implemented proactive alerting frameworks by configuring thresholds, triggers, and automated notifications to reduce P1/P2 incidents and improve mean-time-to-resolution.
- Served as the SME for monitoring platforms, managing upgrades, integrations, custom scripts, and advanced configurations to ensure 24x7 availability and accurate telemetry.
- Coordinated with cross-functional teams and APAC stakeholders to address monitoring gaps, enhance observability coverage, and ensure seamless operations during releases and production activities.

Working with Grindwell Norton Ltd (Saint Gobain Group) (Jan 2020 to May 2025)

Onward Eservices Ltd (Deputed to Grindwell Norton [Saint-Gobain]) (July 2017-Jan 2020)

Designation/Role: DevOps Lead

Responsibilities:

- Leading teams, focusing on mentorship, performance management, and maintaining stable, secure DevOps environments for web-based applications.
- Managing vendor relationships and ensuring efficient coordination for infrastructure and service delivery.
- Maintaining Apache, Tomcat, and IIS servers; implementing certificates across applications and proxies; and supporting critical infrastructure on Linux and Windows platforms.
- Building and maintaining CI/CD pipelines using Jenkins, Maven, SonarQube, and JFrog, with deep involvement in automation scripting using Ansible and Shell.
- Leveraging Docker and Kubernetes for containerization and orchestration of scalable web deployments.
- Provisioning and managing AKS , Azure cloud infrastructure with Terraform, adopting IaC for consistency and automation.
- Monitoring system health and performance using Zabbix, Prometheus, and Grafana, ensuring high availability and reliability.

Worked with ReachLocal India Service Pvt. Ltd. (Mar 2016 to Jul 2017)

Designation/Role: Site Reliability Engineer

Responsibilities:

- Respond promptly to production-critical incidents, troubleshoot Linux-based environments, and resolve system failures to maintain application uptime.
- Manage web servers such as Nginx and perform Linux server administration, including installation, patching, and security hardening.
- Deploy and configure monitoring tools like Nagios to ensure system performance, availability, and timely alerting.
- Automate routine administrative tasks using Bash scripting and manage cloud infrastructure on AWS, including EC2, S3, and CloudWatch.

Worked with Netmagic IT Services Pvt Ltd (Dec 2014 to Mar 2016)

Designation/Role: *Engineer Global Operations*

Responsibilities:

- Provide technical support to clients via email, phone, and support portal, troubleshooting RHEL systems including DNS, SMTP, NTP, and Proxy services to minimize downtime and ensure efficient issue resolution.
- Monitor critical systems and services using Zabbix, ensuring continuous uptime and rapid issue identification in Unix environments, with a strong focus on meeting SLA commitments.
- Manage and update support tickets for all technical issues in the ticketing system, ensuring resolution within defined SLAs and escalating unresolved issues as per the escalation matrix.
- Oversee the maintenance and configuration of servers, ensuring systems are patched, hardened, and aligned with security compliance standards. Prepare shift and performance reports, and coordinate with vendors and service partners to resolve infrastructure-related issues effectively.

Worked with Thomson Reuters [Omnesys Division] (May 2013 – Dec 2014)

Designation/Role: *Engineer Operations*

Responsibilities:

- Performed Red Hat Linux installations using both standard and Kickstart methods, installed packages via tarball and RPM, and configured YUM servers using FTP and HTTP protocols.
- Configured and managed MySQL servers in Linux environments, including tasks such as database truncation, troubleshooting, and performing backups and restorations.
- Set up TCP/IP client-server models, handled IP assignments, and configured network and Exchange connectivity (TAP, TBT, Broadcast) to support client requirements.
- Automated routine tasks using Cron jobs, configured and managed FTP services on JBoss Server, and assembled both high-end and low-end servers in data centers, including NSE (colo) environments.