

ASHISH NIRKHEY

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Personal Profile

IT Infrastructure Team Manager with a strong technical foundation and a passion for solving complex challenges. A hands-on leader and strategic thinker, driving reliable, efficient, and secure IT operations. Known for leading high-performing teams, collaborating across functions, and ensuring systems run at peak performance.

Education

B.Sc. (Computers) from MATS University | 2014

Certifications

- JCHNP (Jetking Certified Hardware & Networking Professional)
- Honors, Diploma in Computer Application
- Cisco IoT
- Palo Alto Networks Systems Engineer (PSE) – Strata Associate

Core Competencies

- Network Architecture
- Telecommunication Infrastructure
- Strategic Planning
- Network Optimization
- Resilience Enhancement
- Performance Monitoring
- Disaster Recovery
- Data Security
- Hardware Configuration
- Software Installation

Profile Summary

- **IT Infrastructure Team Manager at OSB India** — strong technical foundation and passion for solving complex challenges; lead cross-functional teams to deliver IT projects, resolve incidents, and maintain seamless, secure, and high-performance operations.
- Over **13 years of experience** managing IT infrastructure and support operations across diverse organizations, ensuring seamless service delivery and system reliability.
- Currently driving operational excellence at **OSB India** by overseeing IT infrastructure, SLA performance, and technical support for peak operational efficiency.
- Proficient in **WAN/LAN troubleshooting, firewall administration, and IT consulting**, with a focus on optimizing network efficiency and performance through strategic solutions.
- Acknowledged for innovating and executing solutions that elevate network efficiency and performance levels.
- Expertise in firewall management and end-user support, with a track record of designing and implementing innovative solutions to boost network efficiency.
- Implemented ITIL processes across the organization, fostering a culture of efficiency and accountability, included streamlining incident management procedures, enhancing service delivery, and optimizing resource allocation.
- Attained a significant enhancement in network performance by actively monitoring and resolving issues proactively.
- Expertise in optimizing network architecture for enhanced performance and resilience.
- Achieved reduction in network downtime at Sycomp Technology by implementing proactive monitoring and troubleshooting measures, resulting in improved network performance and reliability.
- Strong communicator ensuring smooth coordination among IT teams, vendors, and business stakeholders to meet SLAs and project goals.

Data Center Management expertise include:

- Led end-to-end data center build projects, covering requirement gathering, solution design, implementation, testing, and go-live readiness.
- Designed comprehensive rack layouts, structured cabling systems, power distribution, cooling plans, and complete physical infrastructure setups.
- Deployed and configured servers, storage platforms, firewalls, routers, switches, and other enterprise-grade IT components.
- Built high-availability network architectures across core, distribution, and access layers with full redundancy and failover mechanisms.
- Coordinated seamlessly with multiple vendors/OEMs—including electrical, HVAC, cabling, and facility teams—to ensure on-time, quality delivery.
- Implemented robust security and compliance systems, including biometric access controls, CCTV, fire suppression, and adherence to industry standards.
- Set up environment and network monitoring systems (NMS/EMS) for proactive performance management and health monitoring.
- Executed data centre migration and cutover activities with minimal downtime and zero business disruption.
- Developed comprehensive HLD/LLD designs, SOPs, acceptance test reports, and complete project documentation.

Soft Skills

- Problem-solver
- Analytical
- Communicator
- Collaborator

Work Experience

April 25'- Nov-25 | Manager - IT Infrastructure | OSB Group Responsibilities:

- Dedicated to building resilient IT infrastructure that positions OSB Group for future growth.

- Time Management

Key achievements

- Spearheaded infrastructure migrations, improving system reliability and performance metrics.
- Implemented strategic network enhancements, delivering a **25% increase in overall efficiency**.
- Cultivated a culture of continuous learning, aligning team capabilities with business objectives.

Scope & focus: Team management · SLA management · Cross-team communication · Network monitoring · Technical support

Mar'21-April '25 | System Engineer | Sycomp Technology Responsibilities:

- Orchestrating IT network activities and implementing computer systems to meet organizational requirements.
- Supervising the setup, development, and maintenance of computer networks to ensure maximum performance.
- Planning and designing telecom infrastructure and network components strategically.
- Collaborating with network architects to optimize network performance.
- Leading disaster recovery operations and implementing network security measures.

Achievements:

- Spearheaded the successful implementation of new solutions, enhancing network resilience.
- Achieved improvement in network performance through proactive troubleshooting and upgrades.
- Implemented a comprehensive disaster recovery plan that reduced recovery time during system outages, ensuring minimal disruption to business operations.
- Spearheaded the migration of network infrastructure to a cloud-based environment, resulting in cost savings and increased scalability for future growth.

Aug'12-Mar'21 | Network Engineer | Head Digital Works Pvt. Ltd.

Responsibilities:

- Administered and maintained computer networks, software, and hardware configurations.
- Implemented network security measures and conducted disaster recovery operations.
- Monitored network and system performance, troubleshooting issues for optimal functionality.
- Managed network servers, installed software and hardware, and maintained system security.

Achievements:

- Implemented customized software and hardware solutions, enhancing operational efficiency.
- Developed and implemented systems automation for improved productivity.
- Implemented a network performance monitoring system that resulted in faster detection and resolution of network issues, minimizing downtime.
- Led the migration of legacy systems to a virtualized environment, reducing hardware costs and improving system scalability.

Jan'12-Aug'13 | Technical Trainer | Orion Edutech

- Provided comprehensive instruction, supervision, and mentoring to students in fundamental computer software and hardware concepts, including network fundamentals.
- Monitored students' progress closely, offering feedback and support to ensure understanding and proficiency in computer basic

Personal Details

Address: BTM 4th Stage, Bangalore, 560076

Date of Birth: 16th November 1986

Languages Known: English, Hindi and Marathi