

CONTACT

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EDUCATION

2009
GOVT. BOYS HR. SEC.
SCHOOL,
AVADI.

- 2012
BHARAT SEVA SAMAJ
UNIVERSITY
- Diploma In Auto Mobile Engineering

SKILLS

- Customer Service
- Client Relationship
- Leadership Quality
- Time Management
- Team Work

LANGUAGES

- English (Fluent)
- Tamil (Fluent)

COURSES LEARNED

- Six Sigma
- MS Excel (MS 365)
- Auditing
- Critical thinking and Problem Solving
- Customer & client & management relationship

HARI HARAN D

OBJECTIVE

Eager to bring my creative mindset and data-driven approach to elevate the digital presence of a forward-thinking tech startup. Ready to leverage strong analytical skills and a deep understanding of consumer behavior to deliver impactful results in a dynamic team environment.

WORK EXPERIENCE

- SERCO BPO SERVICE PVT LTD** 2011-2013
Sr. Customer Support Officer
 - Handling Customer Queries
 - Resolving Complaints & Escalations
- STARTUP COMPANIES** 2013-2016
 - Royal BPO Service (MIS Executive)
 - NIKE (Branch Supervisor)
 - Ponnu Super Market (Account Maintenance Section)
- PAYNEAR BY TECHNOLOGIES PVT LTD** 2016 - 2018
Senior Executive
 - KYC Document Verification Specialist
 - Maintaining team, report publisher
 - Providing analytical reports to management
- VERIFACTS SERVICE PVT LTD** 2018 - 2023
Senior Analyst
 - Handling all kind of background verifications
 - Handling Clients and requirements
 - Vendor Management
 - Team Handling and report publisher
- CASAGRANDBUILDERS PVT LTD** 2023 - PRESENT
Senior Auditor
 - Auditing Key Departments
 - Site Auditing (based on customer perspectives)
 - Analyzing risk factor and impacts (both customers and management)

DECLARATION

I do hereby declare that the details given above are true to the best of my knowledge

DATE:

(HARI HARAN D)

PLACE:

SIGNATURE