

## CONTACT

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## EDUCATION

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2009  
GOVT. BOYS HR. SEC.  
SCHOOL,  
AVADI.

2012  
BHARAT SEVA SAMAJ  
UNIVERSITY

- Diploma In Auto Mobile Engineering

## SKILLS

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- Customer Service
- Client Relationship
- Leadership Quality
- Time Management
- Team Work

## LANGUAGES

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- English (Fluent)
- Tamil (Fluent)

## COURSES LEARNED

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- Six Sigma
- MS Excel (MS 365)
- Auditing
- Critical thinking and Problem Solving
- Customer & client & management relationship

# HARI HARAN D

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## OBJECTIVE

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Eager to bring my creative mindset and data-driven approach to elevate the digital presence of a forward-thinking tech startup. Ready to leverage strong analytical skills and a deep understanding of consumer behavior to deliver impactful results in a dynamic team environment.

## WORK EXPERIENCE

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- **SERCO BPO SERVICE PVT LTD** 2011-2013  
Sr. Customer Support Officer
  - Handling Customer Queries
  - Resolving Complaints & Escalations
- **STARTUP COMPANIES** 2013-2016
  - Royal BPO Service (MIS Executive)
  - NIKE (Branch Supervisor)
  - Ponnu Super Market (Account Maintenance Section)
- **PAYNEAR BY TECHNOLOGIES PVT LTD** 2016 - 2018  
Senior Executive
  - KYC Document Verification Specialist
  - Maintaining team, report publisher
  - Providing analytical reports to management
- **VERIFACTS SERVICE PVT LTD** 2018 - 2023  
Senior Analyst
  - Handling all kind of background verifications
  - Handling Clients and requirements
  - Vendor Management
  - Team Handling and report publisher
- **CASAGRAND BUILDERS PVT LTD** 2023 - PRESENT  
Senior Auditor
  - Auditing Key Departments
  - Site Auditing (based on customer perspectives)
  - Analyzing risk factor and impacts (both customers and management)

## DECLARATION

I do hereby declare that the details given above are true to the best of my knowledge

DATE:

(HARI HARAN D)

PLACE:

SIGNATURE