



PROFILE

Seasoned IT professional with 20+ years of experience across industries, including IT, Finance, Pharma, Advertising, and Hospitality. Adept at IT infrastructure management, network administration, cloud solutions, and technology implementations. Currently serving as **Director IT at The Claridges New Delhi**, overseeing IT operations, technology upgrades, and digital transformation, including **migration to IHCL systems**. Also responsible for IT management at **The Claridges Nabha and Aalia Jungle**.

PERSONAL DETAILS

EDUCATION

BATCHLORS DEGREE FROM MUMBAI UNIVERSITY.

Completed Diploma Course in Networking & Technology

Done CCNA Course from IT Solutions.

VIJAY ACHAREKAR

Director IT

WORK EXPERIENCE

The Claridges New Delhi (Director IT)

3rd January 2024 Till Date.

- Leading **IT migration** for The Claridges as it transitions into **IHCL**, ensuring seamless integration of applications and infrastructure.
- Overseeing **server room relocation**, deployment of **new active and passive components**, and upgrade of **network, UPS, and CCTV infrastructure**.
- Successfully **negotiated with Syntel**, achieving **₹1.25 crore savings** for the organization.
- Spearheading **Alcatel PBX replacement** with modern telephony solutions.
- Upgraded **guest technology experience** with **Interactive TV solutions**, digital signage, and **QR-based service navigation**.
- Implemented **WiFi 6** in guest rooms and public areas for enhanced guest connectivity.
- Deployed **advanced cybersecurity measures**, including **Checkpoint Email Protection**.
- Managing IT support for **corporate and operational functions**, ensuring business continuity and efficiency.
- Handling IT operations for **The Claridges Nabha and Aalia Jungle**, ensuring seamless technology integration across multiple properties.

The St. Regis Goa Resort (Systems Manager)

6th October 2022 20th December 2023 Date

- Done the pre opening for The St. Regis Goa Resort
- Deployment of new HP DL 360 Gen 10 & ML 30 servers with VMWARE and installation of server OS (2012/2016/2019) on the nodes.
- Deployment of 25 managed switches with marriott GPNS infrastructure.
- Deployment of 115 desktops and laptops with marriott image in 2 days.
- Implemented various applications i.e OPERA 5.6, Infrasy POS, Book4time(SPA), Birchstreet(Material Management), FCS One

ADDRESS

C5/26/2:3, Sector 5, Neelgiri Society,
CBD Belapur, Mumbai :400614

DATE OF BIRTH

26th December 1980

PASSPORT NO:

T0218451

CONTACT

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9930145769

EMAIL:
Vijay.acharekar@gmail.com

HOBBIES

Reading, Playing Cricket, Classical
Music.

LANGUAGES KNOW

English, Marathi, Hindi

MARITAL STATUS

Married

ACHIEVEMENTS:

- **IT migration leader for IHCL transition** at The Claridges New Delhi.
- Saved **₹1.25 crore** through strategic negotiations with **Syntel**.
- Deployed **WiFi 6** and upgraded **CCTV and UPS infrastructure** at The Claridges.
- Pre Opening for The St. Regis Goa Resort.
- Won outstanding contribution award in the year 2022
- Won Executive of the Year in the year 2016.
- Successfully Handled Hotel Operations & Network Operations during BRICS Summit in 2016.
- Successfully Implemented GST norms in relevant application i.e OPERA/TOUCHE
- Deploy Fiber network across property for guest & admin connectivity.

(For HK), Digital Signage, Vserve(QR code menu ordering), samsotech vicas for passport scanning, Osource & Peoplesoft(Finance & HR),Transcendent(Engineering), Musicstyling.

The Leela Goa (IT Manager)

2nd May 2015 To 5th October 2022

- Managing windows 2008, 2012 ,2016, 2019 Servers, windows 7/10, IT Equipment, backup solutions on Veritas.
- Managing User control access in AD, Managing Group policies.

Windows Administration:

- Experience in installation, administration, configuration, and technical support in windows infrastructure (Windows Server 2008, 2012,)
- Installation and configuration of Active Directory Active Directory User Management Active Directory troubleshooting replication issues
- FSMO roles transfer.
- Worked on windows family of servers, DNS servers, DHCP servers, File server, and Print server
- Managing Group policy and troubleshooting errors related to group policy

Project planning and management.

Few recent projects:

- O365 Mailbox migration without any downtime.
- WhatsApp BOT implementation for contactless check-in, checkout.
- Air menu for restaurants.
- QR code for restaurants, Concierge & SPA,
- Facial recognition system for attendance & interfaced with Alif.
- Press reader app implementation to replace physical newspaper.
- contactless billing for POS with Razor pay gateway.
- E-invoicing for OPERA & POS is done.
- CCAvenue Payment gateway implemented.
- REVINATE implementation. (Guest feedback system)
- Vendor co-ordination & management for hardware and software calls.
- Maintaining and monitoring internet bandwidth for Guest as well as Back-office use.
- Installation and Managing software like Touché & WINHMS, ALIF, OPERA PMS, McAfee AV, VINGCARD.
- Co-ordination with vendors for business requirement and installation.
- Configuration of different reports in Opera as per user requirement.
- Configured WSUS (Windows Server Update Services) for automatic deployment of Microsoft patches on Network clients.
- Coordinating with Dell, HP, and IBM server vendors for procurement, installation, troubleshooting & part replacement procedures
- Daily antivirus (McAfee) updates check on all servers and scheduling & monitoring weekly scan

The Leela Mumbai (IT Executive)

May 2011 To April 2015

- Implemented Contactless solutions like biometric attendance system, contact less check in with WhatsApp BOT, CCAVENUE payment gateway.
- O365 implementation.
- AD integration.

- Managing windows 2003/2008, windows XP/7/10, IT Equipment, backup solutions on Symantec.
- Trouble shooting of HP switches, Ruckus access point.
- Maintaining and monitoring internet bandwidth for Guest as well as Back-office use.
- Installation and Managing software like MICROS 9700 & OPERA PMS
- Expertise in Hotel Industry specific software, Onity , ALIF etc.
- Managing webmail server provided by Logix for all email accounts.
- Managing AV System for Banquet and Restaurants, Gym, Spa, Public area
- Managing Digital Signage.
- Configuration of different reports in Opera as per user requirement.
- Configuration of RVC (Revenue Centre) in Micros 9700, Creating Menu Items, Assigning KOT printers.
- managing the computers on Network.

Ashtech Infotech Pvt Ltd (Site In charge)

April 2005 To April 2011

Sites Handled:

- 1) PUBLICIS AMBIANCE PVT LTD**
- 2) GAJA ADVISORS PVT LTD**
- 3) LUPIN PHARMA**

Role & Responsibilities:

- Leading the team of engineers & coordinator.
- Managing the network infrastructure.
- Working on lotus notes 8.5 client environment (Server is located at HKDC)
- Implement PRTG Network monitoring tool.
- Infrastructure planning (IT), installing, managing servers (HP ProLiant)
- Backup using Symantec.
- Taking care of Ibank live & lite system basically meant for Advertisement.
- Handled Mail server using MDAemon.
- Taking care of Publicis www Domains.
- Taking care of video conference (Polycom).
- Implemented & Managing Symantec Endpoint Protection 11.0 server client environment.
- Implemented Managing WSUS server.
- Managing NAS server HP ProLiant DL 320S
- Managing & Maintaining FTP Server.
- Good hands-on MAC Machines.
- Coordinating with Delhi, Chennai, & Bangalore Publicis Location.
- Maintaining Software Licensing & Hardware.
- Maintaining Networking Devices Cyberoam 250i firewall, Cisco 1800 Series router & switches.
- Aware of HPFS leasing for hardware & software.

- **Worked With Abacus InfoTech as Customer Support Engineer from Feb 2004 – April 2005.**

- **Worked With Salasar Computers as a System Engineer
From 1st oct 2003 to 16th February 2004.**
 - **Worked With Avishkar Systems as a System Engineer
From September 2001 – September 2002.**
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Vijay Acharekar

Declaration: I hereby declare the aforementioned information is true to my knowledge.