



RUTH SANGTAM



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Chunabhatti Mumbai, Maharashtra

EDUCATION

- HSLC(NBSE)-2019
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- HSSLC(NBSE)-2021
- GRADUATION(NBSE)-2024

PROFESSIONAL EDUCATION

- Certificate in aviation and hospitality management

LANGUAGE

- English
- Hindi

SKILLS

- Communication skills
- Calm under pressure
- Team work
- Customer service
- Adaptability

SUMMARY

Dedicated hospitality professional with 1 year + of experience in delivering exceptional guest service, and handling food and beverage and working effectively in a team.

Skilled in conflict resolution, time management and attention to detail.

Seeking to leverage my hospitality expertise and passion for travel to excel as a cabin crew member, providing excellent service and ensuring passenger safety.

WORK EXPERIENCE

- - Currently working in jio world convention centre as an F&B Associate (1 year +)
- - where I have served as a butler to ma'am Nita Mukesh Ambani
- - Also provided exceptional customer service to ma'am Isha Ambani and ma'am Shloka Ambani while serving 4 month in Little Nest School by ensuring their needs were met and exceeded.
- - Provided satisfactorily service to A-star celebrities during the events by being attentive to their needs and making sure they are comfortable during their stay through out the event
- Took orders manage table and handled payment efficiently

Technical skills

- Utilised POS (vista) system to track sales,manage inventory and analyze sales data.
- Demonstrated accuracy and efficiency in processing transaction, handling cash,credit card and other payment method.

Declaration

I here by declare that all the information given above are true and corrected to the best of my knowledge