



1st September 2025

Dear Rocky,

Re: Acceptance of Resignation

We write further to our discussions regarding your resignation letter dated 23rd August, 2025.

Your resignation is accepted and, as discussed, your last working day will be 30th September 2025. We request you to handover all Hotel/ Marriott assets including laptops, phones, key cards, etc. on or before 30th September 2025.

Human Resources will be in touch regarding your exit formalities and your final payments.

Your annual bonus for the financial year will be computed and processed in accordance with the applicable policy.

I would like to wish you all the best for your future endeavors.

for The St. Regis Goa Resort,


Jagdeep Shetty
Director of Human Resources

13th June, 2025

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Rocky Thomas Saldanha** was working with ElH Limited –Trident Nariman Point with effect from **15th October, 1989** to **28th May, 2025**.

The last position held by him was “**Concierge**” in the **Front Office** Department.

We wish him all the best in his future endeavours.

For ElH Limited
Unit – Trident Nariman Point
The Oberoi, Mumbai



STEFANIE D’COSTA
MANAGER – HUMAN RESOURCES

आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

ROCKY SALDANHA
THOMAS SALDANHA

26/11/1969
Permanent Account Number
AELPS3547P


Signature



ROCKY SALDANHA

MEMBER OF LES CLEFS D'OR INDIA



ABOUT ME

A seasoned hospitality professional with a strong background in concierge services and team management. Known for my attention to detail, problem-solving skills, and commitment to delivering exceptional guest experiences, I take pride in creating warm and memorable stays. Outside of work, I'm passionate about trekking and running, which keep me active, motivated, and connected to nature.

CONTACT



Mumbai



+91 98217 09154



rockysald@gmail.com



26th November 1969

EDUCATION

Higher Secondary School Certificate

1988

St. Xavier's College

Thiruvananthapuram

Secondary School Certificate

1985

Taccode

EXPERIENCE

Trident Nariman Point

15th October 1989 till 28th May 2025

• Bell Boy (1989 – 1996):

Began career with hands-on guest service, assisting with luggage handling, guest escorts, and ensuring smooth arrivals and departures with warmth and efficiency.

• Bell Captain (1996 – 1998):

Took on supervisory responsibilities, managing the bell desk team and coordinating guest services, while ensuring prompt and professional assistance at all times.

• Senior Bell Captain (1998 – 2001):

Led the bell team operations with a focus on training, grooming, and enhancing service delivery, contributing to seamless guest experiences and operational excellence.

• Concierge (2001 – 2025):

Elevated guest satisfaction through personalized services, itinerary planning, city experiences, and handling VIP needs, embodying the spirit of true hospitality and creating memorable stays for over two decades.

St. Regis Goa

1st July 2025 to 30th September 2025

Assistant Manager Concierge

SKILLS

- Problem Solving
- Team Leadership
- Local Expertise & Itinerary Planning
- Operational Coordination
- Guest Service Excellence
- Communication & Interpersonal Skills

LANGUAGE

- English
- Hindi
- Marathi
- Konkani
- Kannada
- Tulu