

SWARNIL DEOTE

SOFTWARE ENGINEERING LEADER

Experienced Software engineering leader with 15+ years of success leading development, testing and solution teams and delivering mission-critical software projects. Skilled at driving technical innovation, steering cross-functional global teams, and optimizing processes to ensure high-quality product delivery and organizational competitiveness

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PROFILE SUMMARY

Techno-Functional Professional with a strong record over 15 years of leading software development, Solution & Testing, driving mission-critical projects to success.

Proven expertise leading cross-functional teams through the software development lifecycle.

Experience leading all aspects, including requirement gathering, estimation, effort analysis, design, testing, deployment, and post-deployment support.

KNOWLEDGE OVERVIEW

- Azure-certified with cloud solutions
- Skilled in SDLC, Agile, SAFe Agilist-certified.
- Led Backend & Frontend Development projects, delivering quality on time and within budget.
- Deep knowledge in BSS, Sales, Billing/AR, CRM, Order Management
- Experienced in leading global, multicultural projects.

CORE COMPETENCIES

- Strategic Planning
- Requirement Analysis
- Continuous Integration & System Integration
- Agile Methodologies
- Quality Assurance
- Scrum Master
- Team Building

TECHNICAL PROFICIENCY

- **Backend:** Java, Spring Boot, SQL
- **Middleware Messaging** -Apache Kafka, RMQ
- **Database:** Oracle, MySQL
- **Operating Systems:** Unix, Linux, Windows
- **DevOps:** Jenkins, Git, SonarQube, Perforce
- **Project Management:** JIRA, Microsoft Project
- **Methodologies:** Agile, Scrum, Waterfall
- **AI:** ChatGPT, Co-Pilot, Napkin, Perplexity, Cursor
- **Domain-** Telecom -OSS, BSS

WORK EXPERIENCE

Since May 2021 Amdocs – Pune, India as Software Engineering Manager

Key Deliverables:

- **Strategically led cross-functional engineering teams** to deliver scalable, enterprise-grade software solutions on time and within budget.
- **Aligned technology strategy with business objectives**, overseeing requirements, roadmaps, and cross-functional collaboration to ensure successful and timely delivery.
- **Championed DevOps, CI/CD, and Agile methodologies**, driving continuous improvement and enhancing engineering efficiency by 20-25%.
- **Effectively managed stakeholder communications and operations**, ensuring SLA compliance and fostering trusted partnerships with clients and senior leadership.

Key Achievements:

- Utilized CI/CD and Automation testing, achieving 20-25% cost savings.
- Supervised efficiency improvement Innovation program, enhancing efficiency by 10-12%.

May 2019 – Jan 2021: Amdocs – Pune, India-Software Development Release Manager

Key Deliverables:

- **Owned end-to-end release governance**, driving planning, tracking, stakeholder alignment, and seamless execution of production deployments.
- **Guided enterprise deployment coordination and environment readiness**, ensuring consistent, accurate package synchronization across all environments.
- **Spearheaded the implementation of release SLAs and KPIs** resulting in improved performance tracking and enabled transparency for 70+ stakeholders, enhancing continuous improvements to the release process.

Key Achievements:

- Streamlined release processes to achieve a 25% reduction in turnaround time.
- Spearheaded the implementation of automated requirement validation checks, preventing 60% of potential requirement errors from reaching the QA and Production stages to improve software.

Oct 2017 – May 2019: Amdocs – Pune, India-Scrum Master/Technical Project Manager

Key Deliverables:

- **Boosted Agile delivery efficiency by ~15–20%** by leading end-to-end Scrum ceremonies, removing blockers, and driving continuous improvement to elevate team performance.
- **Improved cross-functional alignment and delivery predictability by ~20%** by steering backlog refinement and coordinating execution of high-impact initiatives that enabled new business capabilities.

Key Achievements:

- Expanded and implemented new services to boost the offshore team's capacity by 35%.
- Delivered high-quality solutions consistently within the stipulated time limit.

Leadership skills:

- Problem Solving
- Technical Expertise
- Mentoring & Coaching
- Empathy & Emotional Intelligence
- Decision-making
- Leadership & Vision
- Resilience
- Team building

CERTIFICATIONS

- AWS Cloud Practitioner Certification
- SAFe Agilist Certification
- AZ-900 Certification
- AI-900 Azure AI Fundamentals

EDUCATION CREDENTIALS

- **M.S. in Software Engineering** and Telecommunications from BITS Pilani in June-2013
- **B.E. (E&TC)** from Prof Ram Meghe Institute of technology, Badnera in June-2008.

Sept 2016 – Sept 2017: Amdocs Pune, India - Software Testing Specialist (Sr.SDET)

Key Deliverables:

- **Managed end-to-end quality strategy**, driving requirement scoping, backlog refinement, and feature-level test planning to ensure consistent, high-quality delivery.
- **Oversaw complex QA for Amdocs billing**, validating full billing flows and strengthening test design, execution, and data governance.
- **Develop and maintain E2E Automation** for BSS applications

Key Achievements:

- Led the design of a unique "SDET program" for efficiency.
- Reduced manual testing effort by ~12 hours per sprint by developing automated test suites, while improving code coverage by 15% across three critical projects for major American clients.

Feb 2014 – Sept 2016: Cybage Software Pvt Ltd, Pune, India - (Sr. SDET)

- Performed automated and manual frontend testing for CRM, OMS, and Digital Channels, improving defect detection by 20–25% and reducing UAT issues for major American clients.
- **Executed end-to-end portfolio testing across** Amdocs and other systems, increasing integration accuracy by **30%** and ensuring **near-zero** production defects during release cycles.

June 2010 – Jan 2016: Tech Mahindra, Pune, India --Software Engineer

- Performed System Integration Testing for BSS Applications – CRM, OMS, AMDD, Amdocs Billing.
- Primarily worked in Test Design, execution, and maintenance of test cases as per business feature enhancement.