

NISHANT KISHORE GUPTA

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Objective

To work in a healthy, challenging environment that brings out the best in me, while enabling continuous learning and growth at both professional and personal levels.

Education

SSC (10th): Mercy Memorial School (I.C.S.E Board) – 85%

HSE (12th): Mercy Memorial School (I.C.S.E Board) – 80%

B.Tech: SRM University, Chennai

Work Experience

Infinite Computer Solutions | Technical Support (Java & SQL, Application Support)

July 2025 – Nov 2025

- Responsible for proactive support of Java applications with repository knowledge
- Ability to check issues over logs and Spring Boot code
- Experience in monitoring network systems
- SQL knowledge of DML, DCL, subqueries, joins
- Hands-on Linux commands like grep for logs and databases
- Documentation and cross-team collaboration

Cognizant Technologies | Application Support Analyst

Nov 2024 – Feb 2025

- Resolved REST API and Spring framework issues
- Handled heap and SCP issues
- SQL queries and monitoring using Elastic, Nagios, AppDynamics

GlobalLogic Technologies | Technical Support Engineer

Jan 2023 – Oct 2024

- L2/L3 support for Java applications
- Root cause analysis and incident reduction
- SQL & PL/SQL scripting, automation, documentation

Technical Skills

Languages: Java, SQL, Linux

Frameworks: Spring, Hibernate, JDBC, JUnit

Databases: Oracle, MySQL

Tools: JIRA, Git, ServiceNow, Eclipse