

MANJUSHREE A V
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Career Objective:

To build a career in a leading organization with hard work, commitment and dedication, Create an atmosphere for potentiality, efficiency and elevation in the career. Very much interested to learn the new things and Applications in various fields.

Work Experience:

Altisource Business Solutions Pvt. Ltd.,

- Tenure: - From 13th January 2016 to 9th November 2022
- Department: - Product Management
- Designation: - Content Specialist and Promoted as Solution Delivery Analyst and Senior Content Analyst

Key Responsibilities:

- Worked as Content Specialist, Trained in Mortgage Loan Origination Documents which in turns helps to train the System and to Extract Various Fields.
- Collected and Filtered samples from BU's to train 300+ documents types
- Trained Google NLP models for auto-classifying standard mortgage documents with fewer variants.
- Designing Test Scenarios and Developing Effective Test Cases.
- Conducted Extensive classification testing on the model using 200+ combined PDF Files.
- Configured Extraction rules for 200+ Fields, Improving efficiency for Title Processors and reducing errors.
- Continuously enhanced extraction rules to meet new requirements and accommodate application variants
- Dealing with the customers like "Paradatec "to Data Extraction, Extracting various fields in a document and give them the best results for their future analysis by comparing the different document samples from different Stakeholders.

- Worked for various Clients like Amerifirst, Paramount, SouthPacific, Midwest, Fidelity, HowardHanna, Farmers MerchantsBank, Cornerstone, and New Traverse City to map their Document Taxonomy with our Taxonomy for System Training.
- Preparing the Efficiency and Accuracy Reports of the Document Classification for the Comparison of Previous and Current Data.

- Worked on the collateral questionnaire which was used by BU to make the application auto answering the questions
- Worked for the Classification and Extraction process to check the application readiness which was used by customer.

Ocwen financial solutions Pvt. Ltd.,

- Tenure:-From-27th February 2014 to 9th October 2015
- Department:-Attribution
- Designation: - Process Associate

Key Responsibilities:

- Trained on Mortgage loan document verification and processing using dedicated tool like CIS (Customizable Imaging Solution) and RS (RealServicing) for various lending institutions from US.
- Primary responsibility is to identify "Critical documents" used for processing mortgage loans of borrower's by means of document classifications or headings derived from the document category, type and Title.
- Post identification and processing through CIS application verifying these documents using RS application for their Loan amount, OPB (Original principle balance), regular equal monthly payments, modification of loan value (if any), and ACH (Automatic clearing house) or electronic clearance of loan payments.
- Successfully handled and completed projects like OWB (One west bank), CHASE, DELTA, MULTI-TIFF, IRG, RESCAP, WELLSFARGO, HOMEWARD and INDY MAC institutional portfolios from US.
- Worked as "SME" (Subject Matter Expert) in assisting all associates for quality process with 100% TAT and accuracy.

Computer Skills:

- MS-Excel
- MS-Word

Educational Qualification:

- BBM-** SDM College Ujire, Autonomous - April 2013 - with 65%
- PUC-** SDM PU College Ujire, March 2010 - with 71%
- SSLC-**SDM English Medium School Ujire - March 2008 – with 72%

Achievements:

- On the basis of tenure, knowledge process and analytical skills, given responsibilities and promoted as "SME" (Subject matter expert) to handle Bangalore team from January 2015
- Received Best SME Award for Handling Team with 100% quality maintenance During the Tenure.

Personal Details:

Husband Name: Chandra Shekhar H

S Date of Birth: 28/02/1993

Nationality: Indian

Marital Status: Married

Languages Know: Kannada,

English

Permanent Address: Sri Devika Nilaya 7th cross Sri Devraj URS Road Sarswathipuram Tumkur 572105

Declaration:

I hereby declare that the above furnished details are true with proven records.

Place: Bangalore

Manjushree A V