

CHETANYA CHHAPARWAL

c.chhapparwal@gmail.com — +91-8233269926 — LinkedIn

SUMMARY

Quality Analyst with 3+ years of experience specializing in full-stack QA and test automation (Selenium, Cypress). Proven to reduce critical production bugs by 15%. Proficient in Automation (Selenium, Cypress, Appium) and Manual Testing, with expertise in API, Database, and Mobile Testing. Skilled in creating and executing test cases/scenarios and maintaining Jira roadmaps for high-quality software delivery.

SKILLS

QA Methodologies: Automation Testing, Manual Testing, Regression Testing, Database Testing, API Testing, Mobile Testing, Salesforce Testing, IVR Testing, Load Testing

Automation Tools: Selenium, Cypress, Appium, Playwright, Katalon

API/Performance: Postman, JMeter

Database: MySQL, MongoDB

DevOps: CI/CD

Languages: C++, Java, Python, SQL, JavaScript, HTML/CSS, ReactJS

WORK EXPERIENCE

Quality Analyst Aug 2022 – Present
Vaibhav Global Limited Jaipur, India

- Developed and maintained Selenium automation framework (Java) and automated regression suites for business-critical modules.
- Created and executed test cases/scenarios for functional and regression testing across releases.
- Performed API testing using Postman for request/response validation and backend data verification.
- Conducted SQL database testing to validate data accuracy, mapping, and integrity checks.
- Logged, tracked, and closed defects using Jira defect lifecycle with proper severity and priority classification.
- Executed Smoke/Sanity/Regression/UAT cycles in Agile sprint releases ensuring on-time delivery.
- Collaborated with cross-functional teams (Dev/BA/PO) during sprint planning, grooming, and release sign-off.
- Conducted performance/load testing using JMeter and shared findings to improve stability.

PROJECTS

GMS (Gemstone Manufacturing System)

- Executed end-to-end testing of gemstone manufacturing workflows; reduced production defects by strengthening regression coverage.
- Improved release quality by automating repetitive regression scenarios using Selenium (Java).

JMS (Jewelry Manufacturing System)

- Owned regression testing for desktop application modules; ensured stable releases with detailed testing and reporting.
- Validated complex business rules through functional and database testing.

AMS (WMS, Call Center, Customer Care, IVR)

- Performed end-to-end testing across integrated systems including IVR flows, ensuring smooth customer operations.
- Validated Salesforce modules and ensured defect-free business processes across applications.

VDOT

- Automated key workflows using Selenium (Java) and executed JMeter performance testing for system stability validation.

CERTIFICATIONS

- Software Testing with Generative AI.
- Advanced Selenium: Automation Framework.
- Test Automation Foundations.

EDUCATION

Rajasthan Technical University, Kota, Rajasthan
B.Tech - Electronics and Communication

2018 – 2022