

# Sudhanshu Jain *QA Engineer*

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## Profile

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Quality Assurance Engineer with 4+ years of hands-on experience in manual testing of web and mobile applications (iOS and Android). Proficient in test case design, defect tracking, and collaborating in Agile environments. Skilled in using QA tools like Jira, with foundational automation knowledge in Selenium WebDriver. Strong understanding of SDLC, STLC, and Agile methodologies, paired with a proactive attitude toward continuous learning and process improvement.

## Professional Experience

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06/2025 – present  
Jaipur

### QA Engineer

*Metacube*

- Identified, documented, and tracked defects using tools like **JIRA**.
- Performed various types of testing including **functional, regression, smoke, exploratory, and UI/UX validation** across devices and browsers.
- Detected and documented **critical defects** using **Jira**, accelerating bug resolution timelines by **25%** in collaboration with the dev team.
- **Performed thorough cross-browser and cross-device testing** to ensure consistent functionality and responsive UI across major browsers (Chrome, Firefox, Safari, Edge) and devices (desktop, tablet, mobile)
- Conducted **database validation using SQL joins, filters, and aggregations** to verify application transactions and stored records.
- Performed **API testing for 30+ REST endpoints using Postman**, validating response codes, request parameters, and JSON responses.

12/2021 – 06/2025  
Gurugram

### Associate

*Cognizant*

- Develop, execute, and maintained test cases for both functional and non-functional testing, improving coverage and reducing regression time.
- Analyze new **business requirements and user stories** to define comprehensive **test strategies, test plans, and test data** aligned with project timelines.
- Conduct **functional walkthroughs, exploratory testing, and defect triage** sessions to validate system behavior and improve overall product reliability.
- Collaborate closely with **developers, business analysts, and product owners** to ensure full understanding of requirements and effective defect resolution.
- Designed and maintained **test cases** in **JIRA**, ensuring **95%+ coverage** of functional and regression testing across sprints.
- Participated in **Agile sprint cycles**, contributing to **daily stand-ups, sprint planning, and retrospectives**, improving QA feedback loop by **40%**.
- Reduced **defect leakage by 30%** through enhanced test case coverage and early defect identification.
- Mentor and support **junior QA team members**, sharing testing best practices, peer reviews.
- Collaborated with cross-functional teams to reduce average bug resolution time from **4 days to 2 days**, enhancing release velocity.

## Education

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08/2017 – 09/2021  
Jaipur, India

### Bachelor of Technology, ME

*Rajasthan Technical University*

82.4%

## **Skills**

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Manual Testing (Web & Mobile)

JIRA

API Testing (Postman- basic knowledge)

Test Case Design and Execution

Git & CI/CD Tools (basic exposure)

Functional, Regression, and Smoke Testing

SQL

Agile Framework

Defect Reporting and Tracking

Exploratory Testing

## **Achievements**

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- Awarded First Prize (Laptop) for securing 1st rank in coaching institute examination.
- Won First Prize for coordinating and executing the top-rated event (Auto Expo) in college fest.