

MADHU TIWARI

ICU Specialist | Training Coordinator | Simulation Based Training Expert

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PROFESSIONAL SUMMARY

Dedicated healthcare professional with over 12+ years of experience in cardiology, interventional cardiology, cardiac rhythm management (CRM) & Endo division. Proven expertise in handling training simulators, supporting conferences, workshops, and training programs. Strong background in recording training data, creating quarterly reports, and coordinating medical training initiatives. Excellent communication and interpersonal skills.

CORE COMPETENCIES

-  CRM, IC, PI & ENDO Simulator Training
-  Conference & Workshop Coordination
-  Medical Equipment Knowledge (Defibrillators, ECG, Ventilators)
-  Training Data Recording & Report Generation
-  Customer Relationship Management & Sales Support
-  Strong Communication & Team Collaboration

PROFESSIONAL EXPERIENCE

Boston Scientific, Gurgaon, India

Training Coordinator | Aug 2017 – Present

- Managed & supported multiple CRM, interventional cardiology, and peripheral intervention training programs.
- Coordinated conferences, workshops, and hands-on training sessions for healthcare professionals.
- Handled training simulators and facilitated practical demonstrations for physicians and sales teams.
- Recorded and analyzed training data, generating quarterly reports to track progress and engagement.
- Assisted in the implementation of new training strategies to enhance learning outcomes.

Medanta The Medicity, Gurgaon, India

Staff Nurse + AHA Instructor | Jan 2012 – Aug 2017

- Provided critical care support in ICU, specializing in cardiology cases such as cardiac arrhythmias, myocardial infarctions, and heart failure.
 - Served as an AHA-certified BLS & ACLS instructor, training medical professionals in life-saving procedures.
 - Assisted in temporary pacemaker placements, central line insertions, and tracheostomy procedures.
 - Managed patient monitoring equipment including ECGs, defibrillators, and ventilators.
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EDUCATION & PROFESSIONAL TRAINING

Professional Education

- 📌 **PG Diploma in Hospital Administration (PGDHA), 2016 – 2017**
- 📌 **Bachelor's Degree in Nursing, M.P. Medical Faculty, 2010 – 2012**
- 📌 **Diploma in Nursing, U.P. Medical Faculty, 2006 – 2009**

Specialized Training & Certifications

- **BLS & ACLS Provider & Instructor** – American Heart Association (2012)
 - **Good Clinical Practice**
 - **Medical Equipment Training (ECG, Defibrillators, Ventilators, Monitoring Systems)**
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TECHNICAL & CLINICAL SKILLS

- **Medical Equipment:** Siemens Ventilators, Philips & LG Cardiac Monitors, Defibrillators, ECG Machines.
 - **Clinical Expertise:** Myocardial Infarction, Heart Failure Management.
 - **Data Management:** Training Record-Keeping, Report Generation, Training Coordination.
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LANGUAGES

- **English:** Fluent
 - **Hindi:** Fluent
 - **Malayalam & Bengali:** Basic
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PROFESSIONAL MEMBERSHIPS

- **Madhya Pradesh Nurses & Midwives Council (Lifetime Member)**

PERSONAL STATEMENT

Passionate about bridging the gap between medical training and sales, ensuring that healthcare professionals receive the best-in-class knowledge.

REFERENCES

Mrs. V. Banerjee – Director of Nursing, Medanta The Medicity, Gurgaon