

Dastagir Khalid Sayed  
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## **Professional Summary**

Results-driven Residential Service Engineer with 5+ years of experience in installing, testing, troubleshooting, and maintaining fire alarm systems, access control, CCTV, and IoT products. Proven track record of providing technical support, ensuring customer satisfaction, and contributing to operational efficiency.

## **Professional Experience**

### **As Senior Service Engineer**

**6th Energy Technology Private Limited, Bangalore (Mumbai)**

**June 2019 – November 2024**

- Installed, tested, and maintained fire alarm systems, access control, and wired/wireless panic switches.
- Configured wired and wireless sensors, CCTV systems, DVR, and IP address mapping.
- Installed, tested, and configured IoT products, sensor switches, and hubs.
- Conducted site surveys, provided remote customer support, and resolved technical issues onsite.
- Troubleshooted and repaired electrical breakdowns, and installed circuit breakers and electrical hardware.
- Provided technical support to external customers, prepared technical reports, and communicated with customers to ensure satisfaction.
- Managed project lifecycle from survey to installation and site handover.

## **Education**

Qualification	Course	Board/University	Year	Percentage
Diploma	Electronics	M.S.B.T.E	2018	52.98%
H.S.C	Science	Maharashtra State Board	2014	52.77%
S.S.C	-	Maharashtra State Board	2012	68.57%

## **Key Skills**

- Excellent interpersonal and communication skills
- Strong team player with ability to collaborate effectively
- Quick learner with ability to adapt to new technologies
- Positive attitude and strong work ethic

## **Languages**

Hindi, English, Tamil, Marathi.

