

Background Verification Form

Company name: Nuvento Systems Private Limited

Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

TARUN S
Production Support Engineer
73355442651 (Email: velantarun5@gmail.com) Chennai, India

CAREER OBJECTIVE
Highly motivated and experienced Production Support Engineer with 2 years and 8 months of experience in the Banking domain. Skilled in Oracle SQL, Linux commands, AutoSys, Jenkins, Dynatrace, and ITIL processes. Adept at providing 24/7 production support, troubleshooting complex issues, monitoring jobs and applications, supporting deployments, and ensuring smooth business continuity. Strong problem-solving skills with a proven record of driving projects to successful completion.

TECHNICAL SKILLS
Operating System: Redhat Linux 8.2
Languages: SQL Shell Scripting
Tools: SQL Developer, ServiceNow, Jira, Dynatrace, Splunk, Autosys, PuTTY, WinSCP, Postman

PROFESSIONAL EXPERIENCE
Production Support Engineer
HDFC Bank | September 2023 – March 2025

Roles and Responsibilities:

- Provided 24/7 production support, ensuring minimal downtime and timely resolution of incidents and service requests.
- Monitored application health, error logs and server alerts daily using Dynatrace and proactively raised.
- Managed requests and resolved incidents within SLA, prioritizing P1-P4 issues based on impact and urgency.
- Generated reports using SQL queries (joins, subqueries, set operators, analytic and group functions) for business and operational needs.
- Executed Linux commands and shell scripts to analyze logs, monitor feed files and check process status across multiple Linux servers.
- Scheduled, monitored and managed jobs using AutoSys and taking corrective actions for job failures and ensuring smooth execution.

- Created, categorize and closed incidents in ServiceNow; escalated complex or unresolved issues to the appropriate teams.
- Used SPLUNK for log analysis, performance troubleshooting, and early detection of recurring issues.
- Participated in deployment activities and build pipeline execution and performed post implementation validation.
- Hands-on experience with ITIL processes including Incident Management, Problem Management and Change Management.
- Documented recurring issues, resolutions, and SOPs for knowledge sharing and process improvement.
- Coordinated with different teams for escalations and collaborate with cross-functional teams to ensure quick issue resolution.
- Transferred files between Windows and Linux servers using WinSCP, SFTP, and SCP commands.
- Conducted shift handovers to ensure smooth business continuity across teams.
- Maintained mailboxes, applications and infrastructure alerts; taking actions in accordance with SLA requirements.

PROJECT DETAILS
Domain: Banking
Client: Lazard Bank, USA
Technologies: Linux, Oracle 19c SQL

EDUCATION
Bachelor of Engineering (B.E) – Bannari Amman Institute Of Technology ,Sathyamangalam (June 2019 - April 2023)

LANGUAGES

- Tamil
- English

Govt ID #1

आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

स्थायी लेखा संख्या कार्ड
Permanent Account Number Card
CLMPT8351E



नाम / Name
TARUN

पिता का नाम / Father's Name
SHANMUGAM

जन्म की तारीख / Date of Birth
16/12/2001

हस्ताक्षर / Signature 5572854

In case this card is lost / found, kindly inform / return to :
Income Tax PAN Services Unit, UTIITSL
Plot No. 3, Sector 11, CBD Belapur,
Navi Mumbai - 400 614.

इस कार्ड के खोने/पाने पर कृपया सूचित करें/लौटाएं :
आयकर पैन सेवा यूनिट, UTIITSL
प्लॉट नं: ३, सेक्टर ११, सी.बी.डी.बेलापूर,
नवी मुंबई-४०० ६१४.

Aaykar Sampark Kendras
For Income Tax Related
Queries call Toll Free Nos.
1961
or
18001801961

Personal Information

| | |
|---------------------------|-------------------|
| Full Name | TARUN S |
| Former Name / Maiden Name | N/A |
| Mobile Number | 9688112122 |
| Father's Name | SHANUMUGAM |
| Spouse's Name | N/A |
| Date of Birth | 16-12-2001 |
| Age | 24 years 4 months |
| Gender | male |
| Alternative Mobile Number | 7338844268 |
| Aadhar Card Number | N/A |
| Aadhar Card Number | N/A |
| Pan Card Number | N/A |
| Nationality | INDIAN |
| Marital Status | Single |

Permanent Address

| | |
|----------|----------|
| House no | 2/674(A) |
| Street | N/A |
| District | N/A |
| City | TIRUPUR |
| State | TN |
| Pincode | 641605 |

Current Address

| | |
|----------|----------|
| House no | 2/674(A) |
| Street | N/A |
| District | N/A |
| City | TIRUPUR |
| State | TN |
| Pincode | 641605 |

LATEST EMPLOYMENT 1

| | |
|--|---|
| I am a Fresher and do not have any prior employment experience | |
| Name of the Employer: | FINTECH SOFTWARE SOLUTIONS |
| Job Location: | CHENNAI |
| Employee ID: | TS070623 |
| Designation: | SUPPORT ANALYST |
| UAN Number: | |
| From Date: | 07-06-2023 |
| To Date: | 06-03-2026 |
| Name of the Reporting Manager: | |
| Manager's Contact No: | |
| Manager's Contact Email: | |
| Reasons for leaving: | FOR CAREER GROWTH AND EXPAND MY SKILL SET |
| HR Name: | |
| HR Contact No: | |
| HR Email ID: | hr@fintechsoft.ai |
| Last Salary Drawn: | 385000 |
| Position Type: | permanent |
| Current Status: | relieved_completed_fnf |
| Agency Name (if third party): | |
| Agency Details: | |
| Resignation Acceptance | 0 |
| Relieving Letter | 1 |
| Latest 3 months pay slip | 0 |
| I am a Fresher and do not have any prior employment experience | |
| Name of the Employer: | FINTECH SOFTWARE SOLUTIONS |
| Job Location: | CHENNAI |
| Employee ID: | TS070623 |
| Designation: | SUPPORT ANALYST |
| UAN Number: | |
| From Date: | 07-06-2023 |

LATEST EMPLOYMENT 1

| | |
|--------------------------------|---|
| To Date: | 06-03-2026 |
| Name of the Reporting Manager: | |
| Manager's Contact No: | |
| Manager's Contact Email: | |
| Reasons for leaving: | FOR CAREER GROWTH AND EXPAND MY SKILL SET |
| HR Name: | |
| HR Contact No: | |
| HR Email ID: | hr@fintechsoft.ai |
| Last Salary Drawn: | 385000 |
| Position Type: | permanent |
| Current Status: | relieved_completed_fnf |
| Agency Name (if third party): | |
| Agency Details: | |
| Resignation Acceptance | 0 |
| Relieving Letter | 1 |
| Latest 3 months pay slip | 0 |

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EX EMPLOYMENT 2

| | |
|--|--------------------|
| If you do not remember, please write 'NA'. | NIL |
| I haven't done my EX-EMPLOYMENT-2 | 1 |
| Name of the Employer: | |
| Job Location: | |
| Employee ID: | |
| Designation: | |
| UAN Number: | |
| From Date: | |
| To Date: | |
| Name of the Reporting Manager: | |
| Manager's Contact No: | |
| Manager's Contact Email: | |
| Reasons for leaving: | |
| HR Name: | |
| HR Contact No: | |
| HR Email ID: | hr@companyname.com |
| Last Salary Drawn: | |
| Position Type: | |
| Agency Details: | |
| Resignation Acceptance | |
| Relieving Letter | |
| Latest 3 months pay slip | |
| If you do not remember, please write 'NA'. | NIL |
| I haven't done my EX-EMPLOYMENT-2 | 1 |
| Name of the Employer: | |
| Job Location: | |
| Employee ID: | |
| Designation: | |
| UAN Number: | |
| From Date: | |
| To Date: | |
| Name of the Reporting Manager: | |

EX EMPLOYMENT 2

| | |
|--------------------------|--------------------|
| Manager's Contact No: | |
| Manager's Contact Email: | |
| Reasons for leaving: | |
| HR Name: | |
| HR Contact No: | |
| HR Email ID: | hr@companyname.com |
| Last Salary Drawn: | |
| Position Type: | |
| Agency Details: | |
| Resignation Acceptance | |
| Relieving Letter | |
| Latest 3 months pay slip | |

GRADUATION

| | |
|--|--------------------------------------|
| I haven't done my Graduation | |
| College Name: | BANNARI AMMAN INSTITUE OF TECHNOLOGY |
| College Location: | SATHYAMANGALAM |
| University Name: | ANNA UNIVERSITY |
| Major / Specialisation | MECHANICAL |
| Course / Qualification: | BE |
| Part Time/ Full Time: | full_time |
| Roll Number / Register Number: | 191ME233 |
| From: | 19-07-2019 |
| To: | 03-04-2023 |
| Marksheet | |
| Provisional Certificate / Diploma / Other Certificates | 1 |
| Degree Certificate | |
| I haven't done my Graduation | |
| College Name: | BANNARI AMMAN INSTITUE OF TECHNOLOGY |
| College Location: | SATHYAMANGALAM |
| University Name: | ANNA UNIVERSITY |
| Major / Specialisation | MECHANICAL |
| Course / Qualification: | BE |
| Part Time/ Full Time: | full_time |
| Roll Number / Register Number: | 191ME233 |
| From: | 19-07-2019 |
| To: | 03-04-2023 |
| Marksheet | |
| Provisional Certificate / Diploma / Other Certificates | 1 |
| Degree Certificate | |

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12TH STANDARD

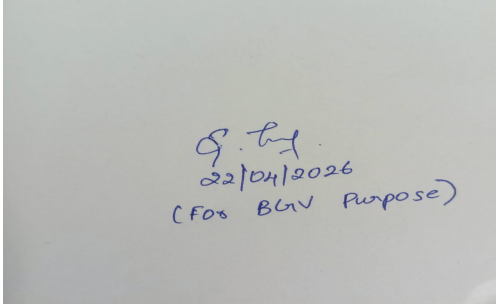
| | |
|---------------------------------|---|
| I haven't done my 12th Standard | |
| School Name/College Name: | BANNARI AMMAN VIDHYA NIKETHAN (BAVN) MATRIC HIGHER SECONDARY SCHOOL |
| School Location: | SATHYAMANGALAM |
| Board Name/University Name: | STATE BOARD OF SCHOOL EXAMINATIONS |
| Major Subjects | PHYSICS,CHEMISTRY,MATHEMATICS,COMPUTER SCIENCE |
| Course / Qualification: | HSC |
| Part Time/ Full Time: | full_time |
| Roll Number / Register Number: | 1843295843 |
| From: | 26-06-2017 |
| To: | 15-03-2019 |
| Marksheet | 1 |
| I haven't done my 12th Standard | |
| School Name/College Name: | BANNARI AMMAN VIDHYA NIKETHAN (BAVN) MATRIC HIGHER SECONDARY SCHOOL |
| School Location: | SATHYAMANGALAM |
| Board Name/University Name: | STATE BOARD OF SCHOOL EXAMINATIONS |
| Major Subjects | PHYSICS,CHEMISTRY,MATHEMATICS,COMPUTER SCIENCE |
| Course / Qualification: | HSC |
| Part Time/ Full Time: | full_time |
| Roll Number / Register Number: | 1843295843 |
| From: | 26-06-2017 |
| To: | 15-03-2019 |
| Marksheet | 1 |

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Declaration & Authorization

I hereby authorize GoldQuest Global HR Services Pvt Ltd and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure.

I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

| | | |
|-----------------------------------|--|----------------------------|
| Tarun S |  | 22-04-2026 |
| Full name of the candidate | Signature | Date of form filled |

Documents (Mandatory)

| Education | Employment | Government ID / Address Proof |
|---|---|--|
| Photocopy of degree certificate and final mark sheet of all examinations. | Photocopy of relieving / experience letter for each employer mentioned in the form. | Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID. |

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.