

Subhajit Sarkar

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Objective

Seeking a competitive environment to utilize my professional knowledge and skills in a futuristic company that offers professional growth while being resourceful, innovative and flexible.

Professional Summary

- 20 years of experience in Project Development, Support and Team Leading
- Experts and working experience in Hyland OnBase (presently working in EP5)
- Experts and working experience in Kofax Capture
- Excellent knowledge and working experience in SQL Server, SSRS and SSIS
- Experts and working experience in .Net, ASP.Net, Delphi and VB6
- Working experience and well acquainted with Oracle, SQL Server and Interbase
- Experience in Production Support and maintenance for various clients or applications
- Experience in managing and handling team
- Excellent flexibility, self-starter, quick learner and key team player
- Excellent problem solving and analytical skills
- Knowledge in AngularJS, NodeJS and MongoDB

Technical Skills

Application Tools/Software : OnBase, Kofax Capture, SQL Server BIDS (SSRS/SSIS)
Programming Languages : SQL, VB.Net, Delphi, VB6, ASP.Net, HTML, SBL
Database : SQL Server, Oracle, InterBase
Design Tools : Visio Professional, Case Studio, MS Project
Reporting Tools : SSRS, Crystal Report, Quick Report, Z-Report

Certifications & Training

- In-house corporate training in OnBase (version 11, 13, 15 and 17 and EP5)
- In-house corporate training in Ascent/Kofax Capture (version 6 and 9) configuration
- In-house corporate training in AngularJS, NodeJS and MongoDB
- Certification in Operations Research & Engineering Management from ORSI (2002)
- Certification in ADP (Advanced Data Processing) from ICEI (1998)

Employment History

- February 2012 – Till date
Organization : Coforge Ltd. (formerly known as NIIT Technologies Ltd.)
Designation : Technical Architect
Location : Kolkata, India
- April 2007 – January 2012
Organization : Netlink Software Pvt. Ltd.
Designation : Application Leader/Sr. Software Engineer
Location : Bhopal, India
- January 2006 – March 2007
Organization : MINDMILL Software Ltd.
Designation : Software Engineer
Location : Noida, UP
- May 2004 – December 2005
Organization : Microvision Software Pvt. Ltd.
Designation : Software Engineer
Location : Kolkata, India
- January 2003 – April 2004

Organization : RSP Software
 Designation : Programmer
 Location : Kolkata, India

Project Experience details

1. Coforge Ltd. (formerly known as NIIT Technologies Ltd.)

1.1 OnBase Development and Support for UTICA International, USA

Project Duration : Since May 2016 to till date
 Present Changes : Production Support, Maintenance and Upgradation.
 Project Category : Development/Maintenance/Production Support
 Client : UTICA International, USA
 Role : Technical Architect
 Platform/Tools : OnBase, VB Script/Unity Script and .Net
 Database/Tools : SQL Server and Oracle
 Project Details :
 ○ Project is based on insurance domain and built in OnBase Client, Configuration and Studio.

Responsibilities:

- Working in UK shift to overlap onsite hours and working with onsite team.
- OnBase early morning (EST) activities like, server maintenance, monitoring and production support.
- Resolution of Service Now incidents raised by end users.
- Working on Team Tracks development related to OnBase, like as follows;
 - Creation of Lifecycle/WF, Queues, Ad-Hoc tasks, rules, timers, etc. based on the business requirement/specification received.
 - Creation/modification of eForms (written in VB/Unity scripts) based on the requirements.
- Work on OnBase databases based on ad-hoc request or any kind of analysis purposes.

1.2 SPM (Service Performance Management)

Project Duration : Since February 2012 to April 2016
 Present Changes : Maintenance project with frequent enhancement requests
 Project Category : Development/Maintenance/Production Support
 Client : SEI, US and UK
 Role : Technology Consultant/Analyst
 Platform/Tools : VB.Net
 Database/Tools : SQL Server 2008 R2, SSIS, SSRS
 Project Details :
 ○ The software was custom made for SEI, a diversified worldwide financial Services Company. SPM application developed to
 ○ Implemented package to import data (transaction details) from the landing to SPM database.
 ○ Implemented management Service Level Agreement (SLA) views for all the clients (various Banks and Financial companies) data under SEI.
 ○ Implemented various reports/graph for the managerial display.
 ○ Implemented control to manipulate transaction when SLA failed.

Responsibilities:

- In the beginning, started designing and developing singlehandedly from scratch after requirement gathering from client interaction.
- Client approved more 5 extra resources as requested during the development phase, once after approving of design and plan proposed.
- Requirement Analysis with Client for requirements regarding development of this project along with team members.
- Leading the team with work distribution among them and problem solving as required

- Coding in SQL Server, SSRS, SSIS, and VB.Net for project/team support.
- Also provided support during maintenance phase while working in shift to overlap UK and US time zone.

2. Netlink Software Pvt. Ltd.

2.1 Sirius XM Radio

Project Duration : Since January 2008 to January 2012
 Present Changes : Upgrade reporting website into .Net framework 4 using LINQ
 Project Category : Maintenance/Production Support
 Client : Sirius XM Radio, US
 Role : Software Developer/Production Support Engineer
 Platform/Tools : VB.Net, ASP.Net, VB6, OnBase 10 and Kofax Capture 9
 Database : Oracle 10g and SQL Server 2008

Responsibilities:

- Requirement Analysis with Client for requirements regarding enhancements.
- Configuring OnBase based on Change Requests.
- Configuring Kofax Capture 9 based on Change Requests.
- Coding in VB.Net for prerequisites applications used.
- Coding in ASP.Net (C#) for SXM Radio Reports website as per Change Requests.
- 24X7 Production Support (from Office/Home) for all related applications and databases.

2.2 MSXI Encore Portal Website

Project Duration : Since October 2007 to till date
 Present Changes : Analysis regarding replacing of resume parsing tool
 Project Category : Maintenance/Production Support
 Client : MSXI International, US
 Role : Software Developer/Production Support Engineer
 Platform/Tools : VB.Net, ASP and Resume Mirror
 Database : Oracle 10g

Responsibilities:

- Requirement Analysis with Client for requirements regarding enhancements.
- Coding in ASP.Net (VB), ASP and Oracle for website as per Change Requests.
- 24X7 Production Support (from Office/Home) for applications and databases.

2.3 MSXI Encore Jobsite

Project Duration : Since October 2007 to till date
 Present Changes : Analysis regarding replacing of resume parsing tool
 Project Category : Maintenance/Production Support
 Client : MSXI International, US
 Role : Software Developer/Production Support Engineer
 Platform/Tools : VB.Net and Resume Mirror
 Database : Oracle 10g

Responsibilities:

- Requirement Analysis with Client for requirements regarding enhancements.
- Coding in ASP.Net (VB) and Oracle for website as per Change Requests.
- 24X7 Production Support (from Office/Home) for applications and databases.

2.4 RGA Website

Project Duration : November 2007 to December 2010
 Project Category : Maintenance/Production Support
 Client : MSXI International, US
 Role : Software Developer/Production Support Engineer
 Platform/Tools : VB.Net, Crystal Report
 Database : SQL Server

Responsibilities:

- Requirement Analysis with Client for requirements regarding enhancements.
- Coding in ASP.Net (VB) and SQL Server for website as per Change Requests.
- 24X7 Production Support (from Office/Home) for applications and databases.

2.5 QTS UK/Germany

Project Duration : April 2007 to December 2007
 Project Category : New Development
 Client : MSXI International, US
 Role : Software Developer
 Platform/Tools : C#.Net, Crystal Report
 Database : Oracle

Responsibilities:

- Requirement Analysis with Client for requirements regarding development.
- Documentation regarding Functional Specification, Requirement Specification
- Coding in C#.Net for application development.

3. MINDMILL Software Ltd.

3.1. Database Management Tool (DMT)

Project Duration : Jan 2006 to Aug 2006
 Project Category : New Development
 Client : SOCOMEC, France
 Role : Software Developer
 Platform/Tools : Delphi 7
 Database : InterBase 6

Responsibilities:

- Documentation regarding Functional Specification
- Development using Delphi 7 and InterBase 6 for application development
- Unit Testing of the application

3.2. Facility Manager (Pocket PC and Desktop Application)

Project Duration : Sep 2006 to Mar 2007
 Project Category : Development/Maintenance
 Client : TISCOR, US
 Role : Software Developer
 Platform/Tools : .Net 2005, VB6 and Crystal Report
 Database : SQL Server

Responsibilities:

- Documentation regarding Functional Specification
- Coding in VB.Net (Emulator) and VB6 for application development
- Unit Testing of the application

4. Microvision Software Pvt. Ltd.

4.1. Loan Management Software (LMS)

Project Duration : March 2005 to December 2005
 Project Category : New Development (Product)
 Client : Peoples Co-Operative Bank, West Bengal
 Role : Software Developer and requirement analyst
 Platform/Tools : Delphi 5, Z-Report
 Database : Oracle 9i

Responsibilities:

- Requirement Analysis with Client for development purposes.
- Documentation regarding Requirement and Functional Specification
- Development using Delphi5, Z-Report and Oracle 9i.
- Unit Testing, System Testing and System Integration Testing
- Support/Training on client site

4.2. MotorWorx

Project Duration : August 2004 to December 2005
 Project Category : New Development (Product) and Maintenance
 Client : Nos. of Hero Honda Dealers, West Bengal
 Role : Software Developer and requirement analyst
 Platform/Tools : Delphi 5, Z-Report
 Database : InterBase 6

Responsibilities:

- Requirement Analysis with Client for development purposes.
- Documentation regarding Requirement and Functional Specification
- Development using Delphi5, Z-Report and InterBase 6.
- Unit Testing, System Testing and System Integration Testing
- Support/Training on client site

4.3. Medi-Soft

Project Duration : May 2004 to December 2004
 Project Category : New Development (Product) and Maintenance
 Client : Medi Track Nursing Home, West Bengal
 Role : Software Developer and requirement analyst
 Platform/Tools : Delphi 5, Z-Report
 Database : InterBase 6

Responsibilities:

- Requirement Analysis with Client for development purposes.
- Documentation regarding Requirement and Functional Specification
- Development using Delphi5, Z-Report and Interbase 6.
- Unit Testing, System Testing and System Integration Testing
- Support/Training on client site

5. RSP Software

5.1. Air Rate System

Project Duration : January 2003 to April 2004
 Project Category : New Development
 Client : Rubee Air Freight Ltd., Kolkata
 Role : Software Developer and requirement analyst
 Platform/Tools : VB6
 Database : Oracle 8i

Responsibilities:

- Requirement Analysis with Client on client site for development purposes.
- Development using VB6 and Oracle 8i.
- Unit Testing, System Testing and System Integration Testing
- Support/Training on client site

5.2. Sea Rate System

Project Duration : April 2003 to April 2004
 Project Category : New Development
 Client : Rubee Air Freight Ltd., Kolkata
 Role : Software Developer and requirement analyst
 Platform/Tools : VB6
 Database : Oracle 8i

Responsibilities:

- Requirement Analysis with Client on client site for development purposes.
- Development using VB6 and Oracle 8i.
- Unit Testing, System Testing and System Integration Testing
- Support/Training on client site

Educational Qualification

1. Master of Compute Application from St. Xavier's College, Kolkata (IGNOU)
2. Bachelors of Science from Asutosh College, Kolkata (CU)

Personal Details

Date of Birth : 28-08-1976
 Nationality : Indian
 Marital Status : Married
 Languages known : English, Hindi and Bengali
 Passport Number : F9857496

I hereby declare that all the information provided in this resume is true.

Subhajit Sarkar