



Sreedevi Madhusoodhanan

Technical Recruiter

Highly motivated professional with a strong passion for learning and growth, skilled in end-to-end recruitment, staffing, communication, active listening, critical thinking and multitasking. Experienced in technical recruitment with a proven ability to identify and engage with top talent. Adaptable, quick to learn, and committed to delivering high quality results, eager to contribute to a dynamic team and make a positive impact.



Sreedevikaroth7@gmail.com



8921280248

SKILLS

Stakeholder & Client management

Technical recruitment

End to end recruitment

Applicant Tracking System (ATS)

Interview coordination

Full cycle recruitment

Communication & Negotiation skills

LANGUAGES

English
Native or Bilingual Proficiency

Hindi
Full Professional Proficiency

Malayalam
Native or Bilingual Proficiency

WORK EXPERIENCE

Technical recruiter TEKsystems - Allegis Group

02/2025 - 11/2025

Bangalore, India

Achievements/Tasks

- Building and maintaining a pipeline of qualified IT professionals for current and future requirements.
- Partnering with clients to understand technical requirements and hiring needs.
- Managed end-to-end recruitment for Contract-to-Hire (C2H) positions, ensuring smooth transition to full-time employment.
- Successfully supported hiring initiatives for Fortune 500 organizations, meeting aggressive talent acquisition goals and maintaining high client satisfaction.
- Sourcing candidates through LinkedIn, job portals, internal databases, and employee referrals.
- Conducting HR and initial technical screenings to assess candidate suitability.
- Coordinating interviews between hiring managers and shortlisted candidates.
- Negotiating compensation and managing offer rollouts.
- Managed end-to-end recruitment for various IT roles including Frontend, Backend, Full Stack Developers, QA/Test Engineers, DevOps, and Support Engineers
- Building and maintaining a pipeline of qualified IT professionals for current and future requirements.

Customer service agent Dnata

09/2024 - 01/2025

Bangalore, India

Achievements/Tasks

- Handled inbound and outbound customer calls regarding flight bookings, cancellations, rescheduling, and travel inquiries.
- Assisted customers with ticket modifications, refunds, baggage policies, and travel documentation queries.
- Resolved complaints and service issues while maintaining high customer satisfaction standards.
- Managed high call volumes in a fast-paced environment while meeting performance metrics (AHT, CSAT, SLA).
- Documented customer interactions accurately in CRM systems.

EDUCATION

BBA Finance St. Joseph's Arts & Science college.

08/2020 - 04/2023

Thrissur, Kerala

Study Program Frankfinn Institute of Airhostess Training

02/2024 - 08/2024

Bangalore, India

CERTIFICATION

Advanced Training in office administration (12/2025 - 03/2026)