

Varun Chauhan

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NetBackup Architect | Hybrid Cloud Backup & Cyber Recovery Specialist | Enterprise Backup & Recovery Specialist

Results-driven Infrastructure & Data Protection Specialist with 13+ years of experience designing, administering, and optimizing enterprise-scale backup, recovery, and disaster recovery environments across global organizations. Deep expertise in Veritas Technologies NetBackup, Flex Appliances, Backup Exec, Dell EMC Avamar, NetWorker, and Data Domain. Proven track record managing multi-petabyte backup estates, leading critical upgrades, restoring business-critical workloads, improving SLA compliance, and resolving high-severity escalations across 24x7 production environments. Experienced in hybrid cloud protection, cyber resilience planning, ransomware recovery readiness, and business continuity aligned backup strategies.

Specialized in NetBackup architecture, backup modernization, performance tuning, VMware protection, AWS-integrated backup, Linux/Windows platform support, and enterprise recovery readiness.

Core Technical Competencies

Enterprise Backup & Recovery Architecture | Data Protection Strategy & Consulting | Disaster Recovery Planning, Testing & Recovery Procedures | RTO / RPO Optimization & Tiered Storage Architecture | Veritas NetBackup | Veritas Flex Appliances | Veritas Alta SaaS Protection | Dell EMC Avamar, Networker & Data Domain | Backup Infrastructure Modernization | Platform Upgrades & Migration Projects | Incident, Problem & RCA Management | Physical, Virtual & Cloud Backup Design (VMware, Hyper-V, AWS) | Backup Automation, Monitoring & Performance Optimization | Capacity Planning | Performance Tuning | Incident Management | Root Cause Analysis | Automation | Shell Scripting | ITIL Operations | Hybrid Cloud | Cyber Recovery | Ransomware Resilience | Immutable Backup Concepts | Recovery Readiness | DR Testing

Key Career Highlights

- Managed enterprise backup environments protecting 8,000+ servers and 4+ PB of business-critical data.
- Led large-scale NetBackup platform upgrades, migrations, and modernization programs with minimal downtime.
- Improved backup success rates to 98%+ SLA compliance through tuning, monitoring, and remediation.
- Resolved P1/P2 critical incidents for global customers across 24x7 production environments.
- Reduced repeat incidents through RCA programs, SOP creation, and proactive governance.
- Mentored engineering teams and served as escalation SME for complex backup failures.
- Supported recovery frameworks aligned to cyber resilience and business continuity objectives.
- Led recovery of critical servers and backup infrastructure during a major ransomware incident, ensuring rapid service restoration and business continuity.

Professional Experience

Arctera India (Formerly Veritas Technologies LLC) | Principal Technical Consultant | Pune, India | Nov 2024 - Dec 2025

- Led enterprise technical consulting initiatives for data protection platforms, product readiness, and advanced customer enablement.
- Validated new product features through hands-on lab testing and production simulation environments.
- Authored operational runbooks, SOPs, and deployment guides adopted by technical teams.
- Delivered advanced workshops for customers, support teams, and solution engineers.
- Acted as lead escalation SME for complex technical issues requiring deep troubleshooting.
- Advised on modern recovery strategies, hybrid deployments, and cyber recovery readiness.

Veritas Technologies LLC | Principal Technical Consultant | Pune, India | Apr 2022 - Nov 2024

- Served as senior SME for NetBackup and enterprise data protection solutions across global teams.
- Led technical validation of new platform capabilities, improving support readiness and deployment success.
- Designed hands-on enterprise labs for NetBackup, appliances, cloud integration, and DR use cases.
- Supported strategic customers with architecture guidance and critical issue resolution.
- Created certification content and technical enablement assets for internal/global teams.
- Enabled customers on cloud storage integration, recovery automation, and resilience best practices.

Vodafone India Service Pvt. Ltd. | Deputy Manager (Associate Infrastructure Lead) | Pune, India | Oct 2018 - Apr 2022

- Owned mission-critical backup operations for Vodafone Spain enterprise environment using NetBackup and HP Data Protector.
- Administered enterprise backup landscape protecting 3,000+ workloads across VMware, Hyper-V, Linux, Windows, Oracle, SQL Server, SAP HANA, MySQL, PostgreSQL, and NDMP-based NAS environments.
- Led NetBackup upgrade program from 7.7.3 to 8.1.2 across clustered environments.
- Improved platform stability through performance tuning, policy optimization, and proactive monitoring.
- Integrated Dell EMC Avamar and Data Domain for deduplication and storage efficiency.
- Managed escalations, incident resolution, change governance, and service continuity.
- Mentored a team of 6 engineers supporting 24x7 operations.
- Supported hybrid workloads and recovery readiness across critical enterprise services.

Veritas Technologies LLC | Technical Support Engineer | Pune, India | Sep 2016 - Oct 2018

- Delivered L3 enterprise support for NetBackup customers globally.
- Achieved top case resolution metrics with high customer satisfaction scores.
- Resolved backup failures, catalog issues, performance bottlenecks, and recovery incidents.
- Performed RCA and created internal knowledge base articles, reducing recurring incidents.
- Handled critical restore scenarios supporting business continuity and incident response objectives.

Magna Infotech Pvt. Ltd. | Storage and Backup Administrator | Pune, India | Apr 2015 - Sep 2016

- Supported enterprise storage and backup operations across production environments.
- Performed backup monitoring, media management, restore requests, and operational support.

Accenture Services Pvt. Ltd. Bengaluru | System Engineer Analyst | Jan 2013 - Feb 2015

- Supported enterprise infrastructure environments through technical analysis, solution validation, and operational support.
- Assisted presales and delivery teams with technical recommendations aligned to customer requirements.
- Coordinated with global teams and partners while contributing to onboarding and process readiness initiatives.

Certifications

- VCS Veritas NetBackup 10.x Administrator
- VCS Veritas NetBackup 10.x and NetBackup Appliance 5.x Administrator
- Storage Administrator, Avamar Specialist Version 7.0 (EMCSA) Exam Number: E20-598
- Information Storage Associate Version 3 (EMCISA) Exam Number: E05-001
- Cloud Infrastructure and Services Associate (EMCCIS) Exam Number: E20-002

Education

Bachelor of Technology (Computer Science & Engineering)

Regional College of Engineering, Research & Technology, Jaipur, Rajasthan (Affiliated to Rajasthan Technical University)

Personal Details

- Date of Birth : 26th January 1991
- Gender : Male
- Marital Status : Married
- Languages Known : English and Hindi
- Notice Period : 1 Week