



Vishnu Vikash J

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Bengaluru

Experienced IT Infrastructure Consultant specializing in backup architecture, implementation, and optimization for enterprise environments. Skilled in designing resilient backup and disaster recovery solutions that align with business continuity goals. Proven track record in reducing backup windows, ensuring compliance with data protection regulations, and integrating cloud-native backup strategies. Specialized at troubleshooting complex infrastructure challenges, automating processes to improve efficiency, and delivering secure, scalable solutions that safeguard mission-critical data. Currently seeking to advance into Infrastructure Architect role, leveraging expertise in enterprise backup systems and cloud-based disaster recovery.

Skills

Veritas NetBackup

Commvault

Azure

VMware

Windows Server

RHEL

Data Protection

Backup Infrastructure Management

Disaster Recovery Planning

Cloud Backup Solutions

Storage Management

Risk Mitigation

Capacity Planning

Agile

Power BI

Education

KGiSL Institute of Technology

B Tech (Information Technology), 84.60%

2013

C.M.S Matriculation Higher Secondary School

H.S.C, 89.16%

Mar 2009

C.M.S Matriculation Higher Secondary School

S.S.L.C, 88.18%

Mar 2007

Experience

TCS Mar 2024 - Till Date

Assistant Consultant

Bangalore

- Spearheaded the build, implementation, and migration of backup infrastructure (On-Prem and Cloud), ensuring data integrity and business continuity.
- Designed and implemented new backup configurations, optimizing performance and minimizing downtime.
- Assessed and mitigated risks to data integrity by implementing encryption, redundancy, and offsite storage solutions, ensuring compliance with data protection laws.
- Contributed to capacity planning efforts by forecasting future storage needs based on data growth trends and business projections, enabling proactive resource allocation.
- Developed and updated disaster recovery plans, ensuring business resilience in the face of unforeseen events.
- Collaborated with System and Network Administrators to seamlessly integrate backup solutions with broader IT infrastructure, fostering a holistic approach to data management.
- Implemented security best practices in backup environments, including encryption and access control, to safeguard sensitive customer data.

Viatrix Dec 2021 - Mar 2024

Assistant Manager

Bangalore

- Contributed to various portfolio engineering team initiatives, which include refreshing and replacing legacy hardware and software to improve overall performance.
- Reduced operational costs through evaluation and recommendation of emerging backup/storage technologies (PPDM, NetBackup, Commvault, Veeam, Cohesity) along with hybrid cloud environments.
- During internal product management, utilized Agile (Scrum) for effective backlog management, sprint planning, and performance reporting across multiple teams focused on infrastructure optimization and new service/product deployment.
- Worked on architectural designs for proposed solutions, supporting scalable infrastructure development aligned with business objectives.

Wipro Technologies Jul 2017 - Nov 2021

System Engineer

Coimbatore

- Improved system performance and dependability by implementing and supporting enterprise backup and recovery solutions across multi-vendor (NetBackup, Commvault, Cohesity, Avamar) environments.
- Handled multiple storage and infrastructure problems, including issues with disk pools, Data Domain, HPE tape libraries, Pure Disk Appliances, Flex appliances and tape drive failures involving suppliers.
- Reduced RTO by using modern backup strategies and reporting to ensure DR compliance and troubleshoot various backup/restore errors, automated daily operations with shell scripting, and oversaw infrastructure projects.

Nocsmart Software Solutions Sep 2016 - Jun 2017

Technical Support Engineer

Coimbatore

- Administered and managed multiple backup platforms (Networker, HPDP, Avamar), physical storages (Data Domain, Pure Disk, HPE StoreOnce, Tape libraries) for optimal hardware utilization and reliable backup/recovery.
- Managed team and escalated issues, coordinated upgrades with administrators and vendors.

Tech Mahindra Ltd May 2014 - Aug 2016

System Engineer

Bangalore

- Implemented NetBackup and IBM TSM solutions, including developing and managing backup policies and hosts as per project requirements.
- Executed and monitored diverse, complex backups, including File System, RMAN, VXVM Snapshot, VNAS, MSSQL, SAP, and Lotus Notes environments.

Certifications

- Commvault Certified Professional
- Commvault Cloud Sales Professional - CCSP25
- Cohesity Platform Foundations
- Certified Scrum Master