

# Valantina Kurushev

Business Analyst Professional with 4.8+ years of experience delivering business transformation initiatives across AI and enterprise platforms, combining requirement analysis with project governance, tracking, and stakeholder coordination.

## WORK EXPERIENCE

### SD Innovations Pvt Ltd, Chennai

Five9 Dialer – Process Automation - Senior Business Analyst 09/2025–01/2026

- Led Requirement elicitation sessions with Business and Technical stakeholders to define end to end workflows.
- Authored BRD, FRD, System Integration Diagrams and Workflow documents, ensuring clarity across teams
- Tracked project milestones, dependencies, and delivery timelines across analysis, development, and UAT phases; proactively highlighted risks and slippages to stakeholders.
- Coordinated UAT cycles, reviewed Test scenarios, Tracked defects and ensured business sign-offs.

### Techmango Consulting Services Pvt Ltd, Madurai

Hyper-Automation AI Platform, Gen-AI, LLM, RPA – Workflow Automation – Business Analyst

8/2024–08/2025

- Partnered with domain SMEs to understand business operations and convert them into clear functional requirements.
- Designed AS-IS and TO-BE workflows, identifying process inefficiencies and improvement opportunities, reduced manual effort by 45% through workflow automation
- Prepared BRDs, FRDs, PDDs, User Stories, Functional Specs and Process diagrams.
- Led UAT planning and execution, working closely with end users to validate business outcomes.
- Coordinated multiple parallel automation initiatives, tracking scope, timelines, and deliverables while ensuring alignment with business priorities.
- Defined Exception handling logic and reporting requirements for operational visibility

### Blaze Web Services, Madurai

AI/ML Automation Platform, RPA Business Analyst 01/2023–08/2024

- Conducted Business Analysis and Feasibility assessments for multiple digital initiatives.
- Created Requirement documents (BRD, FRD, PDD), Workflow diagrams and User Stories across domains
- Conducted UAT execution and defect resolution, ensuring smooth client acceptance.
- Acted as the primary liaison between the business users and technical teams
- Supported change management by tracking requirement changes, impact assessment, and maintaining traceability across project phases.

BDE/ Project Coordinator, Uplagic Technologies Pvt Ltd, Madurai 05/2021–08/2022

- Requirement Analysis and Feasibility assessments for multiple digital initiatives and Documenting for sign-off
- Stakeholder Management, UAT Support, Hyper Care

## CONTACT

- [valantinakurushev@gmail.com](mailto:valantinakurushev@gmail.com)
- [linkedin.com/in/valantina-kurushev-6a8549260](https://www.linkedin.com/in/valantina-kurushev-6a8549260)
- +91 9894576327

## SKILLS

### BA Skills:

- Requirements Gathering (Domain Agnostic)
- SDLC
- Backlog Grooming
- Stakeholder Workshops & Management
- User Stories & Acceptance Criteria
- Process Mapping & Gap Analysis
- Consulting
- Business Analysis
- Business Process Improvement
- UAT Support

### Delivery & PM:

- Change Management
- Project Co-ordination
- Agile ,Waterfall Methodologies
- Integration Awareness

### Tools and Technologies:

- SQL
- Draw.io, Swim lane Diagrams
- Excel, PPT, Word
- Jira, Azure DevOps (ADO)
- Postman

### Languages:

- English (Professional)

## EDUCATION

Raja College of Engineering & Technology (2011)  
BTech - Information Technology – 80.2%

## OTHERS

- IELTS 7.5